



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: IG000930

Dyddiad/Date: 09.06.2021

RE: Request for Information held by SWFRS

Your request ref: IG000930 has been dealt with under the Freedom of Information Act 2000.

You asked us:

I would be most grateful if you would provide me, under the Freedom of Information Act 2000, details on your staff rostering systems.

The details we require are:

- Do you use an online, cloud-based rota system/portal/platform
- The name of the online, cloud-based rota system/portal/platform
- The number of staff currently using the online, cloud-based rota system/portal/platform
- What is your current, annual spend (GBP) for the provision of this online, cloud-based rota system/portal/platform
- When did your current contract start with the online, cloud-based rota system/portal/platform
- When is your current contract due to end for the provision of the online, cloud-based rota system/portal/platform

Our Response:

South Wales Fire and Rescue Service do not use an online cloud based rota system/portal/platform.

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by emailing Dataprotection@southwales-fire.gov.uk

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn
ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWHYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond
equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK



If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

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