



**Gofynner am/
Please ask for:** Information Governance
and Compliance
Tel: 01443232000
E-bost/E-mail: DataProtection@southwales-fire.gov.uk
Our ref: IG000708
Dyddiad/Date: 03 March 2021

RE: Request for Information held by SWFRS

Your request ref: IG000708 has been dealt with under the Freedom of Information Act 2000

You asked us:

Please copy a) to all relevant persons, departments

Please copy b) to your local constabulary

a)

1) Reducing the strain on the NHS -

from fires - Encourage everyone to check their smoke-alarms, fire precautions and escape plans, at home, work and school/college.

from traffic injuries - How quickly will 20mph / 30kmh speed limits be introduced around all schools, high streets, pedestrian / residential areas ?

2) re PNC database deletion -

Do all fire-brigades, entities automatically keep 2 or more back-up copies of their data on separate servers, devices in case of emergency ?

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • **Ffacs** 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWHYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • **Fax** 01443 232180
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We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK



b)

Please copy to all relevant persons, departments, entities etc

1) PNC database deletion 2) covid 3) Domestic violence

1) PNC database deletion - obviously they would just use one of the 2 or more back-up copies they keep on separate servers, devices in case of emergency, so what is the problem ? unless they were so unprofessional as to not keep 2 or more back-up copies on separate servers, devices in case of emergency ?

Do all forces, entities automatically keep 2 or more back-up copies on separate servers, devices in case of emergency ?

2) covid

Are all taxi drivers, and passengers, obliged to wear masks ? Are bus drivers, train staff etc ?

Haven't the police got more than enough to do without driving ambulances ? The army etc has hundreds of drivers.

Reducing the strain on the NHS -

from traffic injuries - How quickly will 20mph / 30kmh speed limits be introduced around all schools, high streets, pedestrian / residential areas ?

from fires - encourage everyone to check their smoke-alarms, fire precautions and escape plans, at home, work and school/college.

"Metropolitan Police discovered a New Year's Eve party in Exhibition Road, Kensington, the occupants refused to engage with officers." so the met just walked away ? for 4 days ?

A £10,000 fine divided among 100 people at an illegal party means only £100 each; all attendees must be fined

3) At the moment, official domestic abuse statistics don't count anyone over 74, apparently this is now changing, but why was it the case and what other similar glaring errors are there ?

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What is the government doing to immediately stamp out all sexual abuse by residents in care homes ?

Domestic violence - Is there a code to dial when connected to 999 but unable to speak (because abuser can hear, or victim is deaf / mute) eg 55 ? Obviously this needs to work without having to ask for the police when 999 answers.

Do all potential victims, relevant NGOs, 999 operators and police forces know this ?

There also needs to be a system where potential victims can deposit the home address linked to their cell-phone number with the police in advance.

Also issue an emergency number to send an SMS text to for when away from home eg 60066 in Kent. Is 60066 an national / international standard ?

Our response:

South Wales Fire and Rescue Service is unable to answer the questions above as they are more statements than a request for information. If you wish to rephrase these questions and submit a new FOI we would be more than happy to help you.

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by emailing Dataprotection@southwales-fire.gov.uk

If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:
Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

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Information Governance and Compliance

UPDATE COVID-19: Information Requests

We are kindly asking that any data protection correspondence come to Information Governance & Compliance via email, as due to Government advice many of our support staff are working flexibly and we may not be in receipt of physical post as normal. SWFRS anticipates that it may take us longer than 20 working days to complete Freedom of Information Requests and Subject Access Requests. The Information Commissioner recognises that there might be delays as our services and resources may be being utilised in slightly different ways, under the current unprecedented circumstances. At current, we are no longer accepting physical postal cheques, however we can accept BACs payments for items that carry a fee (such as IRS Reports and Interviews, where appropriate following standard procedure and charges).

We would like to thank you for your patience at this time.

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