

**Easy Read**

**South Wales Fire and Rescue Service**

What we plan to do in 2021 to 2022.

Graphical user interface, text

Description automatically generatedWe want to know what you think

This document was written by **South Wales Fire and Rescue Service**. It is an easy read version of **South Wales Fire and Rescue Service Annual Improvement Plan 2019-2020 survey.**

**November 2020**

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| **How to fill in this response form** | |
|  | These questions are about **What we plan to do in 2021 to 2022.** |
| Text  Description automatically generated | Before you answer the questions, please read the main easy read document: **South Wales Fire and Rescue Service - What we plan to do in 2021 to 2022** |
| A picture containing computer, person, person, purple  Description automatically generated | Some words may be hard to understand. They are in **bold blue writing**. You can find out what these words mean on **page 20** of the main document. |
| A picture containing text  Description automatically generated | Where the document says **we**, this means the **South Wales Fire and Rescue Service**. |
| Calendar  Description automatically generated | Please send this form back to us by **15 January 2021**. |
|  | **By post:**  Service, Performance & Communications Team  South Wales Fire and Rescue Service Headquarters  Forest View Business Park  Llantrisant  CF72 8LX |
|  | If you have any questions about this consultation, please contact us: |
|  | **By email**: [HYS@southwales-fire.gov.uk](mailto:HYS@southwales-fire.gov.uk) |
|  | **Or phone:** 01443 232000 |
|  | This form was made into easy read by **Easy Read Wales** using **Photosymbols**. |

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| **Questions** |
| **Keeping you safe** |
| 1. **Do you think it is important for us to work on these goals?** |

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| **Our goals:** | **Yes** | **No** | **I do not know** |
| Attend fewer calls that turn out to be **false alarm calls** |  |  |  |
| Make sure there are fewer fires and emergencies in homes and businesses |  |  |  |
| Make sure there are fewer traffic accidents |  |  |  |
| Have better safety in and around water |  |  |  |
| Have better fire safety in buildings and in our communities |  |  |  |

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| **Responding to your emergency** | | | |
| 1. **Do you think it is important for us to work on these goals?** | | | |
| **Our goals:** | **Yes** | **No** | **I do not know** |
| Make sure we have enough Firefighters to help you |  |  |  |
| Make sure our Firefighters know what to do to help you |  |  |  |
| Make sure Firefighters have the right equipment to help you |  |  |  |

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| **Using technology well** |
| 1. **Do you think it is important for us to work on these goals?** |

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| **Our goals:** | **Yes** | **No** | **I do not know** |
| We want to have the best equipment to help in an emergency |  |  |  |
| We want to make sure our staff have the best equipment to support our Firefighters |  |  |  |

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| Working with our partners |
| 1. **Do you think it is important for us to work on these goals?** |

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| --- | --- | --- | --- |
| **Our goals:** | **Yes** | **No** | **I do not know** |
| Work with our **Public Services Boards** to support our communities |  |  |  |
| Work with other organisations to provide services when needed |  |  |  |
| Look at how we can work well with our partners. |  |  |  |

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| **Better communications** |
| 1. **Do you think it is important for us to work on these goals?** |

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| **Our goals:** | **Yes** | **No** | **I do not know** |
| Tell people about the work we do |  |  |  |
| Give people the chance to have their say |  |  |  |
| Keep our communities safe by talking to people at meetings and community events about fire safety |  |  |  |

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| **Valuing our people** |
| 1. **Do you think it is important for us to work on these goals?** |

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| **Our goals:** | **Yes** | **No** | **I do not know** |
| We want staff from **diverse** communities and backgrounds to work for us. |  |  |  |
| We want to help the people who work for us to feel happy and well at work. |  |  |  |
| We want to help people who work for us to have any training they need for their job. |  |  |  |

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| Protecting our environment |
| 1. **Do you think it is important for us to work on these goals?** |

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| **Our goals:** | **Yes** | **No** | **I do not know** |
| Reduce the use of things that can be used only once |  |  |  |
| Use electric vehicles if we can |  |  |  |
| Use less gas and electricity |  |  |  |
| Think about how our actions can affect the **environment** |  |  |  |

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| **Continuing to work effectively** |
| 1. **Do you think it is important for us to work on these goals?** |

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| **Our goals:** | **Yes** | **No** | **I do not know** |
| Open and honest with people about what we are doing |  |  |  |
| Making sure we are doing the best job we can to keep people safe |  |  |  |
| Only spend what we need to |  |  |  |

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|  | | | **Please use this space to tell us if:**   * **there is something you want to say about our goals for 2021 to 2022** * **or if you think there is something else we should be working on.** | |
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| **Questions about you** | | |
|  | We ask these questions because it helps us to understand the communities we are working with. |
|  | You do not have to answer any of these questions if you do not want to. |
|  | We will keep your information safely. We will follow the laws about this. |
|  | If you want to know more about how we keep information safe, please email us at [dataprotection@southwales-fire.gov.uk](mailto:dataprotection@southwales-fire.gov.uk) |

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| **More about you** |

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**How old are you?**

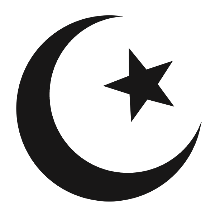
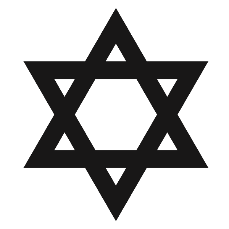
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| 17 years old or younger |  |
| 18 to 24 years old |  |
| 25 to 34 years old |  |
| 34 to 44 years old |  |
| 45 to 54 years old |  |
| 55 to 64 years old |  |
| 65 to 74 years old |  |
| 75 years old or older |  |
| I do not want to say |  |

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|  | **Are you disabled?** | |
| Yes |  |
| No |  |
| I do not want to say |  |
| I prefer to think of myself as something else. Please tell us your own words: | |
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|  | | | **Are you a:** | | |
| Man | |  | |
| Woman | |  | |
| **Trans** | |  | |
| **Trans** is when you are called either a girl or a boy at birth, but you are the other. | | | |
| **Non-binary** - I do not identify as male or female | |  | |
| I do not want to say | |  | |
| Or if you would like to use your own word please write it here: | |
|  | | | |

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| **A picture containing person, standing, trouser  Description automatically generated** | | | **Are you:** | | | | | | | |
| Bisexual | | | | |  | |
| Gay/Lesbian | | | | |  | |
| Straight | | | | |  | |
| I do not want to say | | | | |  | |
| Or if you would like to use your own word please write it here: | | | | |
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|  | | | | **Your ethnicity** | | | | | |
| Asian |  |  |  | | |
| Black |  |  |  | | |
| Multi/Mixed |  |  |  | | |
| White |  |  |  | | |
| Other |  |  |  | | |
| I do not want to say |  |  |  | | |
| If you ticked other, please tell us what: | | | | | |
|  | | | | | |

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| **What is your religion or faith?** Please tell us in the box below. | | |
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| I do not want to say |  |



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| **Where do you live?** Please tell us in the box below. | | |
|  | |
|  | |
| I do not want to say |  |

**Thank you!**