



**Gofynner am/  
Please ask for:** Information Governance  
and Compliance

**Tel:** 01443232000

**E-bost/E-mail:** DataProtection@southwales-fire.gov.uk

**Our ref:** IG000092

**Dyddiad/Date:** 22.01.2020

## RE: Request for Information held by SWFRS

Your request ref: IG000092 has been dealt with under the Freedom of Information Act 2000.

You asked us:

Under the FOIA I'd like to request the following information please from the Fire and Rescue Service.

1. **Name of SIRO (Senior Information Risk Owner) if one is appointed, or similar responsibility level if not (Chief Information Governance Officer, Chief Information Security Office etc.), or responsible person for SIRO duties.**  
**DCO Sally Chapman**
2. **Contact email of person named in request No. 1.**  
**SWFRS do not release individual email addresses please refer to our Reception Services 01443 232000**
3. **Name of DPO (Data Protection Officer) or responsible person for DPO duties.**  
**Information Governance & Compliance Officer Rachel Trusler**
4. **Contact email of DPO.**  
**Our central inbox for data protection queries is [Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk)**
5. **Name of person with overall responsibility for Cyber security or equivalent (excluding persons in q1 and q3).**  
**Transformation Manager, ICT Department. South Wales Fire and Rescue Service do not issue most individual names – under section 40 Personal Information.**
6. **Contact email of person in Q5.**  
**SWFRS do not release individual email addresses**

Pencadlys Gwasanaeth Tân ac Achub De Cymru,  
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180  
[www.decymru-tan.gov.uk](http://www.decymru-tan.gov.uk)

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

**CODI YMWYBYDDIAETH - LLEIHAU PERYGL**

South Wales Fire and Rescue Service Headquarters,  
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180  
[www.southwales-fire.gov.uk](http://www.southwales-fire.gov.uk)

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

**RAISING AWARENESS - REDUCING RISK**



7. Name of person with overall responsibility for information security or equivalent (excluding persons in q1, q3 and 5).  
**Transformation Manager - ICT Department, DCO Sally Chapman & Information Governance and Compliance Officer Rachel Trusler. South Wales Fire and Rescue Service do not issue most individual names – under section 40 Personal Information.**
8. Contact email of person in Q7.  
**SWFRS do not release individual email addresses**
9. Name of person with overall responsibility for information Governance or equivalent (excluding persons in q1, q3, q5 and q7).  
**Same as Q. 3 Information Governance & Compliance Officer has Data Protection Officer duties within job role**
10. Contact email of person in Q9  
**SWFRS do not release individual email addresses**
11. Do you have appointed IAO's? If so, whom are they, if they have been defined (Name/Job Title – or just job title if they fall below the level of disclosure you publish for FOI's)?  
**We have understood "IAO" in question 11 to mean Information Asset Owners (please clarify if you meant something else)**  
**- Our Information Asset Owners are various responsible individuals split across the organisation by Business Support, Finance & Procurement, Fleet & Engineering, ICT, ORM, People Service, Risk Reduction, Service Performance & Communications and Training & Delivery. SWFRS do not issue most individual names – under section 40 – Personal Information.**
12. Are you or have you considered becoming ISO 27001 compliant or certified? If so whom is responsible for maintaining this? (as in, the person)  
**Currently using the best practice guidelines.**
13. Contact email of person in Q: 12.  
**SWFRS do not release individual email addresses**
14. Are you required to connect to the PSN Code of Connection (CoCo)? If so whom is responsible for complying with its requirements? (as in, the person)  
**No**
15. Contact email of person in Q: 14.  
**SWFRS do not release individual email addresses**

It would be preferable for q's 2, 4, 6, 8, 10, 13 and 15 for you to disclose their personal organisation email, however if this is not in line with your FOI release policies a generic email is sufficient, e.g. dpo@\*\*\*.com.

If you have any queries regarding your Freedom of Information request, please contact us at [Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk) quoting the reference number above in any future communication.

Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

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If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Officer  
South Wales Fire and Rescue Service  
Forest View Business Park  
Llantrisant  
CF72 8LX

If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

**Information Governance and Compliance**  
[Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk)