



Pontyclun Community Fire Station

Keeping the Community Safe
in the year ahead

South Wales
Fire and Rescue Service



Gwasanaeth Tân ac Achub
De Cymru

RAISING AWARENESS - REDUCING RISK

Dear Neighbour,

As Station Commander of Pontyclun Community Fire Station, I would like to share our plans for the year ahead with you. These will provide you with an even better local service.

As ever, we aim to respond to your calls for help as quickly as we can. We intend to work harder than ever to prevent emergencies occurring in the first place. During the next twelve months we aim to:

- Carry out FREE Home Fire Safety Checks and install smoke alarms free of charge where required. (Call 0800 169 1234) or visit the Fire Station to book an appointment.
- Visit all our local schools to educate eight and eleven year olds in the dangers of fire.
- Carry out local arson vulnerability assessments and work with local services to remove litter and other potential fire hazards.
- Work with the Police and the Borough Council to reduce the high number of deliberate car fires in and around the Pontyclun area.
- Carry out continuous off-Station training exercises to make sure Firefighters remain in a high state of readiness.

Regards,
Station Commander,
Pontyclun Fire Station

'HELP US TO HELP YOU'

South Wales Fire and Rescue Service constantly strives to improve our services to you.

If you are interested in contributing to our improvement by occasionally completing survey questionnaires or would like a response to any comments you have on these plans, please provide your name and address, telephone number and email address (if available) by one of the following methods, quoting the name of the Fire Station as shown on the front of this leaflet, together with any comments you may have.

Any details you provide will be held by South Wales Fire and Rescue Service in a manner which complies with the Data Protection Act 1998. We will not pass these details to any third parties and will use them only to provide you with questionnaires or other information that you have requested.

Email: performance@southwales-fire.gov.uk

Telephone: **01443 232156** or

by Freepost to:

Freepost RSAU-CCXG-XKAS

**Performance Management Unit (Ref 14)
South Wales Fire and Rescue Service,
Forest View Business Park, Llantrisant,
PONTYCLUN CF72 8LX.**