



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: 072_1920

Dyddiad/Date: 28/06/2019

RE: Request for Information held by SWFRS

Your request ref: **072_1920** has been dealt with under the Freedom of Information Act 2000.

You asked us:

1. What percentage of software applications are developed in-house vs. supplied by third parties (commercial software and open source components)?

- a. Less than 10 percent**
- b. More than 10 percent, but less than 50 percent**
- c. More than 50 percent**

2. What percentage of your software development organization has received data privacy related training?

- a. Less than 10 percent**
- b. More than 10 percent, but less than 50 percent**
- c. More than 50 percent**

SWFRS provides data protection awareness training at new starter inductions for SWFRS staff. There are ongoing awareness and data protection training campaigns and workshops running which address privacy, as well as policies and guidance in place around general Information Management and Compliance with Data Protection laws such as privacy by design and default.



3. In the past five years, has your organisation suffered a data privacy incident which would now be required to be reported under GDPR? **1**
- a. What processes were implemented to address shortcomings contributing to these incidents?
4. Has your organisation suffered at least one data privacy incident which was reported under GDPR?

No reportable incidents meeting threshold to report to the ICO

5. To which position(s) does your data protection officer report?
- a. CISO
b. CRMO
c. CIO
d. CFO
e. CEO

To the Deputy Chief Fire officer, Senior Information Risk Officer (SIRO) for SWFRS

6. Has your organisation received any requests under the GDPR “Right to Access” provisions?
Yes

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Manager
South Wales Fire and Rescue Service
Forest View Business Park
Llantrisant
CF72 8LX



If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK