



**Gofynner am/  
Please ask for:** Information Governance  
and Compliance

**Tel:** 01443232000

**E-bost/E-mail:** DataProtection@southwales-fire.gov.uk

**Our ref:** IG000103

**Dyddiad/Date:** 22.01.20

## RE: Request for Information held by SWFRS

Your request ref: IG000103 has been dealt with under the Freedom of Information Act 2000.

You asked us:

I am trying to locate information pertinent to the changes of the 1992 pension scheme to the 2015 firefighters pension scheme. The information I am specifically requesting is any email which has the text "claimants" "1992 pension" "transitional protection" listed in it

Our response:

We only hold/store email information for disaster recovery purposes, it is therefore not possible to search through all messages and all users without carrying out a manual process. To implement a manual check could take months and would tie up numerous SWFRS staff resources. We are therefore unfortunately declining your request on the basis of section 12 (cost/ time limit). This acts as a refusal notice, if you wish to make another request or to narrow your request to specific documents that we may be better placed to locate please let us know and we will be happy to assist where possible.

If you have any queries regarding your Freedom of Information request, please contact us at [Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk) quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Officer  
South Wales Fire and Rescue Service  
Forest View Business Park  
Llantrisant  
CF72 8LX



If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

### **Information Governance and Compliance**

[Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk)

Pencadlys Gwasanaeth Tân ac Achub De Cymru,  
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

**Ffôn** 01443 232000 • **Ffacs** 01443 232180  
[www.decymru-tan.gov.uk](http://www.decymru-tan.gov.uk)

*Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.*

**CODI YMWYBYDDIAETH - LLEIHAU PERYGL**

South Wales Fire and Rescue Service Headquarters,  
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

**Telephone** 01443 232000 • **Fax** 01443 232180  
[www.southwales-fire.gov.uk](http://www.southwales-fire.gov.uk)

*We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.*

**RAISING AWARENESS - REDUCING RISK**