



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: 045_1920

Dyddiad/Date: 22/05/2019

RE: Request for Information held by SWFRS

Your request ref: **045_1920** has been dealt with under the Freedom of Information Act 2000.

You asked us:

We have dedicated hosting- Managed environment

For the different types of hosting services, can you provide me with the following information?

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

Dedicated datacentre at our HQ site

2. Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?

Not applicable

3. What is the annual contract value for each contract?

Not applicable

4. What type of cloud environment?

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

SWFRS currently do not run any version of a cloud model

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

Not applicable



6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

Not applicable

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

Not applicable

8. What is the contract period in years? Please include whether the agreement has any extension periods?

Not applicable

9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,

Not applicable

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Not applicable

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Manager
South Wales Fire and Rescue Service
Forest View Business Park
Llantrisant
CF72 8LX



If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • **Ffacs** 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • **Fax** 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

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