



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref:

Dyddiad/Date: IG000347

RE: Request for Information held by SWFRS

Your request ref: IG000347 has been dealt with under the Freedom of Information Act 2000.

You asked us:

I would like to know the number of staff that get to work from home (before covid). I would also to know how many staff at all grades get to work from home due to medical reasons.

The Service does not keep a record of those employees who work from home. However, as at 20th March 2020, 103 or 35% of support staff have laptops and are thus enabled to use digital means to work from any location (including from home). However, if individuals do not have access to a laptop it does not preclude them from working remotely.

Support Staff Working from Home Due to Medical Conditions

There are currently 7 or 2% of support staff working from home due to disclosed medical conditions.

I would also like to know figures/stats or percentages of your sickness records for office based staff and the same for staff who get to work from home. I would like it broken down to office based and staff who have the entitlement to work from home.

I only request information on support staff and non-uniform.

With low numbers and the possibility of being able to directly or indirectly identify individuals, SWFRS are unable to provide you with any further detail on grades/sickness. The release of such information could be considered a breach of Data Protection legislation and is therefore exempt from disclosure by virtue of Section 40 (2) of the Freedom of Information Act, covering personal data.

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWHYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK



Between 1st April 2020 and 1st July 2020 34 or 11% of support staff have had a period of sickness absence.

Between 1st April 2020 and 1st July 2020 12 or 4% of support staff with laptops have had a period of sickness absence.

Note for The percentage calculation is based on the support staff headcount as at 20th March 2020 was 296.

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Officer
South Wales Fire and Rescue Service
Forest View Business Park
Llantrisant
CF72 8LX

If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk

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