



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: IG000108

Dyddiad/Date: 24.01.2020

RE: Request for Information held by SWFRS

Your request ref: **IG000108** has been dealt with under the Freedom of Information Act 2000.

You asked us:

Please supply the total cost and number of incidents the South Wales Fire and Rescue Service have attended which relate to the rescue of animals and pets, for the last three years - up until the time this request is answered.

I would like the response broken down as specifically as possible, EG: Animal type, each monthly total, incident details and total incident cost.

Our response:

Please see attached data.

With regards to your request for costs of incidents, this information is not held. SWFRS do not calculate the cost of individual incidents. Some services have policies in place to charge for attendances at special service calls, therefore have calculated costs in order to charge that attendance fee. South Wales Fire and Rescue Service do not charge for special service calls and therefore no work has been prepared to calculate any attendance fees.

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.



If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Officer
South Wales Fire and Rescue Service
Forest View Business Park
Llantrisant
CF72 8LX

If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance
Dataprotection@southwales-fire.gov.uk

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • **Ffacs** 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • **Fax** 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK