



Cynllun **Gwirfoddolwr**
Volunteer Scheme

Volunteer Role Description

Community Safety Support Volunteer

Main purpose of the Role

The South Wales Fire and Rescue Service, Community Safety and Partnerships department delivers various initiatives and projects within the community. We are looking for suitable volunteers to support the promotion and delivery of key safety messages such as home safety and road safety education, and to participate in local engagement events and initiatives within our communities.

Main Duties and Responsibilities

- To attend and support the delivery of community safety initiatives and events throughout the SWFRS area
- Acting as community safety 'champions', to assist in the delivery of key safety messages and road safety education amongst our target groups
- Distribution of targeted information (literature) to local communities where required
- To adhere to the policies and procedures provided by SWFRS at all times
- To undergo awareness training in relation to the role
- To attend volunteer group information, training and review sessions as agreed
- South Wales Fire & Rescue Service is committed to safeguarding and promoting the welfare of children and vulnerable adults, and expects all volunteers to share this commitment

Skills, Experience and Aptitude Required

- Good interpersonal skills
- Friendly, confident and approachable manner
- Reliable, responsible and trustworthy
- Comfortable in speaking to large audiences
- Ability to work within a team and follow instruction
- Good written and verbal communication skills
- Previous experience of employment or volunteering in a public facing role is desirable
- Ability to speak welsh or additional languages is desirable



Training and Support

- A full induction will take place to help you understand what SWFRS do, how we do it and how your role supports the delivery of community safety
- Full awareness training will be provided to enable you to undertake this role effectively
- Where possible, volunteers will work with Community Safety staff initially
- All volunteers will undertake the required necessary checks at the appropriate level for their duties
- Regular feedback and support will be provided

Location of role

Varying locations throughout the South Wales Fire and Rescue Service Area which encompasses 10 Unitary Authorities

Hours and Commitment

Hours are flexible and may depend on dates and times of initiatives or events. Suggested minimum of 8 hours per month

Activity usually takes place between the hours of 8:00am to 18:00pm, Mon-Fri with occasional weekend hours

Expenses

Out of pocket and travel expenses will be reimbursed as agreed upon commencement **Uniform**

Requirements

Suitable uniform and identification will be provided to enable you to undertake your role.

Responsible to

The lead Community Safety mentor whilst undertaking activities. Overseen by Youth and Volunteer Manager

For this role volunteers **MUST** be aged 16 or over