



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: IG000955

Dyddiad/Date: 16.06.2021

RE: Request for Information held by SWFRS

Your request ref: IG000955 has been dealt with under the Freedom of Information Act 2000.

You asked us:

Do you self-manage the charge points or contract out to operating company (can you let me know which one was chosen)?

SWFRS self-manage

Which payment-management method/company do you use?

Not applicable the chargers are for SWFRS fleet vehicles only

What payment charges do you make to users?

Not applicable

Have you experienced any admin issues with respect to parking abuse, bay hogging, equipment damage, etc - has this usually been staff or visitor-related?

None

Is your scheme run profitable/cost neutral or loss leader?

Not applicable

Have you only installed the charge points at public car parks? Have you noticed any difference between staff parking or public parking?

Not applicable

Also, can you share your experiences from operating your systems.

No issues noted

If you have any queries regarding your Freedom of Information request, please contact us at

Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by emailing Dataprotection@southwales-fire.gov.uk

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWHYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK



If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

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