



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: IG000237

Dyddiad/Date: 10/07/2020

RE: Request for Information held by SWFRS

Your request ref IG000237 has been dealt with under the Freedom of Information Act 2000.

You asked us:

1. IT team size
The ICT Department consists of 31 (includes 3 apprentices)
2. IT organizational chart
As attached (ICT-Structure-Chart-20181205.pdf)
3. IT contact details
Head of ICT
South Wales Fire & Rescue Service
Forest View Business Park
Llantrisant
CF72 8LX
4. IT Recruitment spend – we requested further clarity on this question to which you added: The recruitment costs would be for financial year 19/20 and 18/19 and I am looking to find out how much was spent on recruitment agencies. Also the amount of people hired in total in IT during this time.
Recruitment costs 18/19 - £49,189.76
Recruitment costs 19/20 - £39,340.83
IT Staff recruited 18/19 - 5
IT Staff recruited 19/20 – 13

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWHYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
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5. Recruitment Agencies used for IT roles

We do not use IT recruiting agencies for IT roles. We advertise all ICT roles internally and/or externally.

6. Locations of IT department

The ICT Department is located at Fire Service Headquarters (refer to address in item 3)

7. Project team and organization chart

N/A

8. Any frameworks used

Procurement frameworks used are Sell2Wales, Crown Commercial Service

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by emailing Dataprotection@southwales-fire.gov.uk

UPDATE COVID-19: Information Requests

We are kindly asking that any data protection correspondence come to Information Governance & Compliance via email, as due to Government advice many of our support staff are working flexibly and we may not be in receipt of physical post as normal. SWFRS anticipates that it may take us longer than 20 working days to complete Freedom of Information Requests and Subject Access Requests. The Information Commissioner recognises that there might be delays as our services and resources may be being utilised in slightly different ways, under the current unprecedented circumstances. At current, we are no longer accepting physical postal cheques, however we can accept BACs payments for items that carry a fee (such as IRS Reports and Interviews, where appropriate following standard procedure and charges).

We would like to thank you for your patience at this time.

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If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk

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