



<b>DATE:</b>	<b>24 January 2018</b>	<b>FOI REQUEST NO:</b>	<b>269_1718</b>
<b>FOI REQUEST</b>			
<b>Under the freedom of information act 2000 please can you tell me the following: -</b>			
<b>I am writing to you under the Freedom of Information Act 2000 to request the following information from you:</b>			
<ul style="list-style-type: none"><li><b>• The software used by the Media/Communications team to manage press enquiries, send press releases and maintain a press contacts database. Please specify the value and length of any contracts associated with the tools you use.</b></li><li><b>• The software used by the Media/Communications team to monitor the media. Please specify the value and length of any contracts associated with the tools you use.</b></li><li><b>• The software used by the Media/Communications team to manage and store interactions with stakeholders (e.g. the media, regulators, government agencies, the community, the public). Please specify the value and length of any contracts associated with the tools you use.</b></li></ul>			
<b>The software used by the Public Affairs or any other relevant team to monitor the political environment and Parliament and log interactions with politicians, civil servants, lobbying bodies, trade unions, etc. Please specify the value and length of any contracts associated with the tools you use</b>			
South Wales Fire & Rescue Service use the following: -			
Corporate Communications Software Period: 01/04/2015 to 31/03/2020 Supplier: Meltwater Cost: £21k			
Social Media Monitoring Software Period: 01/07/2015 to 30/06/2018 with Option to extend for a further 2 years Supplier: Hootsuite Media Cost: £4.5k			