



<b>DATE:</b>	<b>22 January 2018</b>	<b>FOI REQUEST NO:</b>	<b>269_1718</b>
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## FOI REQUEST

Under the freedom of information act 2000 please can you tell me the following: -

### Contract 1

**1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?**

BT

**2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many supplier**

September 2018

**3. Fixed Line- Contract Duration- the number of years the contract is for each**

4

**4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP**

ISDN, PSTN

**5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

PSTN = 72

ISDN30 = 2

ISDN2e = 4

## **Contract 2**

**6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?**

BT

**7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**

September 2018

**8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.**

£300 per month approx.

**9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**

4

**10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

600 approximately

## **Contract 3**

**11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**

SWFRS internet is provided as part of our PSBA Wide Area Network.

**12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

PSBA Contract began in April 2012 and is negotiated by Welsh Government on behalf of the public sector every 7 years. The next renewal is in 2022.

**13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.**

£6500

**14. Internal Contact: please can you send me there full contact details including contact number and email and job title.**

SWFRS standard text for this.

**15. If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.**

As stated, Internet connection is provided as part of the PSBA WAN managed service contract.

#### **Contract 4**

**14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?**

BT PSBA

**15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

N/A as WAN provided via Welsh Government negotiated contract. Began in 2013

**16. Contract Description: Please can you provide me with a brief description of the contract**

Provide WAN circuits to all SWFRS connected sites. 24/7 management of faults and maintenance.

**17. Number of sites: Please state the number of sites the WAN covers. Approx. will do.**

Approximately 50

**18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.**

£200,000 - £300,000 approximately.