



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: IG000967

Dyddiad/Date: 07.07.2021

RE: Request for Information held by SWFRS

Your request ref: IG000967 has been dealt with under the Freedom of Information Act 2000.

You asked us:

Between the dates of 01/01/21 - 31/05/21 can you please tell me what was your busiest fire station and how many call outs did it have and also your least busiest station an number of call outs .

Our Response:

For the period between 01/01/2021 and 31/05/2021:

- Most incident occurred in Cardiff Central's area (501).
- Least incidents occurred in Blaenavon's area (22).
- Cardiff Central's appliances were the busiest booking in attendance on 1038 occasions
- Appliances from Blaenavon and Pontycymer were least busy, both booked in attendance 31 times.
- Cardiff Central's second appliance was the busiest booking in attendance at 620 incidents.
- Chepstow's second appliance was the least busy booking in attendance 17 times.

*Please Note:

Appliances attend incidents outside their station area.

More than one appliance could attend an incident.

Special appliances have been included as well as pumping appliances to determine the number of attendances.

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn
ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWHYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond
equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK



If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by emailing Dataprotection@southwales-fire.gov.uk

If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk

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