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| DATE: | 09THNovember 2018 | FOI REQUEST NO: | 213_1819 |
| FOI REQUEST AND RESPONSE | | | |
| <p>The information I require is to do with the organisation's CCTV maintenance and support contract.1. Supplier of the contract for CCTV maintenance and support – Trinity Fire & Security Systems Ltd are the current contractor for CCTV on SWFRS premises.</p> <p>2. How much the Council spend annually with the supplier? £117k</p> <p>3. What is the renewal date of this contract? – 01/12/2019</p> <p>4. What is the duration of the contract? This contract was for 5 years</p> <p>5. What is the review date of this contract? If possible the likely outcome of this review – this contract will be reviewed in August when a re-tender exercise will be undertaken</p> <p>6. The primary brand of the CCTV equipment. I don't require the model just the brand. – Samsung</p> <p>7. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services. – The contract is for Multi Security and it includes support and maintenance for the following provision:- Emergency Lighting Intruder Alarms Access Control CCTV</p> <p>8. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details? – Building Facilities Manager</p> <p>With regard to your request for direct contact details, SWFRS operates a single point of contact policy. All callers are requested to contact the Service via HQ Reception on 01443 232000. The call will be directed to the most appropriate department/individual to deal with your call. This is the same for email correspondence. Please direct all emails enquiries to swfs@southwales-fire.gov.uk so that your request can be directed as appropriate. This policy is in operation to ensure that calls/emails are dealt with more efficiently – as structures/posts can change, this prevents emails being sent to individuals whose role may have changed. It also prevents individuals from receiving unwarranted calls/correspondence.</p> <p>This stance is supported by guidance from the Information Commissioner's Office</p> | | | |

which states that:

“The presumption is in favour of protecting privacy, so the release of personal information will only be fair if there is a genuine reason to disclose. This involves a three-stage test. A public authority will generally have to satisfy itself that:

- there is a legitimate interest in disclosure;
- the legitimate interest can only be met, or fully met, by the disclosure of information which identifies individuals (i.e. the disclosure is necessary to that purpose); and,
- The disclosure would not involve unwarranted detriment to the individual’s privacy or other rights and legitimate interests.

In this instance you have not provided any indications a legitimate interest in disclosure of such information – or demonstrated that the release of such information is vital to that interest.