



DATE:	22 January 2018	FOI REQUEST NO:	263_1718
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FOI REQUEST

Under the freedom of information act 2000 please can you tell me the following: -

Does the South Wales Fire and Rescue Service use the Vision system in the Control Room to assist staff with mobilising fire appliances? YES

If so, for the years 2015, 2016 and 2017, how many faults with the Vision system have occurred, that affected mobilising a fire appliance? Please could you provide separate data sets for the three years?

2015 1 fault reported – related to the gazetteer and corrected

2016 Nil return – no faults in the vision mobilising system affected mobilising a fire appliance

2017 Nil return – one fault was identified, however this did not affect mobilising of fire appliances

For the years 2015, 2016 and 2017, how many times have crews raised a query or debrief, saying that the wrong appliance was sent to an incident as a result of the Vision system. (for example, that the closest available fire engine was not sent, or anything else that went wrong as a result of Vision). Please could you provide separate data sets for the three years?

2015 – 2 queries were raised by crews. One was proven not be a fault.

2016 – Nil return no queries raised by crews

2017 – Nil return no queries raised by crews