



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: IG000975

Dyddiad/Date: 07.07.2021

RE: Request for Information held by SWFRS

Your request ref: IG000975 has been dealt with under the Freedom of Information Act 2000.

You asked us:

- Has the fire authority partnered with Ring, Amazon's camera system?

Not to the knowledge of ICT

- Was the fire authority or were any officers provided with free and/or discounted Ring devices in 2021 (up to and including June 30th)? If so, how many of these were distributed to members of the public?

Not to the knowledge of ICT

- How many requests for videos were sent by the fire authority to/via Ring in 2021 (up to and including June 30th)?

- How many requests for customer data and other information were sent by the fire authority to/via Ring in 2021 (up to and including June 30th)?

- How many requests resulted in full or partial provision/disclosure in 2021 (up to and including June 30th)?

If possible, can you also provide a list and percentages of the types of cases the requests were related to in 2021 (up to and including June 30th)?

N/A

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWHYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK



- Was the fire authority or were any officers provided with free and/or discounted Ring devices in 2020? If so, how many of these were distributed to members of the public?

Not to the knowledge of ICT

- How many requests for videos were sent by the fire authority to/via Ring in 2020?

- How many requests for customer data and other information were sent by the fire authority to/via Ring in 2020?

- How many requests resulted in full or partial provision/disclosure in 2020?

If possible, can you also provide a list and percentages of the types of cases the requests were related to in 2020?

N/A

- Was the fire authority or were any officers provided with free and/or discounted Ring devices in 2019? If so, how many of these were distributed to members of the public?

Not to the knowledge of ICT

- How many requests for videos were sent by the fire authority to/via Ring in 2019?

- How many requests for customer data and other information were sent by the fire authority to/via Ring in 2019?

- How many requests resulted in full or partial provision/disclosure in 2019?

If possible, can you also provide a list and percentages of the types of cases the requests were related to in 2019?

N/A

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by emailing Dataprotection@southwales-fire.gov.uk

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If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk

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