

South Wales Fire and Rescue Service

PERFORMANCE MONITORING REPORT

**Quarter 2
April to September 2009/10**

South Wales
Fire and Rescue Service



Gwasanaeth Tân ac Achub
De Cymru

Raising Awareness - Reducing Risk

Introduction

Within South Wales Fire and Rescue Service, our performance management framework consists of the following constituent elements:

- Performance measurement framework
- An appraisal system that provides links between the planning framework and individual improvement targets for all staff
- A monitoring framework to ensure that all targets and action plans are effectively delivered
- A risk management framework that identifies business risk and actions to manage or mitigate

This is the second Quarterly Performance Monitoring Report of 2009/10 and it highlights performance for the period April to September 2009. Following consideration by the Corporate Continuity Board and the Finance, Audit and Performance Management Committee, the report is made available to the public via the internet.

The data provided in this report was extracted from the Directorates prior to the submission date of the 23rd October 2009, and could be subject to change for the following reasons:

Firstly, there is often a delay between an incident occurring and data being entered electronically and secondly, not all data sets included have been subject to final quality checking and validation.

This report is an indication on our performance to date.

The main body of the report focuses on the key elements of our Performance Management Framework.

The Performance Management Unit on behalf of the Service Delivery Directorate co-ordinates and compiles this report. All information is extracted from updated directorate quarterly business plans.

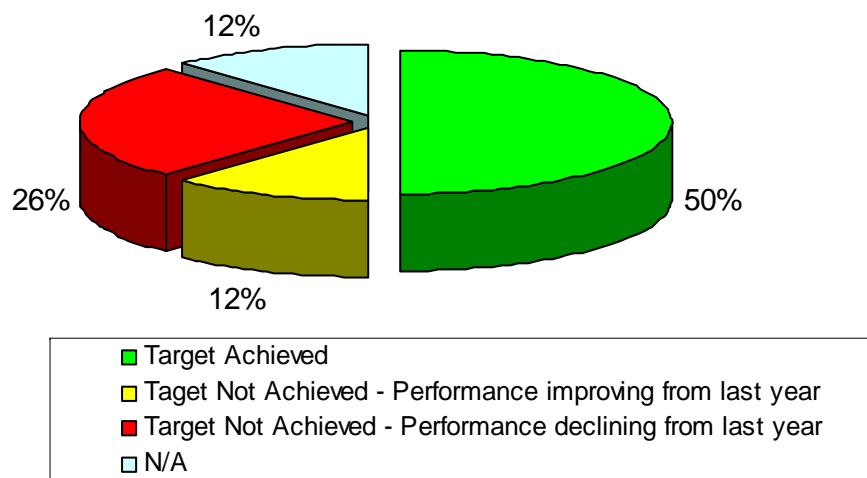
We are continually seeking to improve the Quarterly Performance Monitoring Report and would welcome comments on additional information that you would like to see included in the future.

Executive Summary

Performance Indicators

Appendix 1 outlines our performance for each of the strategic and core indicators, the graphs highlight the 5 year trend, the current quarters performance against the projected end of year performance, there is also the Family Group 4 annual average which can be used as a benchmark to assess our performance.

This graph illustrates our performance against our Strategic and Core National Indicators. This represents the total number of performance indicators, against our end of year projection, and whether we are likely to achieve our end of year targets based on the actual data from April – September 2009.



The following indicators are not expected to meet the target and performance declining compared to last year:-

FRS/RRC/S/001 (i) – All fires attended

FRS/RRC/S/001 (iv) – All deliberate fires attended

FRS/RRC/S/002 (vi) – No of deliberate fire injuries excluding precautionary checks per 100,000 population

FRS/RRC/S/003 – No of fires in non-domestic premises

FRS/EFR/S/002 – % of Dwellings identified as being in a risk category greater than 6 that were attended within 5 mins

FRS/RRC/C/001 (vi) – No of injuries arising from fires started deliberately in dwellings

FRS/RRC/C/001 (vii) – No of injuries arising from fires starting accidentally in premises other than dwellings

FRS/RRC/C/004 (i) – No of deliberate primary fires

FRS/RRC/C/004 (ii) – No of deliberate secondary fires

FRS/RRC/C/005 (i) – Dwelling fires where smoke alarms fitted and activated

FRS/RRC/C/005 (ii) - Dwelling fires where smoke alarms fitted but did not activate

FRS/RRC/C/005 (iii) – Dwelling fires where no smoke alarm fitted

FRS/CHR/C/002 (i) - % of staff who belong to a minority ethnic group

Service Plan Actions

Service planning is a key part of the corporate planning process, Directorate plans are drawn up in order to provide a clear statement of what each directorate is striving to achieve to help realise the corporate aims and objectives.

Service plans are working documents, which are monitored and reviewed throughout the year as circumstances change, and at every end of quarter in line with our Performance Management Framework. The actions contained within the service plans provide an integral part to the performance as an organisation.

As per our framework, Directorates are requested to update their Service plans to show progress against performance indicators, actions and any associated business risk. Here is a summary of the actions contained within all Directorate service plans:-

Directorate Plan	No of Actions	Green ON TARGET	Amber CAUTION	Red OFF TARGET	Not Reported
Corporate Support - Legal, Admin & ICT	5	4	0	0	1
Service Delivery - Risk Reduction	15	5	2	0	8
Service Delivery - Intervention	29	25	3	0	1
Service Delivery - Policy, Performance & Communications	23	12	4	1	6
Corporate Support - Finance	9	5	2	2	0
PDS - OPDS	24	20	3		0
People Services – HR & Training	7	6	1	0	0

Corporate Risk

Corporate Risk is an event that has the potential to help or hinder the achievement of a strategic objective. Directors, Department and Station Managers are responsible for identifying risks during the business planning process and taking the appropriate actions to manage or mitigate risk within their areas. .

Following the review of the Corporate Risk Register there are now 63 risks on the register.

Directorate	Number owned	% Reviewed Q2
Communications and Culture	6	67%
Corporate Support	9	100%
PDS	8	100%
People Services	8	100%
Service Delivery	32	72%
Total	63	

Following the full review all risks have now been reassessed on a 5 x 5 matrix (as opposed to the original 3 x 3 matrix), the aim being to help prioritise the risks on the register, a handful are still outstanding to be re scored but currently there are 2 separate high risks, which are detailed in the risk section of this report.

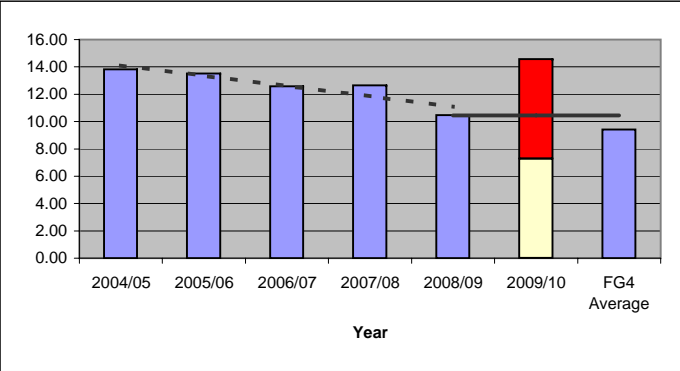
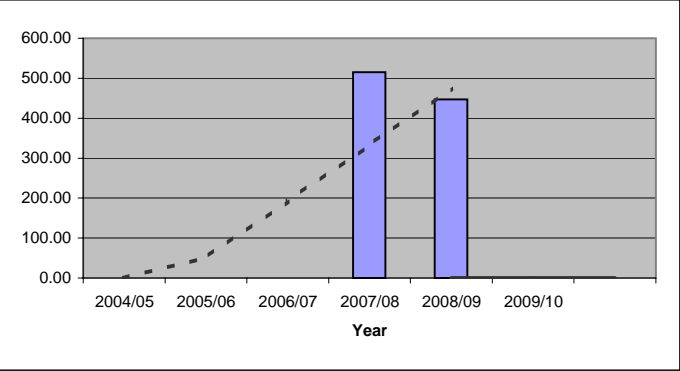
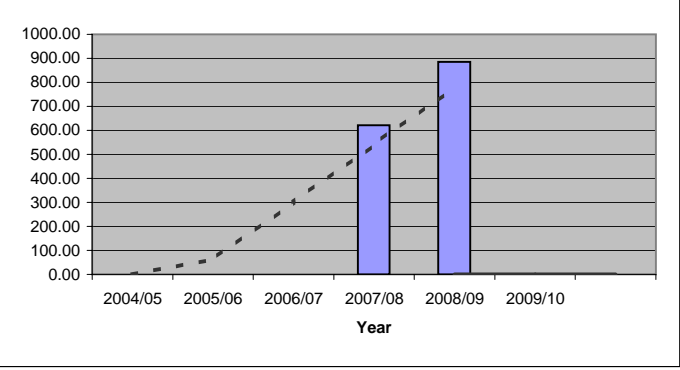
Performance Indicators

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible																
FRS/RRC/S/001 (i)	All Fires Attended per 10,000 population	↓	<table border="1"> <caption>Data for All Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>105</td></tr> <tr><td>2005/06</td><td>95</td></tr> <tr><td>2006/07</td><td>105</td></tr> <tr><td>2007/08</td><td>100</td></tr> <tr><td>2008/09</td><td>75</td></tr> <tr><td>2009/10</td><td>75</td></tr> </tbody> </table>	Year	Value	2004/05	105	2005/06	95	2006/07	105	2007/08	100	2008/09	75	2009/10	75	<p>No of Incidents - 5520 The profile for this last quarter is on a par with that of the same quarter of last year. Again Blaenau Gwent is showing to be one of the highest increase area's, along with Caerphilly. A good reduction being shown in Torfaen. Areas of concern to be discussed with relevant Partnership Officer's.</p>	Director of Service Delivery DCFO Barry		
Year	Value																				
2004/05	105																				
2005/06	95																				
2006/07	105																				
2007/08	100																				
2008/09	75																				
2009/10	75																				
FRS/RRC/S/001 (ii)	All Primary Fires Attended per 10,000 population	↓	<table border="1"> <caption>Data for All Primary Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>35</td></tr> <tr><td>2005/06</td><td>32</td></tr> <tr><td>2006/07</td><td>30</td></tr> <tr><td>2007/08</td><td>27</td></tr> <tr><td>2008/09</td><td>24</td></tr> <tr><td>2009/10</td><td>24</td></tr> <tr><td>FG4 Average</td><td>20</td></tr> </tbody> </table>	Year	Value	2004/05	35	2005/06	32	2006/07	30	2007/08	27	2008/09	24	2009/10	24	FG4 Average	20	<p>No of Incidents - 1713 Running very similar to last year. Four x area's increasing in Primary Fires those being Blaenau Gwent, Caerphilly, Monmouthshire and Vale of Glamorgan, whilst it is worth noting, that there have been good reductions in U/A's of Bridgend, Cardiff , Merthyr Tydfil, Newport, R.C.T and Torfaen. Subject matter to be highlighted to Partnership Officer's with a view to discuss with appropriate other officers to take forward and investigate.</p>	Director of Service Delivery DCFO Barry
Year	Value																				
2004/05	35																				
2005/06	32																				
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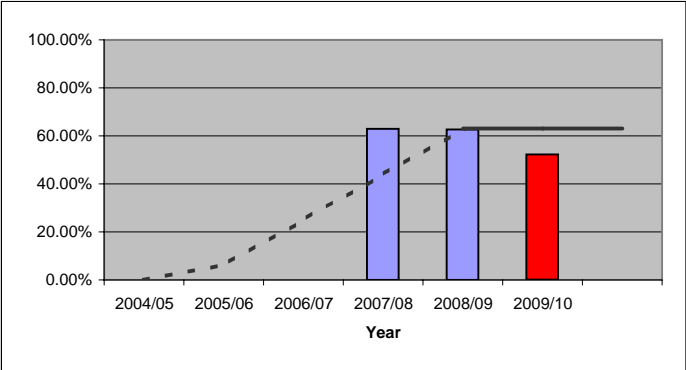

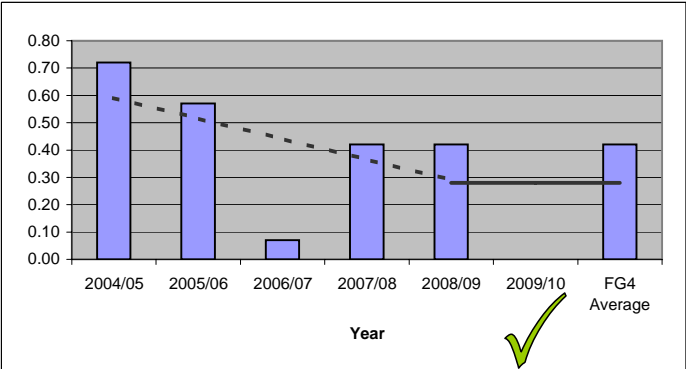

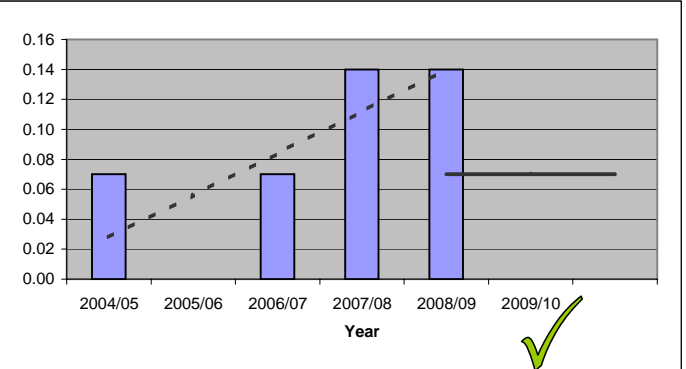
Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible																
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2004/05	14.00																				
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FG4 Average	12.00																				
FRS/RRC/S/001 (iv)	All Deliberate Fires Attended per 10,000 population	↓	<table border="1"> <caption>Performance Data for All Deliberate Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>88.00</td></tr> <tr><td>2005/06</td><td>78.00</td></tr> <tr><td>2006/07</td><td>85.00</td></tr> <tr><td>2007/08</td><td>82.00</td></tr> <tr><td>2008/09</td><td>60.00</td></tr> <tr><td>2009/10</td><td>62.00</td></tr> </tbody> </table>	Year	Value	2004/05	88.00	2005/06	78.00	2006/07	85.00	2007/08	82.00	2008/09	60.00	2009/10	62.00	<p>No of Incidents - 4499 This second quarter has seen a return similar to previous year. Plan Manager will look to examine this area over the next quarter to watch if trend should start to appear. Favourable returns in the U/A area's of Bridgend, Cardiff, Monmouth, R.C.T and Torfaen.</p>	Director of Service Delivery DCFO Barry		
Year	Value																				
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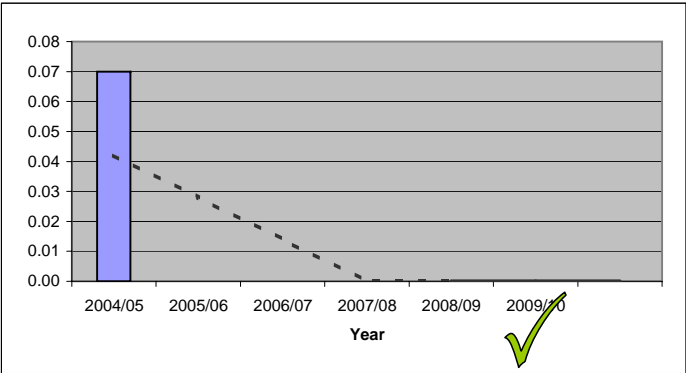
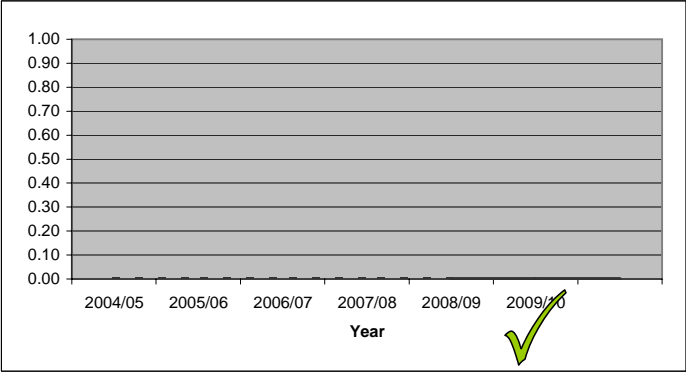
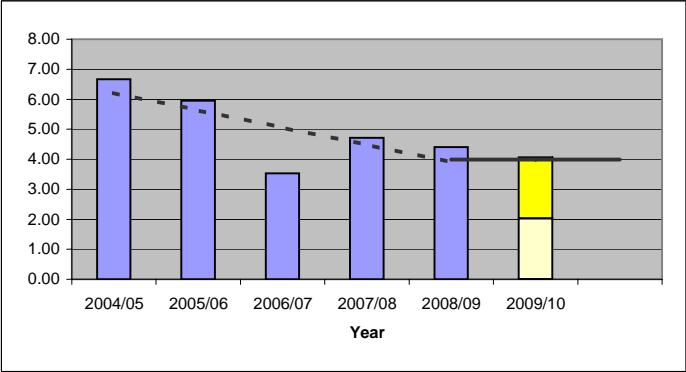
Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible																
FRS/RRC/S/002 (i)	The No of Fire Deaths per 100,000 population	↓	<table border="1"> <caption>Fire Deaths per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>0.85</td> </tr> <tr> <td>2005/06</td> <td>0.65</td> </tr> <tr> <td>2006/07</td> <td>0.28</td> </tr> <tr> <td>2007/08</td> <td>0.78</td> </tr> <tr> <td>2008/09</td> <td>0.70</td> </tr> <tr> <td>2009/10</td> <td>0.15</td> </tr> <tr> <td>FG4 Average</td> <td>0.68</td> </tr> </tbody> </table>	Year	Value	2004/05	0.85	2005/06	0.65	2006/07	0.28	2007/08	0.78	2008/09	0.70	2009/10	0.15	FG4 Average	0.68	<p>No of Incidents - 1 One incident this quarter. Still on target for end of year projection.</p>	<p>Director of Service Delivery DCFO Barry</p>
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2004/05	0.72																				
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Year	Value																				
2004/05	0.14																				
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Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible																
FRS/RRC/S/002 (iv)	The No of Fire Injuries per 100,000 population	↓	<table border="1"> <caption>Fire Injuries per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>21.0</td></tr> <tr><td>2005/06</td><td>10.5</td></tr> <tr><td>2006/07</td><td>6.5</td></tr> <tr><td>2007/08</td><td>8.0</td></tr> <tr><td>2008/09</td><td>7.5</td></tr> <tr><td>2009/10</td><td>8.5</td></tr> <tr><td>FG4 Average</td><td>7.0</td></tr> </tbody> </table>	Year	Value	2004/05	21.0	2005/06	10.5	2006/07	6.5	2007/08	8.0	2008/09	7.5	2009/10	8.5	FG4 Average	7.0	<p>No of Incidents - 53 An improvement on the previous quarter. Although end of year projection still indicates exceeding the target 09-10, the figure will still be better than previous year.</p>	<p>Director of Service Delivery DCFO Barry</p>
Year	Value																				
2004/05	21.0																				
2005/06	10.5																				
2006/07	6.5																				
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2008/09	7.5																				
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FG4 Average	7.0																				
FRS/RRC/S/002 (v)	The No of Accidental Fire injuries excluding precautionary checks per 100,000 population	↓	<table border="1"> <caption>Accidental Fire Injuries per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>8.5</td></tr> <tr><td>2005/06</td><td>7.8</td></tr> <tr><td>2006/07</td><td>4.8</td></tr> <tr><td>2007/08</td><td>6.0</td></tr> <tr><td>2008/09</td><td>5.2</td></tr> <tr><td>2009/10</td><td>4.8</td></tr> </tbody> </table>	Year	Value	2004/05	8.5	2005/06	7.8	2006/07	4.8	2007/08	6.0	2008/09	5.2	2009/10	4.8	<p>No of Incidents - 35 This quarter has seen a reduction compared to that of the previous. Partnership officers to be tasked to look at their U/A Area's to see what practise(s) have helped achieve this. Merthyr has illustrated a dramatic reduction compared to previous quarter along with Bridgend, Merthyr Tydfil, Newport and the Vale.</p>	<p>Director of Service Delivery DCFO Barry</p>		
Year	Value																				
2004/05	8.5																				
2005/06	7.8																				
2006/07	4.8																				
2007/08	6.0																				
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FRS/RRC/S/002 (vi)	The No of Deliberate Fire Injuries excluding precautionary checks per 100,000 population	↓	<table border="1"> <caption>Deliberate Fire Injuries per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>1.9</td></tr> <tr><td>2005/06</td><td>2.8</td></tr> <tr><td>2006/07</td><td>2.0</td></tr> <tr><td>2007/08</td><td>2.0</td></tr> <tr><td>2008/09</td><td>2.5</td></tr> <tr><td>2009/10</td><td>2.5</td></tr> </tbody> </table>	Year	Value	2004/05	1.9	2005/06	2.8	2006/07	2.0	2007/08	2.0	2008/09	2.5	2009/10	2.5	<p>No of Incidents - 18 Cardiff, Caerphilly and the Vale have illustrated an increase to that of the previous quarter. Investigation to be commenced in an attempt to identify why.</p>	<p>Director of Service Delivery DCFO Barry</p>		
Year	Value																				
2004/05	1.9																				
2005/06	2.8																				
2006/07	2.0																				
2007/08	2.0																				
2008/09	2.5																				
2009/10	2.5																				

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible
FRS/RRC/S/003	The No of Fires in Non-domestic premises per 1,000 non domestic properties	↓		No of Incidents - 307	Director of Service Delivery DCFO Barry
FRS/RRC/S/004 (i)	The number of homes that are within the above average risk category (as determined by the Fire Service Emergency Cover Model, FSEC) that have received, within the reporting year, a home fire safety risk assessment and are within the five minute service standard.	↑		Data not currently compiled quarterly	Director of Service Delivery DCFO Barry
FRS/RRC/S/004 (ii)	The number of homes that are within the above average risk category (as determined by the Fire Service Emergency Cover Model, FSEC) that have received, within the reporting year, a home fire safety risk assessment and are within the ten minute service standard.	↓		Data not currently compiled quarterly	Director of Service Delivery DCFO Barry

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible																
FRS/RRC/S/004 (iii)	The number of homes that are within the above average risk category (as determined by the Fire Service Emergency Cover Model, FSEC) that have received, within the reporting year, a home fire safety risk assessment and are outside the ten minute service standard.	NA	<table border="1"> <caption>Performance Data for FRS/RRC/S/004 (iii)</caption> <thead> <tr> <th>Year</th> <th>Number of Homes</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>0</td></tr> <tr><td>2005/06</td><td>0</td></tr> <tr><td>2006/07</td><td>0</td></tr> <tr><td>2007/08</td><td>85</td></tr> <tr><td>2008/09</td><td>60</td></tr> <tr><td>2009/10</td><td>0</td></tr> </tbody> </table>	Year	Number of Homes	2004/05	0	2005/06	0	2006/07	0	2007/08	85	2008/09	60	2009/10	0	Data not currently compiled quarterly	Director of Service Delivery DCFO Barry		
Year	Number of Homes																				
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FRS/RRC/S/004 (iv)	Total No of Fires in homes where a community safety initiative has been delivered within the previous and present reporting year	NA	<table border="1"> <caption>Performance Data for FRS/RRC/S/004 (iv)</caption> <thead> <tr> <th>Year</th> <th>Total No of Fires</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>0</td></tr> <tr><td>2005/06</td><td>0</td></tr> <tr><td>2006/07</td><td>0</td></tr> <tr><td>2007/08</td><td>18</td></tr> <tr><td>2008/09</td><td>45</td></tr> <tr><td>2009/10</td><td>0</td></tr> </tbody> </table>	Year	Total No of Fires	2004/05	0	2005/06	0	2006/07	0	2007/08	18	2008/09	45	2009/10	0	Data not currently compiled quarterly	Director of Service Delivery DCFO Barry		
Year	Total No of Fires																				
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FRS/EFR/S/001	The Percentage of fires in Dwellings, within the 10 min service standard as identified by each FRA, that were attended within 10 mins	↑	<table border="1"> <caption>Performance Data for FRS/EFR/S/001</caption> <thead> <tr> <th>Year</th> <th>Percentage of Fires</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>0%</td></tr> <tr><td>2005/06</td><td>0%</td></tr> <tr><td>2006/07</td><td>0%</td></tr> <tr><td>2007/08</td><td>90%</td></tr> <tr><td>2008/09</td><td>95%</td></tr> <tr><td>2009/10</td><td>93.46%</td></tr> <tr><td>FG4 Average</td><td>93.46%</td></tr> </tbody> </table>	Year	Percentage of Fires	2004/05	0%	2005/06	0%	2006/07	0%	2007/08	90%	2008/09	95%	2009/10	93.46%	FG4 Average	93.46%	The figures for this quarter currently stand at 93.46	Director of Service Delivery DCFO Barry
Year	Percentage of Fires																				
2004/05	0%																				
2005/06	0%																				
2006/07	0%																				
2007/08	90%																				
2008/09	95%																				
2009/10	93.46%																				
FG4 Average	93.46%																				


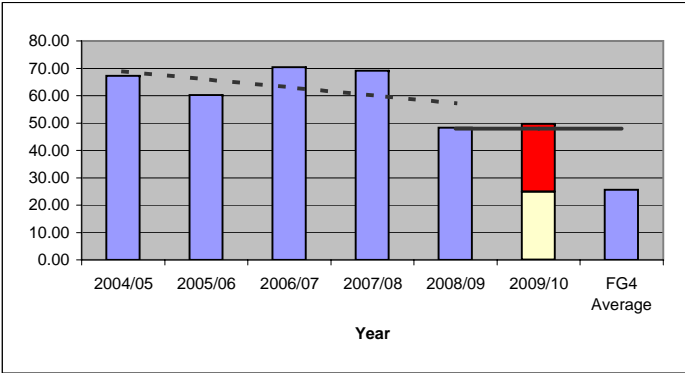

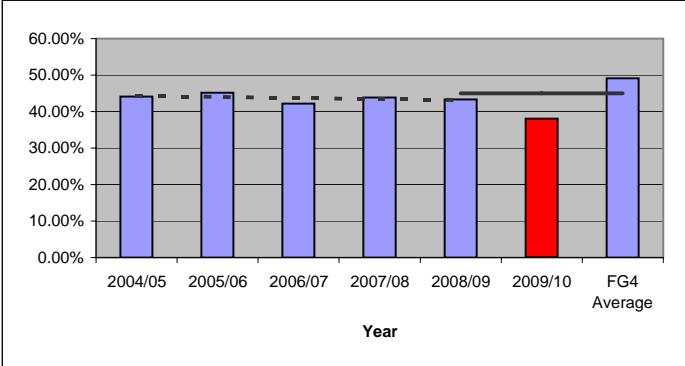
Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible
FRS/EFR/S/002	The Percentage of fires in Dwellings, identified as being in a risk category greater than 6, that were attended within 5 mins			The figures for this quarter currently stand at 52.24	Director of Service Delivery DCFO Barry
FRS/RRC/C/001 (i)	The No of Deaths caused by fires started Accidentally in Dwellings per 100,000 population			No incidents this quarter	Director of Service Delivery DCFO Barry
FRS/RRC/C/001 (ii)	The No of Deaths caused by fires started Deliberately in Dwellings per 100,000 population			No incidents this quarter	Director of Service Delivery DCFO Barry

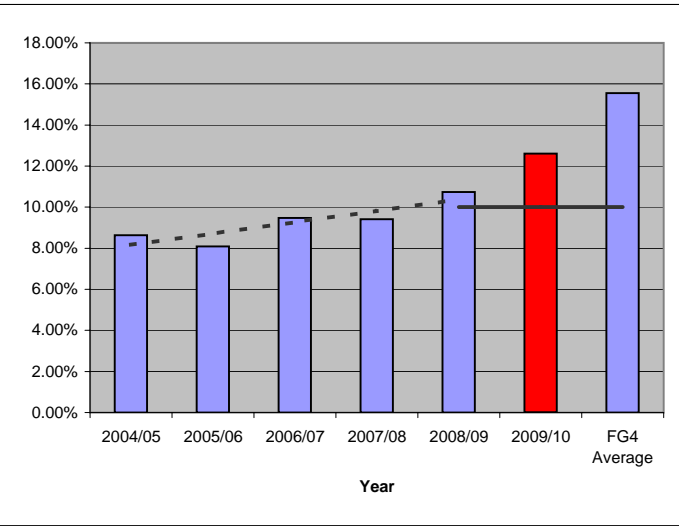
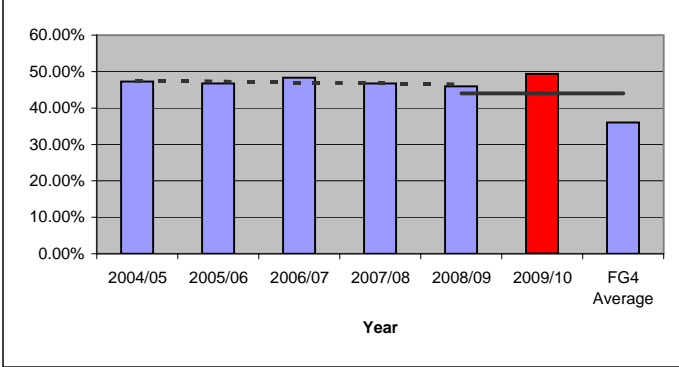
Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible
FRS/RRC/C/001 (iii)	The No of Deaths caused by fires started Accidentally in premises other than Dwellings per 100,000 population	↓		No incidents this quarter	Director of Service Delivery DCFO Barry
FRS/RRC/C/001 (iv)	The No of Deaths caused by fires started Deliberately in premises other than Dwellings per 100,000 population	↓		No incidents this quarter	Director of Service Delivery DCFO Barry
FRS/RRC/C/001 (v)	The No of Injuries excluding Precautionary Checks arising from Fires started Accidentally in Dwellings per 100,000 population	↓		No of Incidents - 29 Trends still being investigated. Although end of year projection looks set to be exceeded, it will be probably be a healthier return than that of 08/09.	Director of Service Delivery DCFO Barry

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible
FRS/RRC/C/001 (vi)	The No of Injuries excluding precautionary checks arising from fires started deliberately in dwellings per 100,000 population	↓		<p>No of Incidents - 15 This quarter exceeds that of the previous. Torfaen illustrate an excellent reduction in comparison to that of the same quarter last year, whilst the Vale show a slight increase.</p>	Director of Service Delivery DCFO Barry
FRS/RRC/C/001 (vii)	The No of Injuries excluding precautionary checks accidentally in premises other than dwellings per 100,000 population	↓		<p>No of Incidents - 4 Strategies still being developed.</p>	Director of Service Delivery DCFO Barry
FRS/RRC/C/001 (viii)	The No of Injuries excluding precautionary checks arising from fires started deliberately in premises other than Dwellings per 100,000 population	↓		<p>No incidents this quarter</p>	Director of Service Delivery DCFO Barry


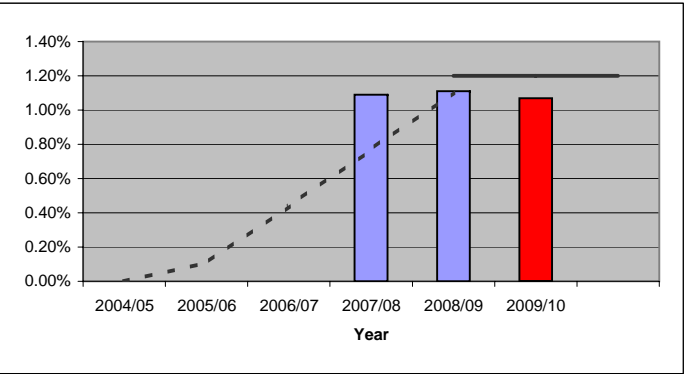

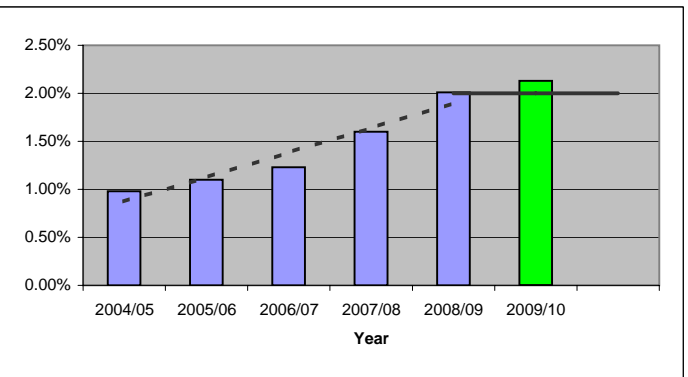
Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible														
FRS/RRC/C/002 (i)	The No of Malicious False Alarms received by the Authority per 1,000 population	↓	<table border="1"> <caption>Performance Data for Indicator (i)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>2.20</td></tr> <tr><td>2005/06</td><td>2.05</td></tr> <tr><td>2006/07</td><td>2.10</td></tr> <tr><td>2007/08</td><td>2.00</td></tr> <tr><td>2008/09</td><td>1.80</td></tr> <tr><td>2009/10</td><td>1.65</td></tr> </tbody> </table>	Year	Value	2004/05	2.20	2005/06	2.05	2006/07	2.10	2007/08	2.00	2008/09	1.80	2009/10	1.65	The number of malicious false alarms received by the Authority per 1000 population has been reduced to 0.82	Director of Service Delivery DCFO Barry
Year	Value																		
2004/05	2.20																		
2005/06	2.05																		
2006/07	2.10																		
2007/08	2.00																		
2008/09	1.80																		
2009/10	1.65																		
FRS/RRC/C/002 (ii)	The Percentage of all Malicious False Alarms received that were not attended	↑	<table border="1"> <caption>Performance Data for Indicator (ii)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>68.00%</td></tr> <tr><td>2005/06</td><td>67.00%</td></tr> <tr><td>2006/07</td><td>65.00%</td></tr> <tr><td>2007/08</td><td>67.00%</td></tr> <tr><td>2008/09</td><td>69.00%</td></tr> <tr><td>2009/10</td><td>75.00%</td></tr> </tbody> </table>	Year	Value	2004/05	68.00%	2005/06	67.00%	2006/07	65.00%	2007/08	67.00%	2008/09	69.00%	2009/10	75.00%	No update received	Director of Service Delivery DCFO Barry
Year	Value																		
2004/05	68.00%																		
2005/06	67.00%																		
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2007/08	67.00%																		
2008/09	69.00%																		
2009/10	75.00%																		
FRS/RRC/C/002 (iii)	The Percentage of all Malicious False Alarms received that were attended	↓	<table border="1"> <caption>Performance Data for Indicator (iii)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>30.00%</td></tr> <tr><td>2005/06</td><td>32.00%</td></tr> <tr><td>2006/07</td><td>35.00%</td></tr> <tr><td>2007/08</td><td>32.00%</td></tr> <tr><td>2008/09</td><td>30.00%</td></tr> <tr><td>2009/10</td><td>23.00%</td></tr> </tbody> </table>	Year	Value	2004/05	30.00%	2005/06	32.00%	2006/07	35.00%	2007/08	32.00%	2008/09	30.00%	2009/10	23.00%	No update received	Director of Service Delivery DCFO Barry
Year	Value																		
2004/05	30.00%																		
2005/06	32.00%																		
2006/07	35.00%																		
2007/08	32.00%																		
2008/09	30.00%																		
2009/10	23.00%																		

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible																
FRS/RRC/C/003	The No of Total False Alarms caused by AFDs per 1,000 Non-Domestic Properties	↓	<table border="1"> <caption>Performance Data for FRS/RRC/C/003</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>105</td> </tr> <tr> <td>2005/06</td> <td>115</td> </tr> <tr> <td>2006/07</td> <td>120</td> </tr> <tr> <td>2007/08</td> <td>110</td> </tr> <tr> <td>2008/09</td> <td>100</td> </tr> <tr> <td>2009/10</td> <td>85</td> </tr> <tr> <td>FG4 Average</td> <td>100</td> </tr> </tbody> </table>	Year	Value	2004/05	105	2005/06	115	2006/07	120	2007/08	110	2008/09	100	2009/10	85	FG4 Average	100	<p>No of Incidents - 1744</p> <p>This half yearly figure indicates at this stage that the yearly target of 104 will be achievable. With the recent amendments to stop codes trend analysis will be available for the year 2009/2010.</p>	<p>Director of Planning Development & Support ACFO Jakeway</p>
Year	Value																				
2004/05	105																				
2005/06	115																				
2006/07	120																				
2007/08	110																				
2008/09	100																				
2009/10	85																				
FG4 Average	100																				
FRS/RRC/C/004 (i)	The No of Deliberate Primary Fires per 10,000 population	↓	<table border="1"> <caption>Performance Data for FRS/RRC/C/004 (i)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>23</td> </tr> <tr> <td>2005/06</td> <td>19</td> </tr> <tr> <td>2006/07</td> <td>18</td> </tr> <tr> <td>2007/08</td> <td>15</td> </tr> <tr> <td>2008/09</td> <td>13</td> </tr> <tr> <td>2009/10</td> <td>13</td> </tr> <tr> <td>FG4 Average</td> <td>11</td> </tr> </tbody> </table>	Year	Value	2004/05	23	2005/06	19	2006/07	18	2007/08	15	2008/09	13	2009/10	13	FG4 Average	11	<p>No of Incidents - 959 A similar return for most U/A area's as previous quarter, although Bridgend, Merthyr Tydfil, Monmouth and RCT demonstrated better returns than the previous. Blaenau Gwent still needs to improve in this area. Partnership Officer to liaise with relevant officers in an attempt to remedy this issue.</p>	<p>Director of Service Delivery DCFO Barry</p>
Year	Value																				
2004/05	23																				
2005/06	19																				
2006/07	18																				
2007/08	15																				
2008/09	13																				
2009/10	13																				
FG4 Average	11																				

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible																
FRS/RRC/C/004 (ii)	The No of Deliberate Secondary Fires per 10,000 population		 <table border="1" data-bbox="786 301 1469 675"> <caption>Deliberate Secondary Fires per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>~68</td> </tr> <tr> <td>2005/06</td> <td>~60</td> </tr> <tr> <td>2006/07</td> <td>~70</td> </tr> <tr> <td>2007/08</td> <td>~68</td> </tr> <tr> <td>2008/09</td> <td>~48</td> </tr> <tr> <td>2009/10</td> <td>~48</td> </tr> <tr> <td>FG4 Average</td> <td>~25</td> </tr> </tbody> </table>	Year	Value	2004/05	~68	2005/06	~60	2006/07	~70	2007/08	~68	2008/09	~48	2009/10	~48	FG4 Average	~25	<p>No of Incidents - 3544 As predicted, a lower return than that of the first quarter but one which needs further investigation. All Partnership Officers to deal with this particular issue.</p>	<p>Director of Service Delivery DCFO Barry</p>
Year	Value																				
2004/05	~68																				
2005/06	~60																				
2006/07	~70																				
2007/08	~68																				
2008/09	~48																				
2009/10	~48																				
FG4 Average	~25																				
FRS/RRC/C/005 (i)	The Percentage of dwelling fires where Smoke Alarms fitted and activated		 <table border="1" data-bbox="786 707 1469 1074"> <caption>Percentage of dwelling fires where Smoke Alarms fitted and activated</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>~44%</td> </tr> <tr> <td>2005/06</td> <td>~45%</td> </tr> <tr> <td>2006/07</td> <td>~42%</td> </tr> <tr> <td>2007/08</td> <td>~43%</td> </tr> <tr> <td>2008/09</td> <td>~43%</td> </tr> <tr> <td>2009/10</td> <td>~38%</td> </tr> <tr> <td>FG4 Average</td> <td>~49%</td> </tr> </tbody> </table>	Year	Value	2004/05	~44%	2005/06	~45%	2006/07	~42%	2007/08	~43%	2008/09	~43%	2009/10	~38%	FG4 Average	~49%	<p>No of total dwelling fires - 452 No of dwellings where smoke detector fitted and activated - 172 Investigation to be initiated to identify why this figure is still so low.</p>	<p>Director of Service Delivery DCFO Barry</p>
Year	Value																				
2004/05	~44%																				
2005/06	~45%																				
2006/07	~42%																				
2007/08	~43%																				
2008/09	~43%																				
2009/10	~38%																				
FG4 Average	~49%																				

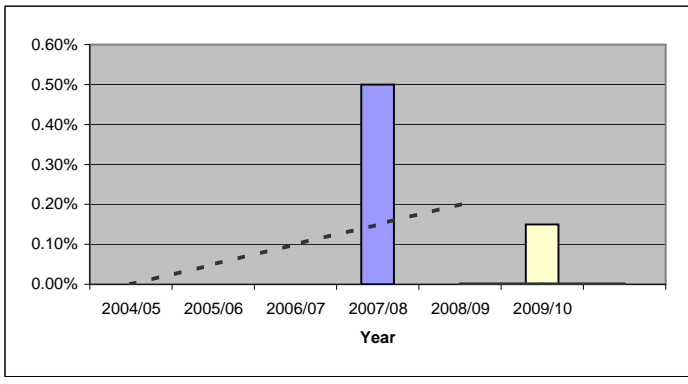
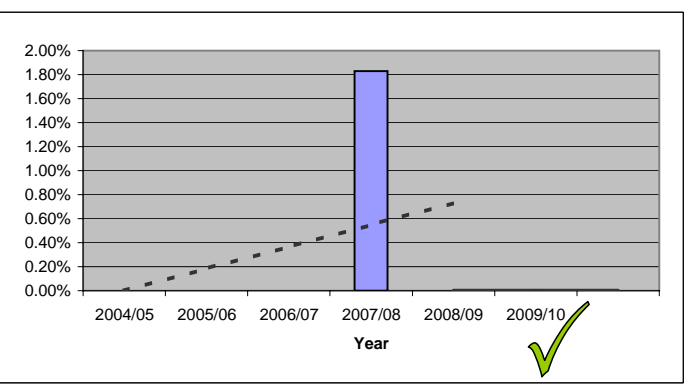
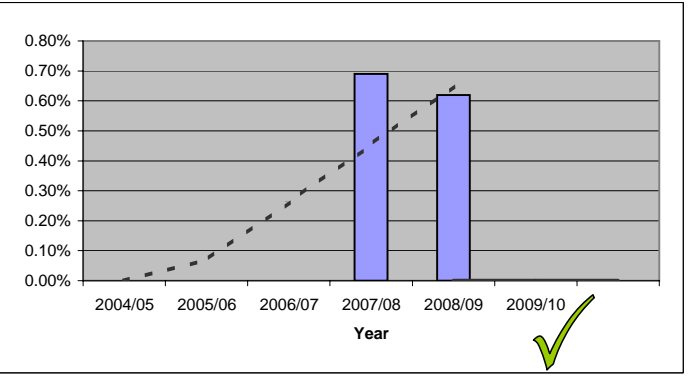
Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible																
FRS/RRC/C/005 (ii)	The Percentage of dwelling fires where Smoke Alarms fitted but did not activate	↓	 <table border="1" data-bbox="792 293 1469 820"> <caption>Performance Data for Indicator (ii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>~8.5%</td> </tr> <tr> <td>2005/06</td> <td>~8.0%</td> </tr> <tr> <td>2006/07</td> <td>~9.5%</td> </tr> <tr> <td>2007/08</td> <td>~9.5%</td> </tr> <tr> <td>2008/09</td> <td>~10.5%</td> </tr> <tr> <td>2009/10</td> <td>~12.5%</td> </tr> <tr> <td>FG4 Average</td> <td>~15.5%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	~8.5%	2005/06	~8.0%	2006/07	~9.5%	2007/08	~9.5%	2008/09	~10.5%	2009/10	~12.5%	FG4 Average	~15.5%	<p>No of total dwelling fires - 452 No of dwellings where the smoke detector did not active - 57 Home Fire Safety team and Intervention Dept reminded to highlight the importance and benefits of having a working smoke detector in the home. Partnership Officers reminded to highlight the same message to partner agencies whilst attending their respective strategic level meetings.</p>	Director of Service Delivery DCFO Barry
Year	Percentage																				
2004/05	~8.5%																				
2005/06	~8.0%																				
2006/07	~9.5%																				
2007/08	~9.5%																				
2008/09	~10.5%																				
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FG4 Average	~15.5%																				
FRS/RRC/C/005 (iii)	The Percentage of dwelling fires where no Smoke Alarm fitted	↓	 <table border="1" data-bbox="792 852 1469 1219"> <caption>Performance Data for Indicator (iii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>~48%</td> </tr> <tr> <td>2005/06</td> <td>~48%</td> </tr> <tr> <td>2006/07</td> <td>~48%</td> </tr> <tr> <td>2007/08</td> <td>~48%</td> </tr> <tr> <td>2008/09</td> <td>~48%</td> </tr> <tr> <td>2009/10</td> <td>~50%</td> </tr> <tr> <td>FG4 Average</td> <td>~38%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	~48%	2005/06	~48%	2006/07	~48%	2007/08	~48%	2008/09	~48%	2009/10	~50%	FG4 Average	~38%	<p>No of total dwelling fires - 452 No of dwellings with no smoke alarm fitted - 223 Training of new members delayed the new team in their objective's. They are now out in the service area carrying out HFSC'S and fitting of detectors.</p>	Director of Service Delivery DCFO Barry
Year	Percentage																				
2004/05	~48%																				
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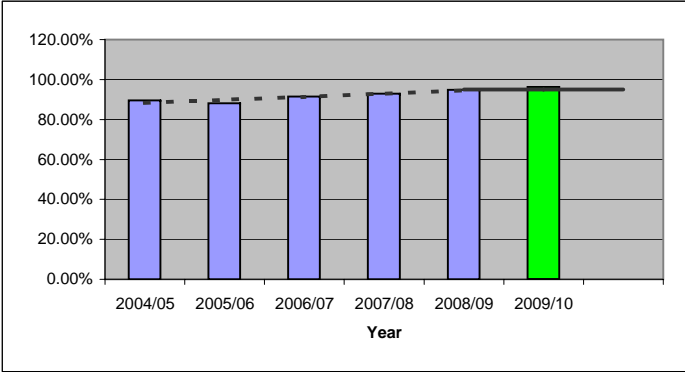
Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible														
FRS/CHR/C/001 (i)	The Percentage of Uniformed Staff working WDS and RDS who categorise themselves as having a disability	↑	<table border="1"> <caption>Performance Data for Indicator (i)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>0.00%</td> </tr> <tr> <td>2005/06</td> <td>0.10%</td> </tr> <tr> <td>2006/07</td> <td>0.32%</td> </tr> <tr> <td>2007/08</td> <td>0.30%</td> </tr> <tr> <td>2008/09</td> <td>0.25%</td> </tr> <tr> <td>2009/10</td> <td>0.55%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	0.00%	2005/06	0.10%	2006/07	0.32%	2007/08	0.30%	2008/09	0.25%	2009/10	0.55%	As per Q1 statement the increase is due to reduction in headcount rather than increase in number of personnel who categorise themselves as having a disability. The Service continues to adopt a proactive stance in respect of job adverts etc.	Director of People Services ACO Haynes
Year	Percentage																		
2004/05	0.00%																		
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2006/07	0.32%																		
2007/08	0.30%																		
2008/09	0.25%																		
2009/10	0.55%																		
FRS/CHR/C/001 (ii)	The Percentage of Control and Non-Uniformed Staff who categorise themselves as having disability	↑	<table border="1"> <caption>Performance Data for Indicator (ii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>0.00%</td> </tr> <tr> <td>2005/06</td> <td>0.55%</td> </tr> <tr> <td>2006/07</td> <td>2.25%</td> </tr> <tr> <td>2007/08</td> <td>1.95%</td> </tr> <tr> <td>2008/09</td> <td>1.55%</td> </tr> <tr> <td>2009/10</td> <td>1.90%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	0.00%	2005/06	0.55%	2006/07	2.25%	2007/08	1.95%	2008/09	1.55%	2009/10	1.90%	As per Q1 statement the increase is due to reduction in headcount rather than increase in number of personnel who categorise themselves as having a disability. The Service continues to adopt a proactive stance in respect of job adverts etc.	Director of People Services ACO Haynes
Year	Percentage																		
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2009/10	1.90%																		
FRS/CHR/C/001 (iii)	The Percentage of People who categorise themselves as having a disability in the Authority Area	NA	<table border="1"> <caption>Performance Data for Indicator (iii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>0.00%</td> </tr> <tr> <td>2005/06</td> <td>0.00%</td> </tr> <tr> <td>2006/07</td> <td>0.00%</td> </tr> <tr> <td>2007/08</td> <td>0.00%</td> </tr> <tr> <td>2008/09</td> <td>20.00%</td> </tr> <tr> <td>2009/10</td> <td>20.00%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	0.00%	2005/06	0.00%	2006/07	0.00%	2007/08	0.00%	2008/09	20.00%	2009/10	20.00%	Data is provided by external source	Director of People Services ACO Haynes
Year	Percentage																		
2004/05	0.00%																		
2005/06	0.00%																		
2006/07	0.00%																		
2007/08	0.00%																		
2008/09	20.00%																		
2009/10	20.00%																		

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible														
FRS/CHR/C/002 (i)	The Percentage of Staff who belong to a Minority Ethnic Group		 <table border="1" data-bbox="790 293 1476 671"> <caption>Performance Data for FRS/CHR/C/002 (i)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>0.00%</td> </tr> <tr> <td>2005/06</td> <td>0.00%</td> </tr> <tr> <td>2006/07</td> <td>0.00%</td> </tr> <tr> <td>2007/08</td> <td>1.10%</td> </tr> <tr> <td>2008/09</td> <td>1.15%</td> </tr> <tr> <td>2009/10</td> <td>1.10%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	0.00%	2005/06	0.00%	2006/07	0.00%	2007/08	1.10%	2008/09	1.15%	2009/10	1.10%		Director of People Services ACO Haynes
Year	Percentage																		
2004/05	0.00%																		
2005/06	0.00%																		
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2007/08	1.10%																		
2008/09	1.15%																		
2009/10	1.10%																		
FRS/CHR/C/002 (ii)	The Percentage of People from Minority Ethnic Groups who are economically active in the Authority Area	NA	 <table border="1" data-bbox="790 699 1476 1077"> <caption>Performance Data for FRS/CHR/C/002 (ii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>0.00%</td> </tr> <tr> <td>2005/06</td> <td>0.00%</td> </tr> <tr> <td>2006/07</td> <td>0.00%</td> </tr> <tr> <td>2007/08</td> <td>3.10%</td> </tr> <tr> <td>2008/09</td> <td>3.10%</td> </tr> <tr> <td>2009/10</td> <td>3.10%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	0.00%	2005/06	0.00%	2006/07	0.00%	2007/08	3.10%	2008/09	3.10%	2009/10	3.10%	Data is provided by external source	Director of People Services ACO Haynes
Year	Percentage																		
2004/05	0.00%																		
2005/06	0.00%																		
2006/07	0.00%																		
2007/08	3.10%																		
2008/09	3.10%																		
2009/10	3.10%																		
FRS/CHR/C/003	The Percentage of Fire-fighters who are Women		 <table border="1" data-bbox="790 1104 1476 1482"> <caption>Performance Data for FRS/CHR/C/003</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>0.95%</td> </tr> <tr> <td>2005/06</td> <td>1.05%</td> </tr> <tr> <td>2006/07</td> <td>1.25%</td> </tr> <tr> <td>2007/08</td> <td>1.55%</td> </tr> <tr> <td>2008/09</td> <td>1.95%</td> </tr> <tr> <td>2009/10</td> <td>2.15%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	0.95%	2005/06	1.05%	2006/07	1.25%	2007/08	1.55%	2008/09	1.95%	2009/10	2.15%	Figure consistent with Q1 due primarily to the fact that total headcount has remained the same across RDS/WDS sectors.	Director of People Services ACO Haynes
Year	Percentage																		
2004/05	0.95%																		
2005/06	1.05%																		
2006/07	1.25%																		
2007/08	1.55%																		
2008/09	1.95%																		
2009/10	2.15%																		

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible														
FRS/CHR/C/004 (i)	The No of Working Days/Shifts lost to Sickness Absence per full time equivalent Employee - All Staff	↓	<table border="1"> <caption>Performance Data for All Staff</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>11.5</td></tr> <tr><td>2005/06</td><td>9.5</td></tr> <tr><td>2006/07</td><td>7.5</td></tr> <tr><td>2007/08</td><td>7.5</td></tr> <tr><td>2008/09</td><td>7.8</td></tr> <tr><td>2009/10</td><td>3.5</td></tr> </tbody> </table>	Year	Performance	2004/05	11.5	2005/06	9.5	2006/07	7.5	2007/08	7.5	2008/09	7.8	2009/10	3.5	The projected end of year performance is 6.78, which is well below the target of 7.8.	Director of People Services ACO Haynes
Year	Performance																		
2004/05	11.5																		
2005/06	9.5																		
2006/07	7.5																		
2007/08	7.5																		
2008/09	7.8																		
2009/10	3.5																		
FRS/CHR/C/004 (ii)	The No of Working Days/Shifts lost to Sickness Absence per full time equivalent Employee - Wholetime Uniformed Staff	↓	<table border="1"> <caption>Performance Data for Wholetime Uniformed Staff</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>11.5</td></tr> <tr><td>2005/06</td><td>9.0</td></tr> <tr><td>2006/07</td><td>7.0</td></tr> <tr><td>2007/08</td><td>7.5</td></tr> <tr><td>2008/09</td><td>7.0</td></tr> <tr><td>2009/10</td><td>3.5</td></tr> </tbody> </table>	Year	Performance	2004/05	11.5	2005/06	9.0	2006/07	7.0	2007/08	7.5	2008/09	7.0	2009/10	3.5	The projected end of year performance is 6.48, which is below the target of 7.1.	Director of People Services ACO Haynes
Year	Performance																		
2004/05	11.5																		
2005/06	9.0																		
2006/07	7.0																		
2007/08	7.5																		
2008/09	7.0																		
2009/10	3.5																		
FRS/CHR/C/004 (iii)	The No of Working Days/Shifts lost to Sickness Absence per full time equivalent Employee - Control Staff	↓	<table border="1"> <caption>Performance Data for Control Staff</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>23.5</td></tr> <tr><td>2005/06</td><td>11.5</td></tr> <tr><td>2006/07</td><td>12.5</td></tr> <tr><td>2007/08</td><td>11.5</td></tr> <tr><td>2008/09</td><td>12.5</td></tr> <tr><td>2009/10</td><td>5.5</td></tr> </tbody> </table>	Year	Performance	2004/05	23.5	2005/06	11.5	2006/07	12.5	2007/08	11.5	2008/09	12.5	2009/10	5.5	The projected end of year performance is 11.76, which is below the target of 12.1 and an improvement on last year's figure of 12.95. All the staff previously on long term sickness returned to duty towards the end of the quarter and it is anticipated the next quarter's figures will improve accordingly.	Director of People Services ACO Haynes
Year	Performance																		
2004/05	23.5																		
2005/06	11.5																		
2006/07	12.5																		
2007/08	11.5																		
2008/09	12.5																		
2009/10	5.5																		

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible														
FRS/CHR/C/004 (iv)	The No of Working Days/Shifts lost to Sickness Absence per full time equivalent Employee - non operational staff	↓	<table border="1"> <caption>Working Days/Shifts lost to Sickness Absence</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>8.5</td></tr> <tr><td>2005/06</td><td>8.0</td></tr> <tr><td>2006/07</td><td>8.2</td></tr> <tr><td>2007/08</td><td>7.8</td></tr> <tr><td>2008/09</td><td>10.5</td></tr> <tr><td>2009/10</td><td>3.5</td></tr> </tbody> </table>	Year	Value	2004/05	8.5	2005/06	8.0	2006/07	8.2	2007/08	7.8	2008/09	10.5	2009/10	3.5	The projected end of year performance is 6.68, which is well below the target of 8.4 .A number of staff have gone on long term sickness during this quarter which has led to an increase in the figures.	Director of People Services ACO Haynes
Year	Value																		
2004/05	8.5																		
2005/06	8.0																		
2006/07	8.2																		
2007/08	7.8																		
2008/09	10.5																		
2009/10	3.5																		
FRS/CHR/C/005 (i)	The Total No of Ill-Health Retirements as a % of the total Workforce	↓	<table border="1"> <caption>Ill-Health Retirements as a % of the total Workforce</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>0.00%</td></tr> <tr><td>2005/06</td><td>0.02%</td></tr> <tr><td>2006/07</td><td>0.05%</td></tr> <tr><td>2007/08</td><td>0.40%</td></tr> <tr><td>2008/09</td><td>0.10%</td></tr> <tr><td>2009/10</td><td>0.08%</td></tr> </tbody> </table>	Year	Value	2004/05	0.00%	2005/06	0.02%	2006/07	0.05%	2007/08	0.40%	2008/09	0.10%	2009/10	0.08%	There have been no further ill health retirements in this quarter but there may be 1 further in the next quarter.	Director of People Services ACO Haynes
Year	Value																		
2004/05	0.00%																		
2005/06	0.02%																		
2006/07	0.05%																		
2007/08	0.40%																		
2008/09	0.10%																		
2009/10	0.08%																		
FRS/CHR/C/005 (ii)	The Total No of WT Uniformed Personnel Ill-Health Retirements as a % of the total WT Uniformed workforce	↓	<table border="1"> <caption>WT Uniformed Personnel Ill-Health Retirements as a % of the total WT Uniformed workforce</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>1.05%</td></tr> <tr><td>2005/06</td><td>1.25%</td></tr> <tr><td>2006/07</td><td>0.80%</td></tr> <tr><td>2007/08</td><td>0.20%</td></tr> <tr><td>2008/09</td><td>0.10%</td></tr> <tr><td>2009/10</td><td>0.05%</td></tr> </tbody> </table>	Year	Value	2004/05	1.05%	2005/06	1.25%	2006/07	0.80%	2007/08	0.20%	2008/09	0.10%	2009/10	0.05%	There may be 1 in ill health retirement in the next quarter.	Director of People Services ACO Haynes
Year	Value																		
2004/05	1.05%																		
2005/06	1.25%																		
2006/07	0.80%																		
2007/08	0.20%																		
2008/09	0.10%																		
2009/10	0.05%																		

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible														
FRS/CHR/C/005 (iii)	The Total No of RDS personnel ill-Health Retirements as a % of the total RDS workforce	↓	 <table border="1" data-bbox="790 290 1476 675"> <caption>RDS Personnel Ill-Health Retirements (%)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>0.00%</td></tr> <tr><td>2005/06</td><td>0.00%</td></tr> <tr><td>2006/07</td><td>0.00%</td></tr> <tr><td>2007/08</td><td>0.50%</td></tr> <tr><td>2008/09</td><td>0.00%</td></tr> <tr><td>2009/10</td><td>0.15%</td></tr> </tbody> </table>	Year	Percentage	2004/05	0.00%	2005/06	0.00%	2006/07	0.00%	2007/08	0.50%	2008/09	0.00%	2009/10	0.15%	This was as a result of an Accident on Duty. There have been no more ill health retirements since.	Director of People Services ACO Haynes
Year	Percentage																		
2004/05	0.00%																		
2005/06	0.00%																		
2006/07	0.00%																		
2007/08	0.50%																		
2008/09	0.00%																		
2009/10	0.15%																		
FRS/CHR/C/005 (iv)	The Total No of Control Personnel ill-Health Retirements as a % of the total Control workforce	↓	 <table border="1" data-bbox="790 695 1476 1080"> <caption>Control Personnel Ill-Health Retirements (%)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>0.00%</td></tr> <tr><td>2005/06</td><td>0.00%</td></tr> <tr><td>2006/07</td><td>0.00%</td></tr> <tr><td>2007/08</td><td>1.80%</td></tr> <tr><td>2008/09</td><td>0.00%</td></tr> <tr><td>2009/10</td><td>0.00%</td></tr> </tbody> </table>	Year	Percentage	2004/05	0.00%	2005/06	0.00%	2006/07	0.00%	2007/08	1.80%	2008/09	0.00%	2009/10	0.00%	No ill health retirements this quarter	Director of People Services ACO Haynes
Year	Percentage																		
2004/05	0.00%																		
2005/06	0.00%																		
2006/07	0.00%																		
2007/08	1.80%																		
2008/09	0.00%																		
2009/10	0.00%																		
FRS/CHR/C/005 (v)	The Total No of Non-Uniformed Personnel ill-Health Retirements as a % of the total Non-Uniformed workforce	↓	 <table border="1" data-bbox="790 1101 1476 1485"> <caption>Non-Uniformed Personnel Ill-Health Retirements (%)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2004/05</td><td>0.00%</td></tr> <tr><td>2005/06</td><td>0.00%</td></tr> <tr><td>2006/07</td><td>0.00%</td></tr> <tr><td>2007/08</td><td>0.70%</td></tr> <tr><td>2008/09</td><td>0.60%</td></tr> <tr><td>2009/10</td><td>0.00%</td></tr> </tbody> </table>	Year	Percentage	2004/05	0.00%	2005/06	0.00%	2006/07	0.00%	2007/08	0.70%	2008/09	0.60%	2009/10	0.00%	No ill health retirements this quarter	Director of People Services ACO Haynes
Year	Percentage																		
2004/05	0.00%																		
2005/06	0.00%																		
2006/07	0.00%																		
2007/08	0.70%																		
2008/09	0.60%																		
2009/10	0.00%																		

Indicator Reference	Description	Desired Direction of Travel	Performance	Comments	Director Responsible														
FRS/CFH/C/001	The percentage of undisputed invoices that were paid in 30 days		 <table border="1" style="display: none;"> <caption>Performance Data (Estimated)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2004/05</td> <td>88.00%</td> </tr> <tr> <td>2005/06</td> <td>88.00%</td> </tr> <tr> <td>2006/07</td> <td>90.00%</td> </tr> <tr> <td>2007/08</td> <td>90.00%</td> </tr> <tr> <td>2008/09</td> <td>92.00%</td> </tr> <tr> <td>2009/10</td> <td>95.00%</td> </tr> </tbody> </table>	Year	Percentage	2004/05	88.00%	2005/06	88.00%	2006/07	90.00%	2007/08	90.00%	2008/09	92.00%	2009/10	95.00%	Processes are continuing to be reviewed to ensure invoices are processed as promptly as possible	Director of Corporate Support ACO Murton
Year	Percentage																		
2004/05	88.00%																		
2005/06	88.00%																		
2006/07	90.00%																		
2007/08	90.00%																		
2008/09	92.00%																		
2009/10	95.00%																		

Corporate Risks

Following the complete review of the risk register all owners have now been asked to rate their risks on a 5x5 matrix. This should enable better prioritisation of risks for both reporting to Members and monitoring by the risk owners. Currently the following are the only high rated risks, although there is still a handful to be re scored on the 5x5 matrix.

Significant (High) Risk

Risk Ref.	Risk Origin	Risk	Controls in Place	Review Comments	Movement in Risk Rating ↑↓				Risk Owner
					Q2 08/09	Q3 08/09	Q4 08/09	Q1 09/10	
44	BCB	If existing external funding is not continued SWFRS may not be able to continue to implement all planned initiatives and reduce risk. (No indication of continued funding beyond April 2011)	Peer review and evaluation of all products and services	New risk endorsed by BCB at their meeting in June 09.	-	-	9 (3x3)	20 (5x5)	Martin Henderson
39	JRA 08/09	If issues directly affecting or impacting on FRS emerge as priority issues for LSBs (10), significant capacity issues may emerge	Each LSB informed FRS will only engage if there is benefit in doing so Watching brief maintained	Oct 09 review Proposal to go to SMT on how best to support LSBs. LSB agenda has wider remit than just community safety for example city centre regeneration has impact to PDS, Intervention as well as Risk Reduction.	-	-	4 (3x3)	16 (5x5)	Martin Henderson

Key to risk origin: JRA = Wales Audit Office, Joint Risk Assessment 2007/08 and 2008/09
BCB = New risks agreed by BCB (replaced by SMT).

Full details of all these risks together with material and manageable risks can be found in the Corporate Risk Register and the appropriate Directorate Plans.