



**Gofynner am/** Information Governance  
**Please ask for:** and Compliance

**Tel:** 01443232000

**E-bost/E-mail:** DataProtection@southwales-fire.gov.uk

**Our ref:** IG000095

**Dyddiad/Date:** 07.01.2020

## RE: Request for Information held by SWFRS

Your request ref: IG000095 has been dealt with under the Freedom of Information Act 2000.

You asked us:

Under the FOI Act please can you let me know the following answers to my questions regarding the software your organisations uses to handle Blue Badges applications, appeals and general day to day management.

When I refer to Blue Badges I'm referring to the Blue Badge Scheme as listed here:

<https://www.gov.uk/government/publications/the-blue-badge-scheme-rights-and-responsibilities-in-england>

1. What is the name of the software you use?
2. If the software is developed in house, please let me know which software is it run on or designed via (eg, Access, Excel)
3. How much is the yearly cost, if developed in house please state

Our response:

**South Wales Fire & Rescue Service does not operate a Blue Badge Scheme and so this request is not applicable.**

If you have any queries regarding your Freedom of Information request, please contact us at [Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk) quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Officer  
South Wales Fire and Rescue Service  
Forest View Business Park

[www.aecymru-tan.gov.uk](http://www.aecymru-tan.gov.uk)

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

**CODI YMWHYBYDDIAETH - LLEIHAU PERYGL**

[www.southwales-fire.gov.uk](http://www.southwales-fire.gov.uk)

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

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Llantrisant  
CF72 8LX

If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

## Information Governance and Compliance

[Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk)

Pencadlys Gwasanaeth Tân ac Achub De Cymru,  
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

**Ffôn** 01443 232000 • **Ffacs** 01443 232180  
[www.decymru-tan.gov.uk](http://www.decymru-tan.gov.uk)

*Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.*

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South Wales Fire and Rescue Service Headquarters,  
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

**Telephone** 01443 232000 • **Fax** 01443 232180  
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