



South Wales Fire and Rescue Service

PERFORMANCE MONITORING REPORT

Quarter 2

April 2011 to September 2011

South Wales
Fire and Rescue Service



Gwasanaeth Tân ac Achub
De Cymru

Raising Awareness - Reducing Risk

Introduction

This is the Quarter 2 Performance Monitoring Report for 2011/12 and it highlights Q2 performance for the period April 2011 to September 2011 and includes:

- Incidents of interest
- Analysis of Incident Activity levels by Unitary Authority
 - Details the number of incidents that SWFRS have attended in each Unitary Authority area. Identifies the types of incidents that SWFRS have been attending in each Unitary Authority area.
- Performance Indicators
 - Indicators of particular interest.
 - These are the indicators that although not specified as Strategic indicators by the Welsh Government are of particular interest to the Fire Authority and SWFRS.
 - Strategic Indicators

The performance indicators that are included in the appendices of this report show five years of data to enable us to demonstrate how the organisation is performing for the communities it serves by showing long term trends in performance.

Following consideration by the Senior Management Team and the Fire and Rescue Authority, the report is made available to the public via the internet.

The data provided in this report is provisional and may be subject to change for the following reasons:

- The data sets included have not been subject to external quality checking and validation
- The transition to IRS in April 2009 may result in nationwide anomalies in reporting compared to previous years

Performance Planning on behalf of the Service Delivery Directorate co-ordinates and compiles this report. All information is extracted from updated Directorate quarterly service plans and the Data Sets maintained and validated by the Statistics Team.

We are continually seeking to improve this report and would welcome comments on additional information or other changes that you would like to see included in the future. Contact Dai Morris on 01443 232451, Sarah Watkins on 01443 232011, or Howard Thomas on 01443 232348.

Incidents of Interest: July 2011 to September 2011

6th July 2011 21:47 A4232 (Northbound) Culverhouse Cross	Fire Crews from Whitchurch and Ely were called to a road traffic collision where a vehicle had left the carriageway and collided with a pillar. One passenger self rescued, 1 passenger was extricated using hydraulic cutting equipment and taken to hospital but unfortunately a third passenger was declared dead at the scene.
20th July 2011 19:34 Chichester Road, Penarth	Fire crews from Central, Penarth, Cowbridge and Barry were called to an incident involving four disused flats in a three storey block. Two main jets, thermal imaging camera, two Milwaukee saws and small tools were used to bring the 30m X 10m building fire under control. The building was left in a danger of collapse so was left in the hands of the council.
26th July 2011 08:33 Brynglas Tunnels, Newport	Fire crews from over South Wales attended a fire involving a heavy goods vehicle carrying 25 tonnes of steel. The vehicle had ignited and stopped half way through the westbound tunnel. Fire fighters fought the fire from the tunnel cross over point using six breathing apparatus, three main jets and one safety jet. Foam was also applied to the area to prevent running diesel entering the water courses.
31st July 2011 12:38 Hawthorn, Pontypridd	Fire crews from Pontypridd, Caerphilly and Central attended a semi detached house fire engulfing the ground and first floors. The property was severely damaged with smoke affecting the adjoining property. Two hose reel jets, six breathing apparatus and positive pressure ventilation were used at the incident.
1st August 2011 16:59 A465 Westbound near Cefn Coed	Crews from Merthyr and Rhymney attended a road traffic collision involving two cars. There were no persons trapped but one female suffered chest injuries, one adult male suffered multiple injuries and unfortunately despite the fire crews assisting the paramedics with resuscitation one female died at the scene.
2nd August 2011 06:19 A470 – Upper boat	Crews from Pontypridd, Caerphilly and Ely attended a Road Traffic Collision where one vehicle left the carriage way, hit a tree before rolling down the embankment. The vehicle caught fire on impact and was well alight on arrival of the crews. Despite everyone's best efforts it was impossible to rescue the driver and unfortunately he died at the scene. Scenes of Crime Officers carried out a full investigation prior to extrication. One hose reel jet, one breathing apparatus and hydraulic rescue equipment were used at the scene.
5th August 2011 21:48 Barecroft Common, Magor	Crews from Caldicot and Malpas were called to an animal rescue where a colt was trapped in a reen. The animal was rescued successfully using large animal strops and harnesses.
8th August 2011 21:20 Rising Sun Estate, Blaina	Fire crews from all over South Wales attended a fire in a factory compound where a number of 45 gallon drums covering an area 10m x 5m were well alight. Following initial investigation the drums were found to contain a polyurethane based sealant whilst not particularly hazardous could cause throat and skin irritation. One ground monitor and two main jets were used to control the blaze and environmental packs including ceiling pads were used to protect the local drainage system from harmful run off.
10th August 20:38 Cornerswell Road, Penarth	Fire crews from Penarth and Central were called to a fire incident at a domestic garage where a number of cylinders had been reported. Two breathing apparatus, two hose reel jets; one thermal imaging camera and one safety jet were used to control the fire. The garage was found to contain two propane cylinders and an argon cylinder which were all removed safely. On completion of the cooling process the cylinders were checked and found to be empty.
19th August 13:47:59 A449 (Northbound) Coldra, USK	Fire crews from Usk, Malpas and Maindee were called to a road traffic collision where one vehicle had left the carriageway. One male casualty was extricated using hydraulic cutting equipment and was removed to hospital with severe head injuries. Unfortunately, the patient died later in hospital.
21st August 23:16:57 Taff Trail, Near A4054	Fire crews from over South Wales were called to a body retrieval incident following a suicide. The recovery was completed from rough ground and a scoop stretcher and dry suits were used to recover the body. Whilst at this incident the crews also used a long board and rescue sledge to recover a police casualty who had hurt his back during the recovery incident. He was recovered from the river bank and transported to hospital by ambulance.

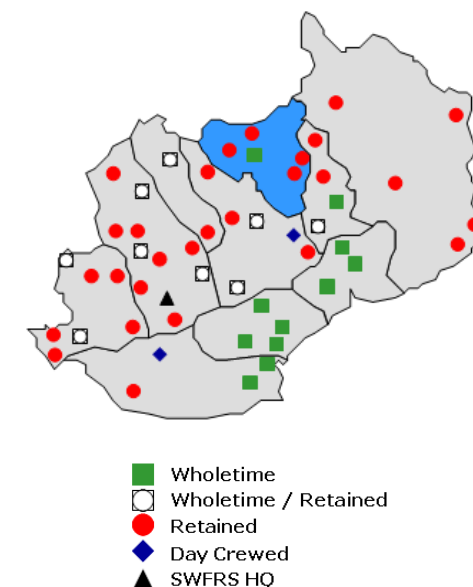
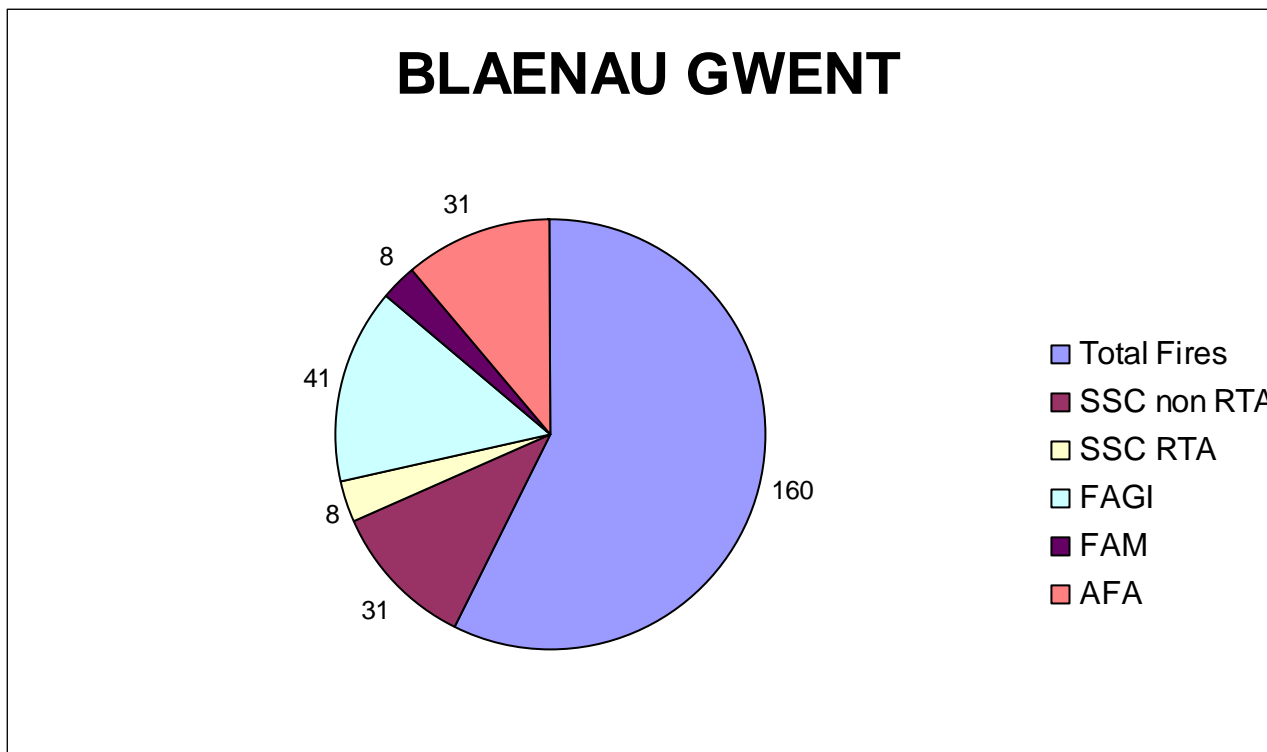
<p>21st August 01:51 Cromwell Road, Maindee, Newport</p>	<p>Fire crews from Malpas and Maindee were called to a kitchen fire on the ground floor of a semi-detached property. Two occupants were taken to hospital by ambulance suffering slight smoke inhalation. Crews used four breathing apparatus, one hose reel and one safety jet to bring the fire under control. During the incident crews requested further attendance from the Gas Board and Rescue Tender due to a smell of gas present in the air. The gas set off a neighbouring alarm and following investigation two adults and two children were taken to hospital with suspected carbon monoxide poisoning.</p>
<p>22nd August 18:55 Wick Road, St Brides Major</p>	<p>Appliances from South Wales attended a fire in a farm silo located within a 40m x 80m barn. The silo contained ten tonnes of peas. The fire was fought with two jets and the crews assisted in the decanting and damping down of the peas. Positive pressure ventilation was used to clear the barn of smoke and fumes.</p>
<p>5th September 20:13 Honeyfield Road, Rassau, Ebbw Vale</p>	<p>Fire crews from across South Wales attended a fire in a disused 25m x 15m Public House. On arrival the crews identified two seats of fire and it took two main jets, one hose reel jet to bring the fires under control. A hydraulic platform was used as a water tower. Approx 60% of the disused building was severely damaged by fire.</p>
<p>29th September 2011 02:10 Twynyrhodyn, Merthyr Tydfil</p>	<p>Fire crews from Merthyr, Treharris, Aberdare and Rhymney were called to a two story dwelling fire that had spread to both adjoining properties through the roof space. The hydraulic platform was utilised to remove roof sections and the identification of hot spots. No casualties were reported. Two main and two hose reel jets were used to fight the fire.</p>

Blaenau Gwent Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	288	16	13	52	6	51	150
	2011/12	279	31	8	41	8	31	160
Variation	10/11 vs. 11/12							
	no.	-9	15	-5	-11	2	-20	10
	%	-3.1%	93.8%	-38.5%	-21.2%	33.3%	-39.2%	6.7%

Accidental Dwelling Fires	Deliberate Fires
19	127
5	143
-14	16
-73.7%	12.6%

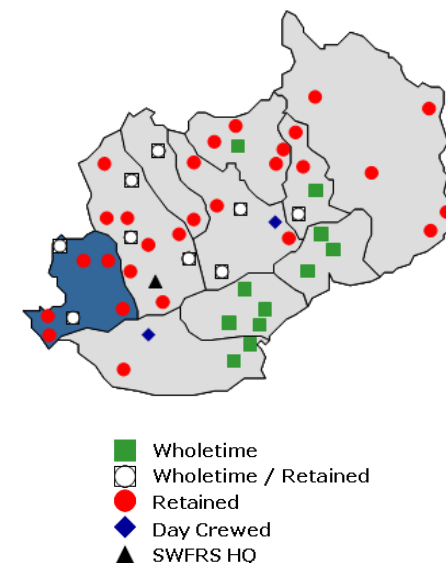
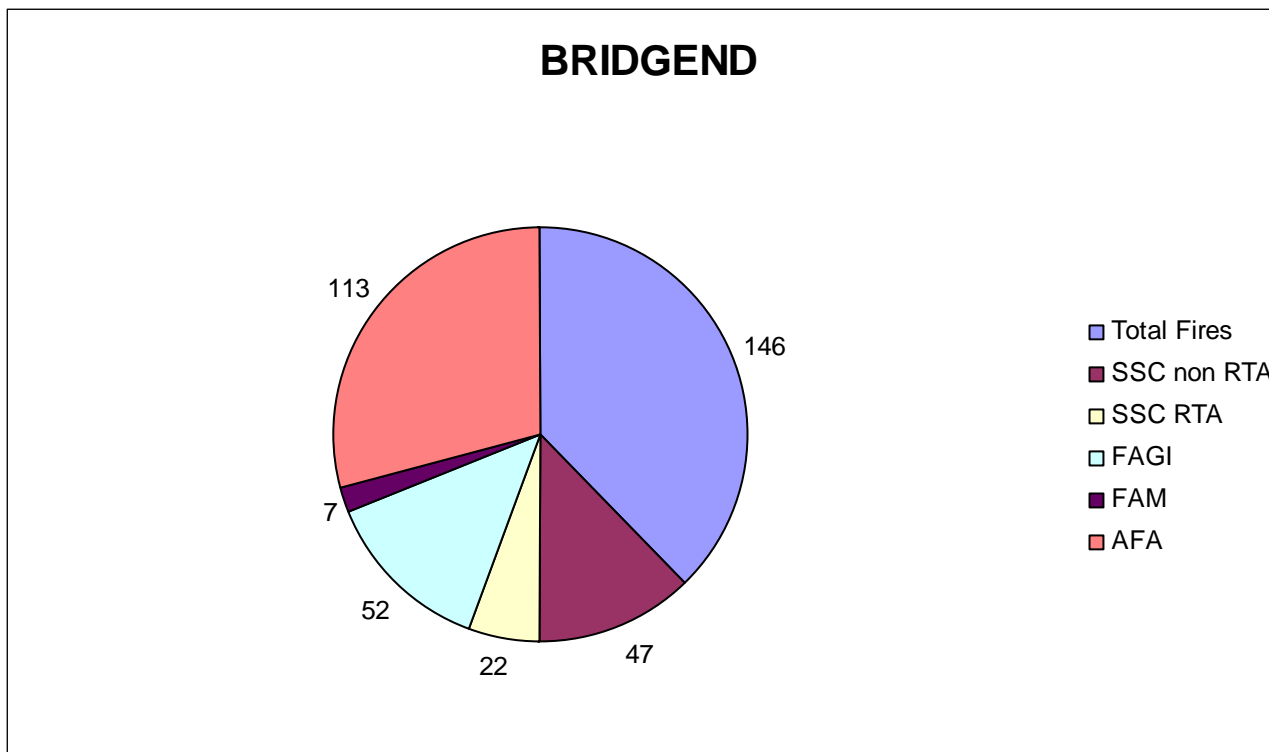


Bridgend Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	388	43	27	54	11	111	142
	2011/12	387	47	22	52	7	113	146
Variation 10/11 vs. 11/12	no.	-1	4	-5	-2	-4	2	4
	%	-0.3%	9.3%	-18.5%	-3.7%	-36.4%	1.8%	2.8%

Accidental Dwelling Fires	Deliberate Fires
19	97
17	95
-2	-2
-10.5%	-2.1%

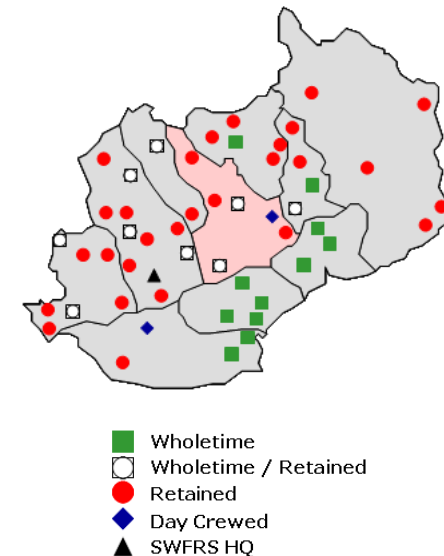
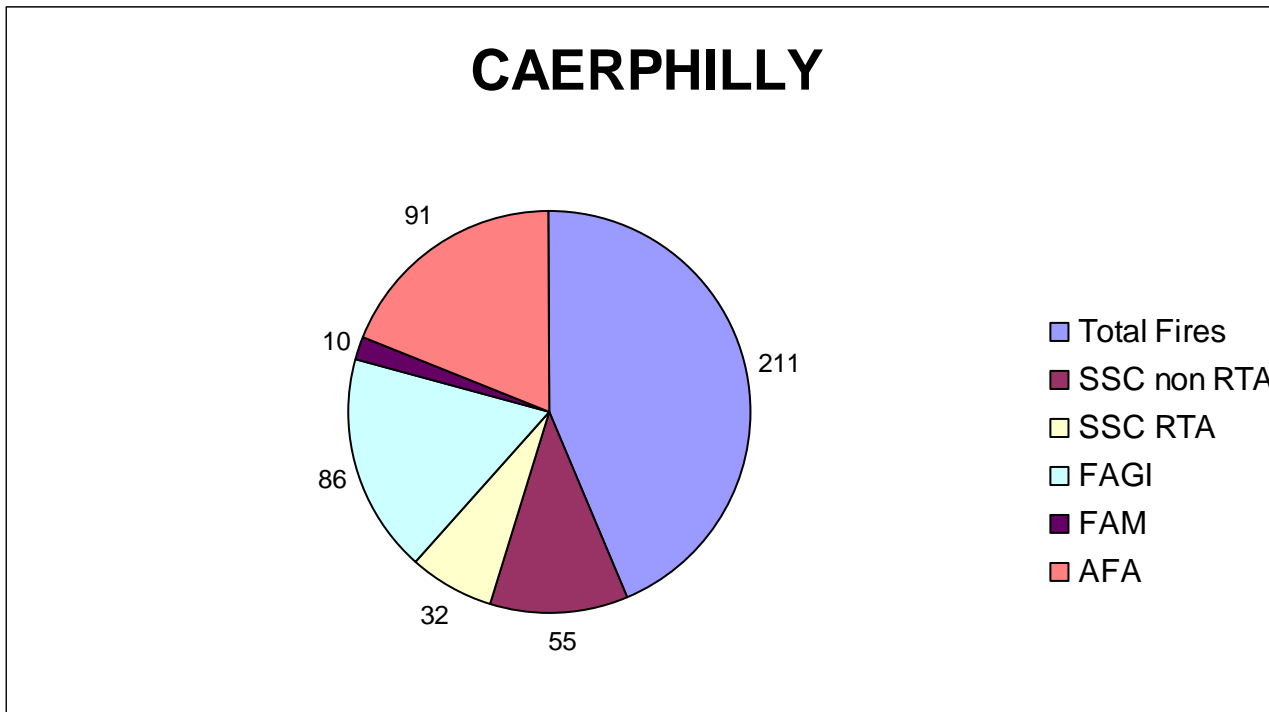


Caerphilly Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	551	33	28	93	9	113	275
	2011/12	485	55	32	86	10	91	211
Variation	10/11 vs. 11/12							
	no.	-66	22	4	-7	1	-22	-64
	%	-12.0%	66.7%	14.3%	-7.5%	11.1%	-19.5%	-23.3%

Accidental Dwelling Fires	Deliberate Fires
20	222
15	170
-5	-52
-25.0%	-23.4%

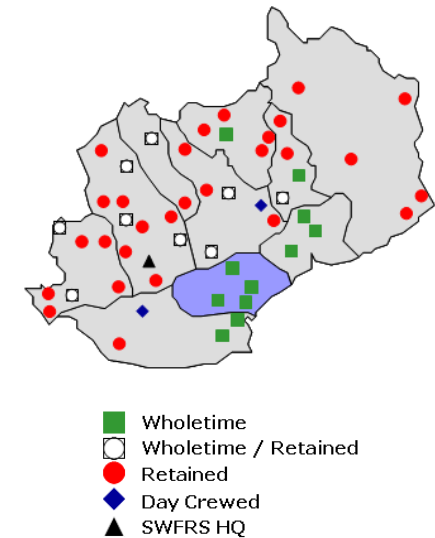
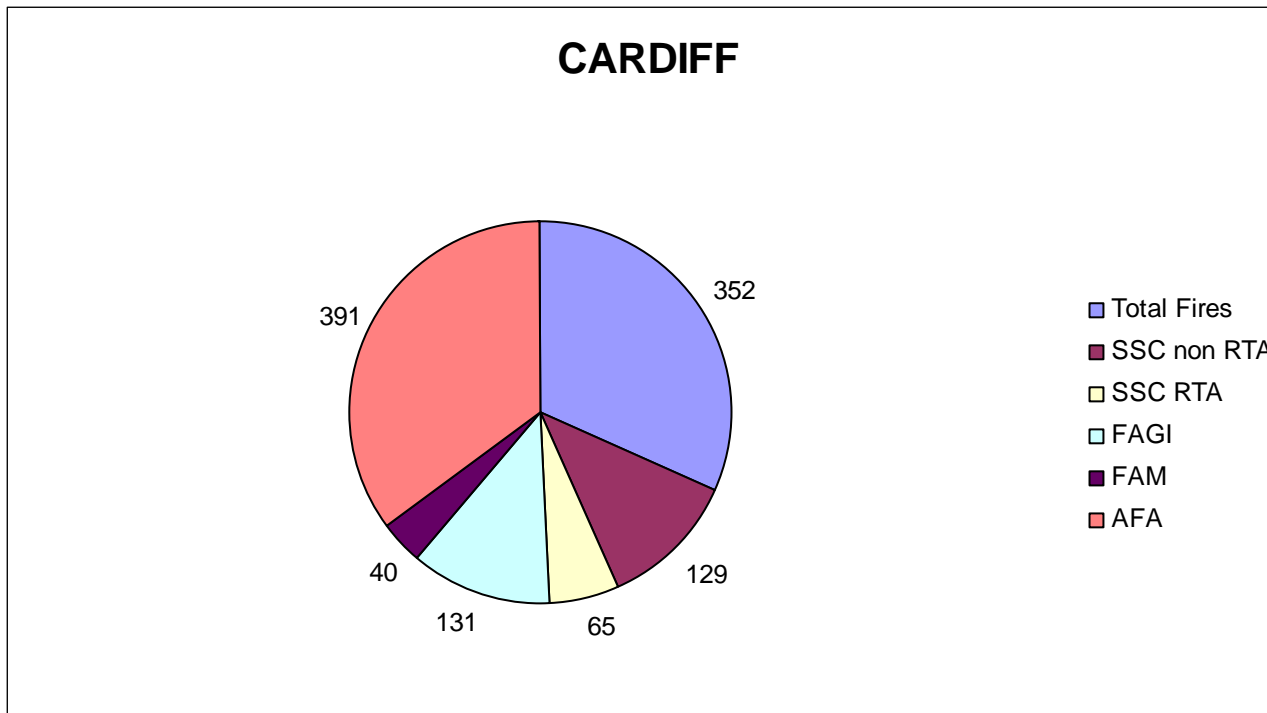


Cardiff City Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	1250	147	76	150	437	437	398
	2011/12	1108	129	65	131	391	391	352
Variation	10/11 vs. 11/12							
	no.	-142	-18	-11	-19	-46	-46	-46
	%	-11.4%	-12.2%	-14.5%	-12.7%	-11.6%	-10.5%	-11.6%

Accidental Dwelling Fires	Deliberate Fires
40	299
52	254
12	-45
30.0%	-15.1%

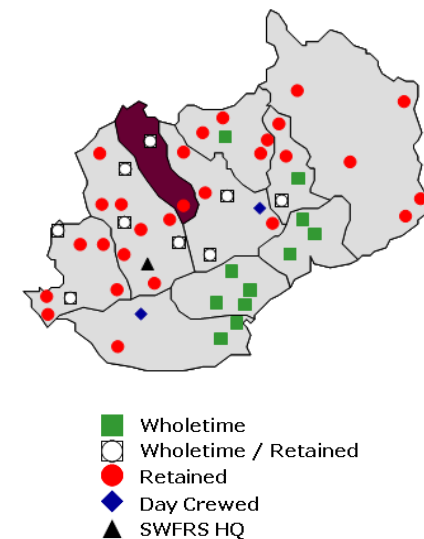
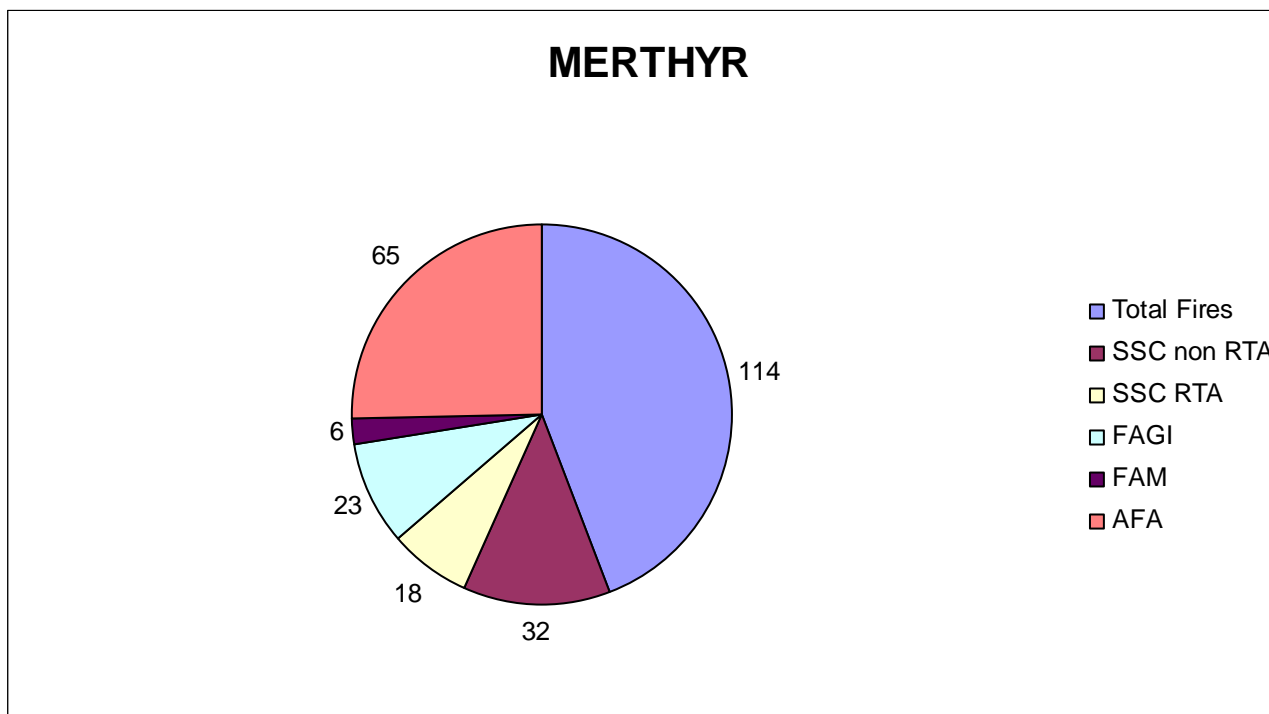


Merthyr Tydfil Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	284	26	14	32	8	67	137
	2011/12	258	32	18	23	6	65	114
Variation 10/11 vs. 11/12	no.	-26	6	4	-9	-2	-2	-23
	%	-9.2%	23.1%	28.6%	-28.1%	-25.0%	-3.0%	-16.8%

Accidental Dwelling Fires	Deliberate Fires
3	111
4	102
1	-9
33.3%	-8.1%

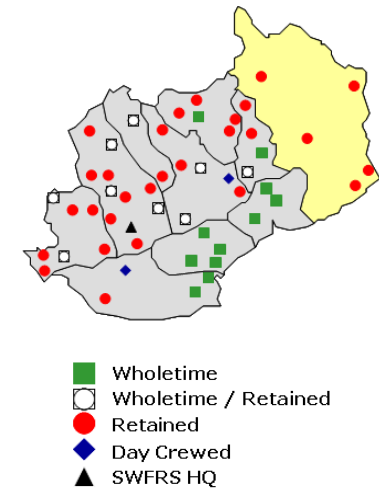
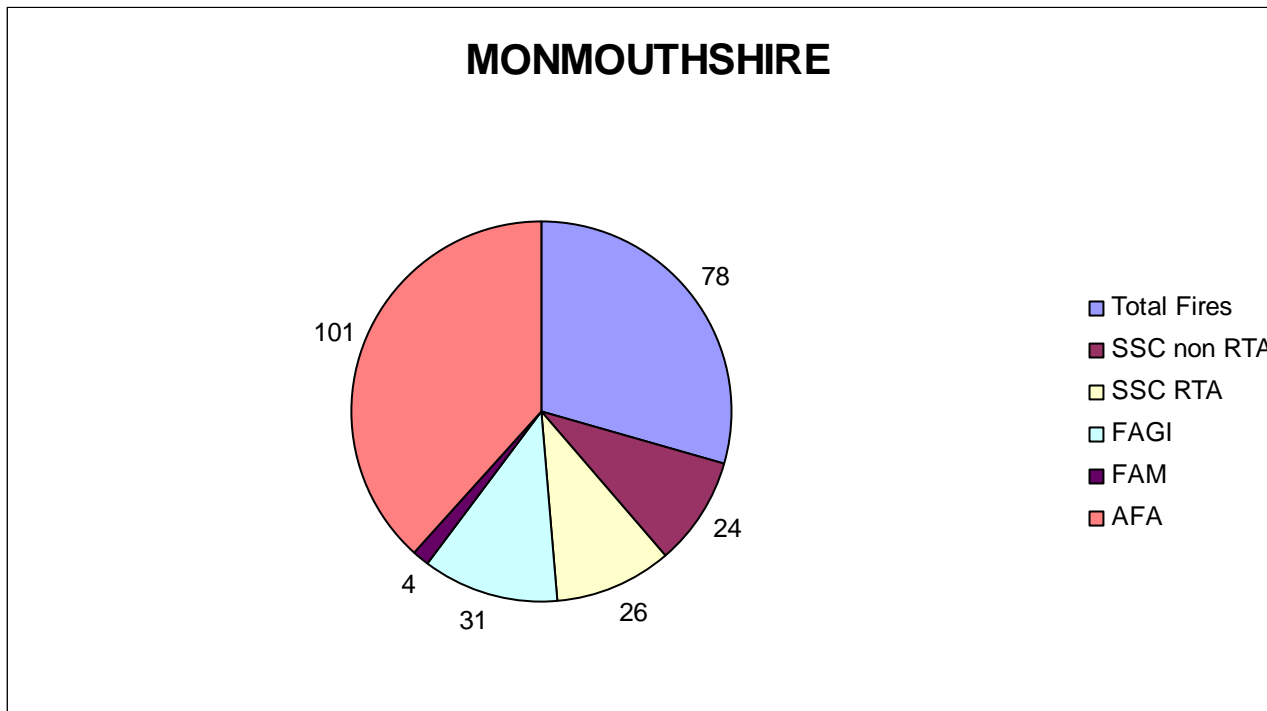


Monmouthshire Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	250	21	20	21	3	105	80
	2011/12	264	24	26	31	4	101	78
Variation 10/11 vs. 11/12								
	no.	14	3	6	10	1	-4	-2
	%	5.6%	14.3%	30.0%	47.6%	33.3%	-3.8%	-2.5%

Accidental Dwelling Fires	Deliberate Fires
10	35
7	42
-3	7
-30.0%	20.0%

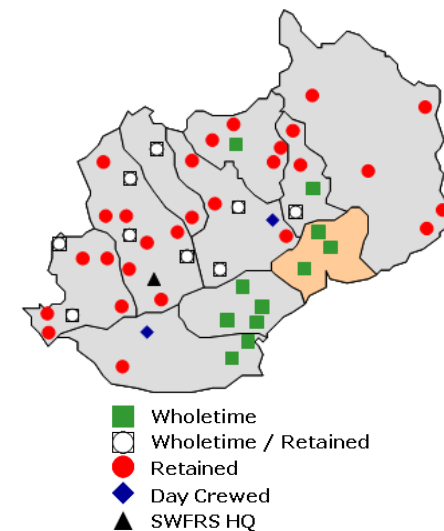
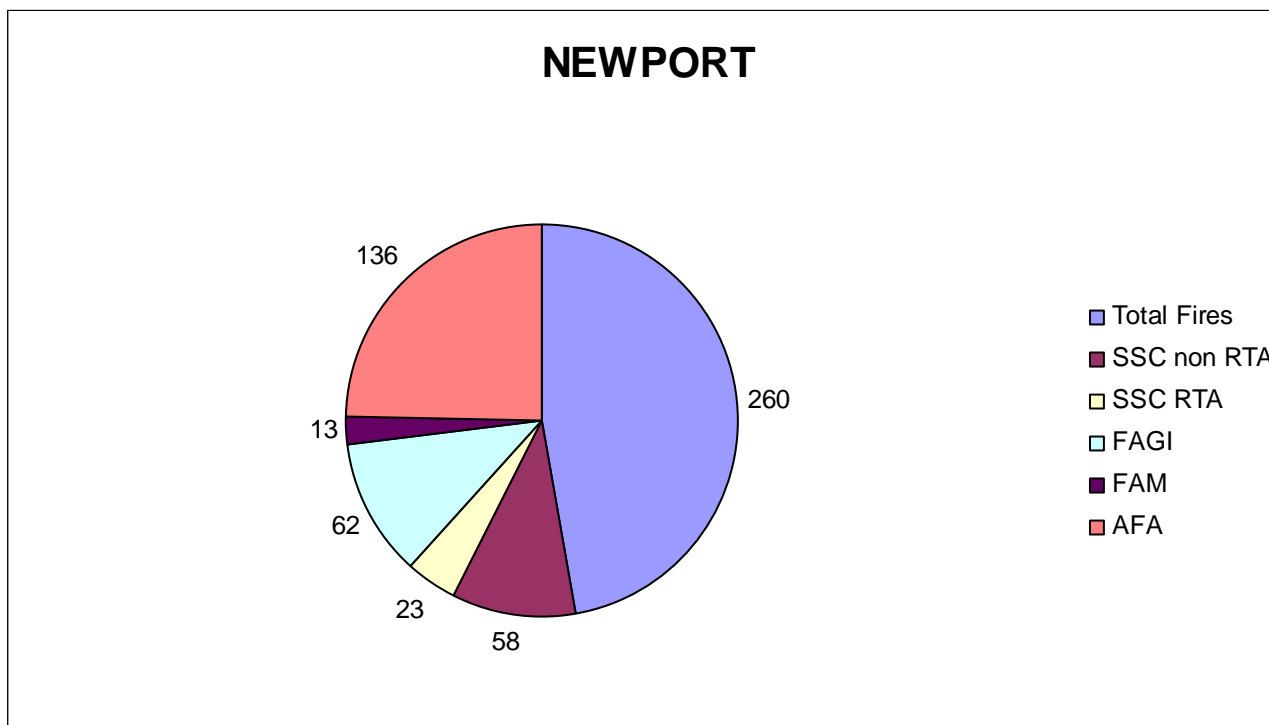


Newport Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	622	68	21	97	26	150	260
	2011/12	552	58	23	62	13	136	260
Variation 10/11 vs. 11/12	no.	-70	-10	2	-35	-13	-14	0
	%	-11.3%	-14.7%	9.5%	-36.1%	-50.0%	-9.3%	0%

Accidental Dwelling Fires	Deliberate Fires
23	220
14	220
-9	0
-39.1%	0%

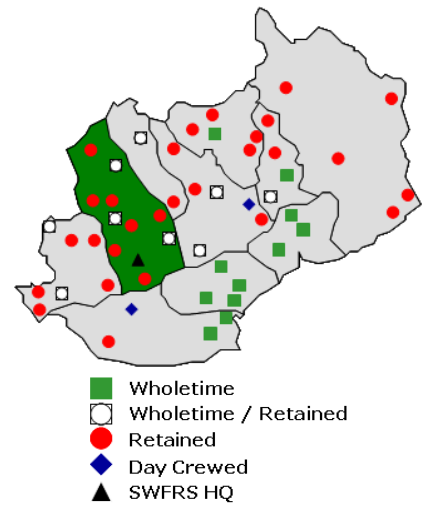
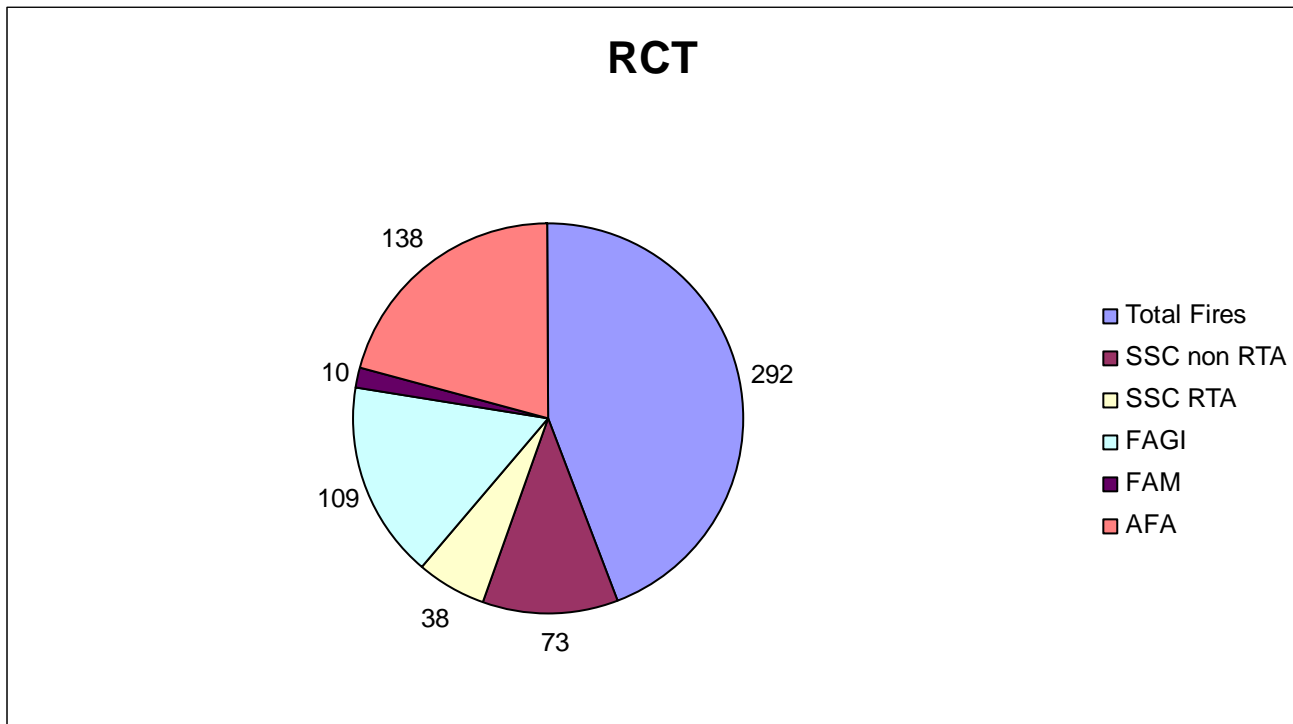


Rhondda Cynon Taff Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	772	91	39	118	22	167	335
	2011/12	660	73	38	109	10	138	292
Variation	10/11 vs. 11/12							
	no.	-112	-18	-1	-9	-12	-29	-43
	%	-14.5%	-19.8%	-2.6%	-7.6%	-54.5%	-17.4%	-12.8%

Accidental Dwelling Fires	Deliberate Fires
34	248
14	244
-20	-4
-58.8%	-1.6%

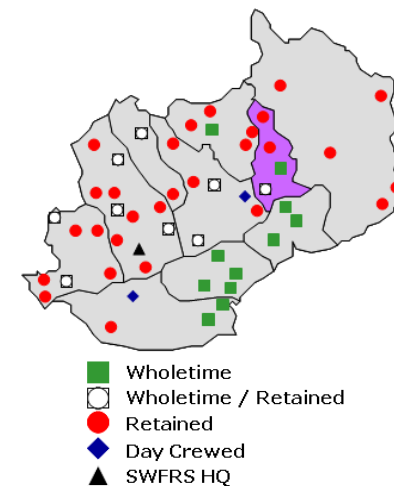
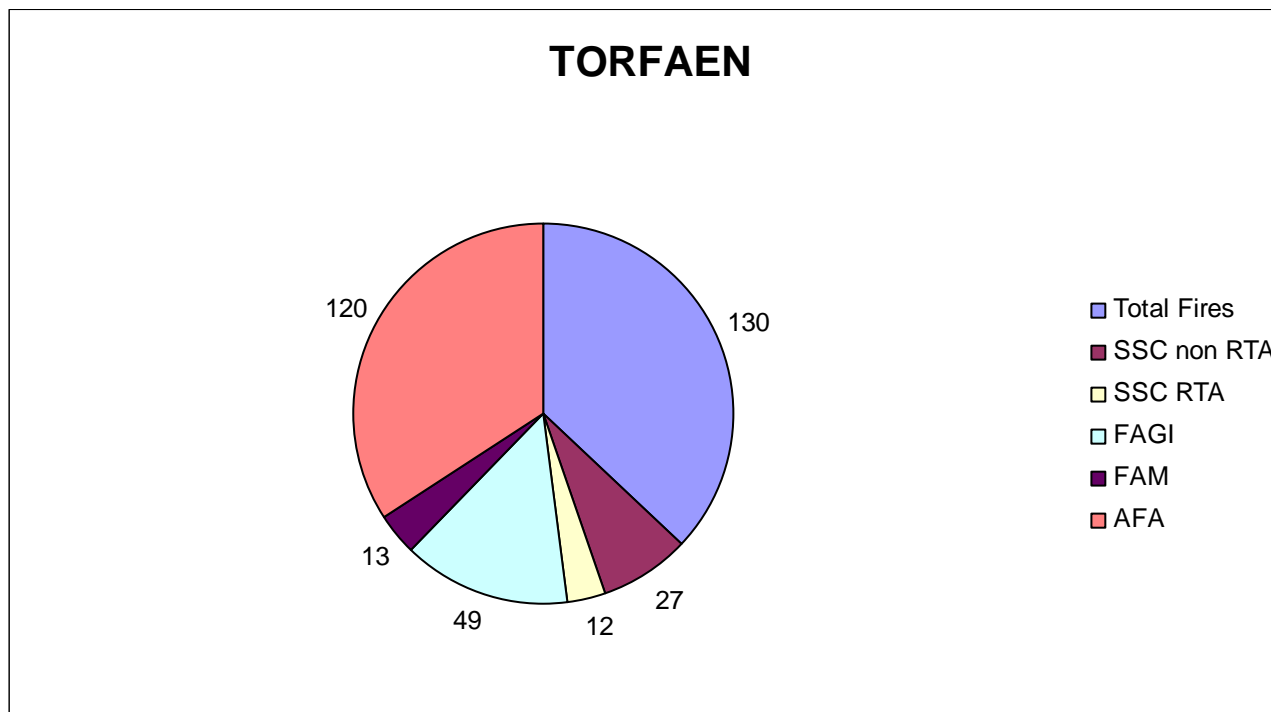


Torfaen Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires
Actuals	2010/11	413	36	18	66	7	125	161
	2011/12	351	27	12	49	13	120	130
Variation 10/11 vs. 11/12	no.	-62	-9	-6	-17	6	-5	-31
	%	-15.0%	-25.0%	-33.3%	-25.8%	85.7%	-4.0%	-19.3%

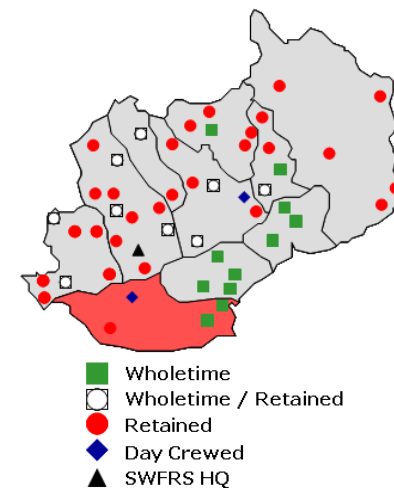
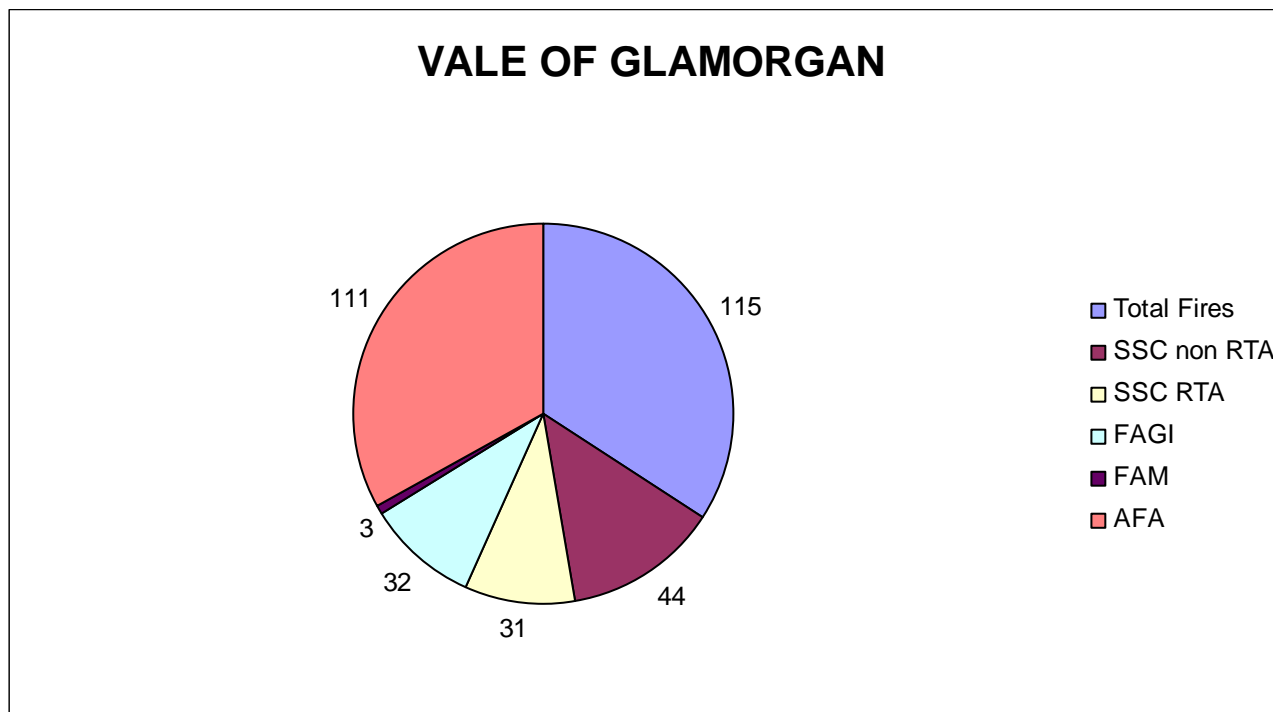
Accidental Dwelling Fires	Deliberate Fires
19	124
13	105
-6	-19
-31.6%	-15.3%



Vale of Glamorgan Council

July 2011 to September 2011

		Total Incidents	Special Service Call (Other)	Special Service Call (Road Traffic Collision)	False Alarm Good Intent	False Alarm Malicious	Automatic Fire Alarm	Total Fires	Accidental Dwelling Fires	Deliberate Fires
Actuals	2010/11	376	53	28	41	7	118	128	15	91
	2011/12	336	44	31	32	3	111	115	22	68
Variation 10/11 vs. 11/12	no.	-40	-9	3	-9	-4	-7	-14	7	-23
	%	-10.6%	-17.0%	10.7%	-22.0%	-57.1%	-5.9%	-10.9%	46.7%	-25.3%

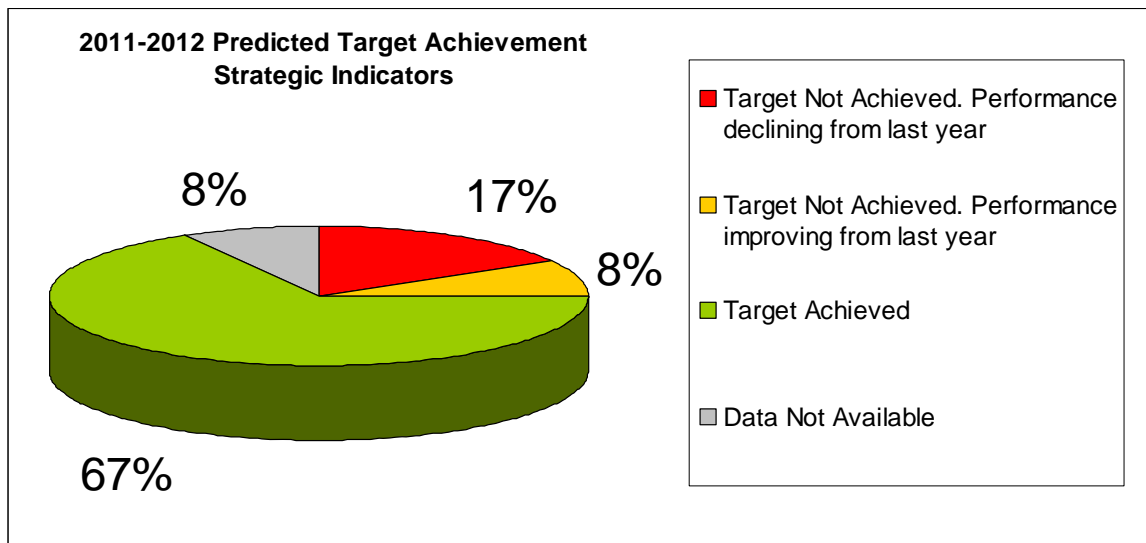


Performance Indicators

Appendix 1 outlines our performance for the Indicators of particular interest; the graphs show the 5 year trend.

Appendix 2 outlines our performance for the strategic indicators; the graphs show the 5 year trend and the Q2 performance for 2011/12. Where appropriate there is also last year's performance for Mid and West FRS, North Wales FRS and the Family Group 4 annual average which can be used as a benchmark to assess our performance with that of similar Fire & Rescue Services.

This graph illustrates our performance for 2011/12 against our National Indicators. This represents the total number of Strategic indicators and if we have improved performance compared to 2010/2011.



It can be noted that for 67% (8) of the Strategic indicators our performance is expected to improve on last year.

For 8% (1) of the Strategic indicators our performance is expected to be maintained compared to last year.

For 17% (2) of the Strategic indicators our performance is expected to decline compared to last year.

Please note there is one indicator for which data is not available at the time of this report.

The following indicator(s) show a decline in performance compared to last year			
Type	Indicator Ref	Description	Good
Deaths and Injuries	FRS/RRC/S/002 (i)	The No of Fire Deaths per 100,000 population	↓
Deaths and Injuries	FRS/RRC/S/002 (ii)	The No of Accidental Fire Deaths per 100,000 population	↓

The following indicator(s) have maintained performance compared to last year			
Type	Indicator Ref	Description	Good
Deaths and Injuries	FRS/RRC/S/002 (vi)	The No of Deliberate Fire Injuries excluding precautionary checks per 100,000 population	↓

The following indicator(s) show an improvement in performance compared to last year			
Type	Indicator Ref	Description	Good
Fire Measures	FRS/RRC/S/001 (i)	All Fires Attended per 10,000 population	↓
Fire Measures	FRS/RRC/S/001 (ii)	All Primary Fires Attended per 10,000 population	↓
Fire Measures	FRS/RRC/S/001 (iii)	All Accidental Fires in Dwellings per 10,000 dwellings	↓
Fire Measures	FRS/RRC/S/001 (iv)	All Deliberate Fires Attended per 10,000 population	↓
Fire Measures	FRS/RRC/S/003	The No of Fires in Non-domestic premises per 1,000 non domestic properties	↓
Deaths and Injuries	FRS/RRC/S/002 (iii)	The No of Deliberate Fire Deaths per 100,000 population	↓
Deaths and Injuries	FRS/RRC/S/002 (iv)	The No of Fire Injuries per 100,000 population	↓
Deaths and Injuries	FRS/RRC/S/002 (v)	The No of Accidental Fire injuries excluding precautionary checks per 100,000 population	↓

The data for the following indicator is not currently available			
Type	Indicator Ref	Description	Good
Community Fire Safety Measures	FRS/RRC/S/004 (iv)	Total No of Fires in homes where a community safety initiative has been delivered within the previous and present reporting year	↓

Please note: The Director for Service Delivery is responsible for all Strategic Indicators.

Appendix 1

Indicators of Particular Interest.

Indicators of Particular Interest

Worthy of note:

There are three indicators in addition to the Strategic Indicators that are included in this report as they are of particular interest to the service. These being:

- Attacks on Crews
- RTC's Attended
- The Percentage of dwelling fires where Smoke Alarms fitted but did not activate

Notable Good practice:

In this period there have been five attacks on crews. Crews were verbally abused in one of these incidents. Ten incidents occurred in the same period of 2010, of which five involved crews who were verbally abused. The number of attacks on crews at incidents has decreased by two (-28.6%) compared to the previous quarter and have decreased by five (-50.0%) compared to the corresponding quarter of last year. The trend line for attacks on crews is showing a slight decrease in trend over the last six years. Installation of CCT cameras partnering work with police is having a positive effect on this situation.

Attacks on Crews 1st July to 30th September 2011

Date of Incident	Unitary	Type of Attack	Injury to fire fighter
24-Jul-11	RCT	Verbal abuse	No
30-Jul-11	Cardiff	Objects thrown at firefighters/appliances	No
30-Jul-11	Cardiff	Objects thrown at firefighters/appliances	No
30-Jul-11	Cardiff	Objects thrown at firefighters/appliances	No
30-Jul-11	Caerphilly	Objects thrown at firefighters/appliances	No

Indicators of Particular Interest

Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																
CD07	Attacks on Crew	↓	<table border="1"> <caption>Attacks on Crew Performance Data</caption> <thead> <tr> <th>Year</th> <th>Attacks</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>38</td> </tr> <tr> <td>2007/8</td> <td>47</td> </tr> <tr> <td>2008/09</td> <td>31</td> </tr> <tr> <td>2009/10</td> <td>39</td> </tr> <tr> <td>2010/11</td> <td>35</td> </tr> <tr> <td>2011/12</td> <td>11</td> </tr> <tr> <td>FG4 Av.</td> <td>35</td> </tr> </tbody> </table>	Year	Attacks	2006/7	38	2007/8	47	2008/09	31	2009/10	39	2010/11	35	2011/12	11	FG4 Av.	35	Current incident levels show that we are likely to perform significantly better in this area than last year.	11
Year	Attacks																				
2006/7	38																				
2007/8	47																				
2008/09	31																				
2009/10	39																				
2010/11	35																				
2011/12	11																				
FG4 Av.	35																				
SPI 10(i)	RTC's Attended	↓	<table border="1"> <caption>RTC's Attended Performance Data</caption> <thead> <tr> <th>Year</th> <th>RTC's Attended</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>1350</td> </tr> <tr> <td>2007/8</td> <td>1400</td> </tr> <tr> <td>2008/09</td> <td>1400</td> </tr> <tr> <td>2009/10</td> <td>1400</td> </tr> <tr> <td>2010/11</td> <td>1050</td> </tr> <tr> <td>2011/12</td> <td>522</td> </tr> <tr> <td>FG4 Av.</td> <td>1450</td> </tr> </tbody> </table>	Year	RTC's Attended	2006/7	1350	2007/8	1400	2008/09	1400	2009/10	1400	2010/11	1050	2011/12	522	FG4 Av.	1450	Current incident levels show that we are likely to perform in line with last year better in this area than last year.	522
Year	RTC's Attended																				
2006/7	1350																				
2007/8	1400																				
2008/09	1400																				
2009/10	1400																				
2010/11	1050																				
2011/12	522																				
FG4 Av.	1450																				

Indicators of Particular Interest																					
Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																
FRS/RRC/C/005 (iii)	The Percentage of dwelling fires where No Smoke Alarm Fitted	↓	<table border="1"> <caption>Performance Data for Indicator FRS/RRC/C/005 (iii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>0.48</td> </tr> <tr> <td>2007/8</td> <td>0.46</td> </tr> <tr> <td>2008/09</td> <td>0.45</td> </tr> <tr> <td>2009/10</td> <td>0.52</td> </tr> <tr> <td>2010/11</td> <td>0.46</td> </tr> <tr> <td>2011/12</td> <td>0.43</td> </tr> <tr> <td>FG4 Av.</td> <td>0.30</td> </tr> </tbody> </table>	Year	Percentage	2006/7	0.48	2007/8	0.46	2008/09	0.45	2009/10	0.52	2010/11	0.46	2011/12	0.43	FG4 Av.	0.30	Performing well against target although data is showing Merthyr, Monmouth and Torfaen UUA.s are showing increasing numbers of occurrences.	186
Year	Percentage																				
2006/7	0.48																				
2007/8	0.46																				
2008/09	0.45																				
2009/10	0.52																				
2010/11	0.46																				
2011/12	0.43																				
FG4 Av.	0.30																				

RTC's Attended

It can be noted that the number of RTC's attended this year has decreased compared to the same quarter last year. The hope is that these promising figures and another successful year will show a change in direction of the five year trend.

- The authorities experiencing the greatest decrease in Road Traffic Collisions compared to the same quarter last year were Blaenau Gwent with a decrease of 5 (-38.46%) and Torfaen with a decrease of 6 (-33.33%). Monmouthshire showed the biggest increase (+30.00%)

Positive engagement with members of the biking community and many education programmes are believed to be contributing significantly to the reduction of RTC's which the service is required to attend.

The Percentage of dwelling fires where No Smoke Alarm Fitted:

The percentage of dwelling fires where no smoke alarm was fitted has increased by 6.4% compared to the same quarter last year and has increased by 5.0% since the last quarter. The trend line illustrates a slight decrease in the percentage of dwelling fires where no smoke alarm was fitted. The last 2 quarters have been below the trend line.

- The Unitary Authorities with the highest percentage of dwelling fires in which there was no smoke alarm fitted during this quarter were Bridgend (73.68%) and Monmouthshire (71.43%). The Unitary Authorities with the lowest percentage of dwelling fires in which there was no smoke alarm fitted during this quarter were Cardiff (29.51%) and Newport (36.36%).

Appendix 2
Strategic Indicators

Fire Measures

Worthy of note:

None of the five Strategic indicators covering Fire Measures are predicting a decline in performance compared to last year.

There has been a significant reduction in all fires and all deliberate fires attended which is largely due to the significant reduction in deliberate grass fires attended.

The Number of Fires in Non-domestic premises per 1,000 non domestic properties has shown a big decrease compared to previous years. The figure is the best recorded performance for five years.

Notable Good practice:

Much of the reduction in all fires and all deliberate fires can be attributed to the BERNIE project implemented by the Community Safety department and the resultant media coverage that this issue received during this period which raised awareness to the issue.

Accidental Dwelling Fires.

Better targeting and emergent community risk management plans have, and will ensure that resources and activity is used to best effect. We would expect this to maintain improvements that are evident across 7 of our UAA's, the exceptions being Cardiff, Merthyr and The Vale of Glamorgan.

Fire Measures																													
Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																								
FRS/RRC/S/001 (i)	All Fires Attended per 10,000 population	↓	<table border="1"> <caption>Data for All Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Actuals</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>105</td> <td>100</td> </tr> <tr> <td>2007/8</td> <td>100</td> <td>95</td> </tr> <tr> <td>2008/09</td> <td>75</td> <td>90</td> </tr> <tr> <td>2009/10</td> <td>75</td> <td>85</td> </tr> <tr> <td>2010/11</td> <td>80</td> <td>80</td> </tr> <tr> <td>2011/12</td> <td>70</td> <td>75</td> </tr> <tr> <td>FG4 Av.</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Year	Actuals	Target	2006/7	105	100	2007/8	100	95	2008/09	75	90	2009/10	75	85	2010/11	80	80	2011/12	70	75	FG4 Av.	-	-	Good performance incidents running at 08/09, 09/10 levels.	5263
Year	Actuals	Target																											
2006/7	105	100																											
2007/8	100	95																											
2008/09	75	90																											
2009/10	75	85																											
2010/11	80	80																											
2011/12	70	75																											
FG4 Av.	-	-																											
FRS/RRC/S/001 (ii)	All Primary Fires Attended per 10,000 population	↓	<table border="1"> <caption>Data for All Primary Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Actuals</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>31</td> <td>30</td> </tr> <tr> <td>2007/8</td> <td>27</td> <td>28</td> </tr> <tr> <td>2008/09</td> <td>24</td> <td>26</td> </tr> <tr> <td>2009/10</td> <td>23</td> <td>24</td> </tr> <tr> <td>2010/11</td> <td>22</td> <td>22</td> </tr> <tr> <td>2011/12</td> <td>20</td> <td>20</td> </tr> <tr> <td>FG4 Av.</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Year	Actuals	Target	2006/7	31	30	2007/8	27	28	2008/09	24	26	2009/10	23	24	2010/11	22	22	2011/12	20	20	FG4 Av.	-	-	Good performance incidents running at 08/09, 09/10 levels.	1475
Year	Actuals	Target																											
2006/7	31	30																											
2007/8	27	28																											
2008/09	24	26																											
2009/10	23	24																											
2010/11	22	22																											
2011/12	20	20																											
FG4 Av.	-	-																											

Fire Measures																					
Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																
FRS/RRC/S/001 (iii)	All Accidental Fires in Dwellings per 10,000 dwellings	↓	<table border="1"> <caption>Performance Data for All Accidental Fires in Dwellings</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2006/7</td><td>14.0</td></tr> <tr><td>2007/8</td><td>13.5</td></tr> <tr><td>2008/09</td><td>12.8</td></tr> <tr><td>2009/10</td><td>12.8</td></tr> <tr><td>2010/11</td><td>12.0</td></tr> <tr><td>2011/12</td><td>12.0</td></tr> <tr><td>FG4 Av.</td><td>12.0</td></tr> </tbody> </table>	Year	Value	2006/7	14.0	2007/8	13.5	2008/09	12.8	2009/10	12.8	2010/11	12.0	2011/12	12.0	FG4 Av.	12.0	Similar performance levels as per the last 5 years.	361
Year	Value																				
2006/7	14.0																				
2007/8	13.5																				
2008/09	12.8																				
2009/10	12.8																				
2010/11	12.0																				
2011/12	12.0																				
FG4 Av.	12.0																				
FRS/RRC/S/001 (iv)	All Deliberate Fires Attended per 10,000 population	↓	<table border="1"> <caption>Performance Data for All Deliberate Fires Attended</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2006/7</td><td>88</td></tr> <tr><td>2007/8</td><td>83</td></tr> <tr><td>2008/09</td><td>61</td></tr> <tr><td>2009/10</td><td>59</td></tr> <tr><td>2010/11</td><td>65</td></tr> <tr><td>2011/12</td><td>60</td></tr> <tr><td>FG4 Av.</td><td>28</td></tr> </tbody> </table>	Year	Value	2006/7	88	2007/8	83	2008/09	61	2009/10	59	2010/11	65	2011/12	60	FG4 Av.	28	Good performance incidents running at 08/09, 09/10 levels.	4291
Year	Value																				
2006/7	88																				
2007/8	83																				
2008/09	61																				
2009/10	59																				
2010/11	65																				
2011/12	60																				
FG4 Av.	28																				

Fire Measures																					
Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																
FRS/RRC/S/003	The No of Fires in Non-domestic premises per 1,000 non domestic properties	↓	<p>The chart displays the number of fires per 1,000 non-domestic properties for each year from 2006/7 to 2011/12. The y-axis ranges from 0.00 to 16.00. A dashed line represents the target at approximately 12.00. The 2011/12 bar is split into a light blue base (approx. 4.5) and a green top (approx. 4.5), totaling approx. 9.0, which is below the target. The FG4 Av. is shown as a blue bar at approx. 8.5.</p> <table border="1"> <caption>Performance Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>12.5</td> </tr> <tr> <td>2007/8</td> <td>12.5</td> </tr> <tr> <td>2008/09</td> <td>10.5</td> </tr> <tr> <td>2009/10</td> <td>13.5</td> </tr> <tr> <td>2010/11</td> <td>10.5</td> </tr> <tr> <td>2011/12</td> <td>9.0</td> </tr> <tr> <td>FG4 Av.</td> <td>8.5</td> </tr> </tbody> </table>	Year	Value	2006/7	12.5	2007/8	12.5	2008/09	10.5	2009/10	13.5	2010/11	10.5	2011/12	9.0	FG4 Av.	8.5	Performance is encouraging, the best performance experienced in the last 5 years. The target is likely to be exceeded.	193
Year	Value																				
2006/7	12.5																				
2007/8	12.5																				
2008/09	10.5																				
2009/10	13.5																				
2010/11	10.5																				
2011/12	9.0																				
FG4 Av.	8.5																				

Deaths and Injuries

Worthy of note:

Of the six Strategic indicators covering Deaths and Injuries only 2 are predicting a decline in performance compared to last year. Those being:

- The No of Fire Deaths per 100,000 population
- The No of Accidental Fire Deaths per 100,000 population

There have been three accidental fire deaths so far this year.

Notable Good practice:

Deaths and Injuries																					
Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																
FRS/RRC/S/002 (i)	The No of Fire Deaths per 100,000 population		<table border="1" style="display: none; margin-top: 10px;"> <caption>Performance Data (Estimated from Chart)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2006/7</td><td>0.28</td></tr> <tr><td>2007/8</td><td>0.78</td></tr> <tr><td>2008/09</td><td>0.70</td></tr> <tr><td>2009/10</td><td>0.28</td></tr> <tr><td>2010/11</td><td>0.28</td></tr> <tr><td>2011/12</td><td>0.42</td></tr> <tr><td>FG4 Av.</td><td>0.30</td></tr> </tbody> </table>	Year	Value	2006/7	0.28	2007/8	0.78	2008/09	0.70	2009/10	0.28	2010/11	0.28	2011/12	0.42	FG4 Av.	0.30	A third fire death this year was unfortunately experienced this quarter. This incident was the result of a road traffic collision.	3
Year	Value																				
2006/7	0.28																				
2007/8	0.78																				
2008/09	0.70																				
2009/10	0.28																				
2010/11	0.28																				
2011/12	0.42																				
FG4 Av.	0.30																				


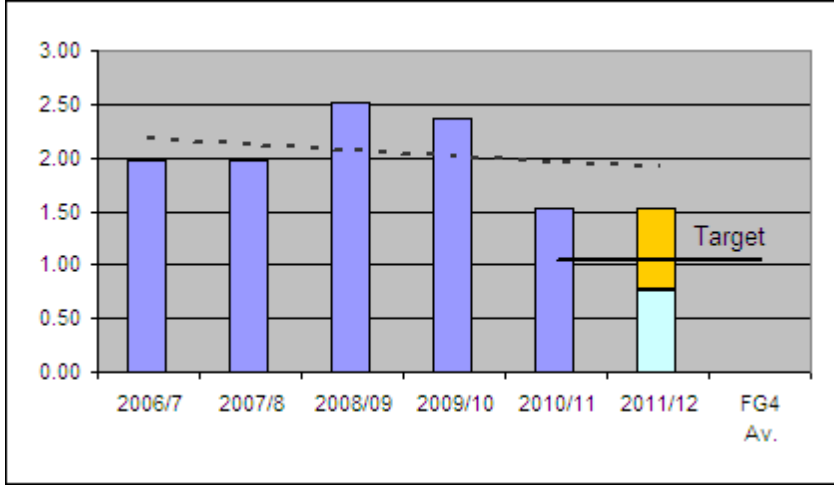
Deaths and Injuries

Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																
FRS/RRC/S/002 (ii)	The No of Accidental Fire Deaths per 100,000 population	↓	<table border="1"> <caption>Accidental Fire Deaths per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>0.14</td> </tr> <tr> <td>2007/8</td> <td>0.63</td> </tr> <tr> <td>2008/09</td> <td>0.56</td> </tr> <tr> <td>2009/10</td> <td>0.14</td> </tr> <tr> <td>2010/11</td> <td>0.28</td> </tr> <tr> <td>2011/12</td> <td>0.42</td> </tr> <tr> <td>Target</td> <td>0.14</td> </tr> </tbody> </table>	Year	Value	2006/7	0.14	2007/8	0.63	2008/09	0.56	2009/10	0.14	2010/11	0.28	2011/12	0.42	Target	0.14	A third fire death this year was unfortunately experienced this quarter. This incident was the result of a road traffic collision.	3
Year	Value																				
2006/7	0.14																				
2007/8	0.63																				
2008/09	0.56																				
2009/10	0.14																				
2010/11	0.28																				
2011/12	0.42																				
Target	0.14																				
FRS/RRC/S/002 (iii)	The No of Deliberate Fire Deaths per 100,000 population	↓	<table border="1"> <caption>Deliberate Fire Deaths per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>0.14</td> </tr> <tr> <td>2007/8</td> <td>0.14</td> </tr> <tr> <td>2008/09</td> <td>0.14</td> </tr> <tr> <td>2009/10</td> <td>0.14</td> </tr> <tr> <td>Target</td> <td>0.14</td> </tr> </tbody> </table>	Year	Value	2006/7	0.14	2007/8	0.14	2008/09	0.14	2009/10	0.14	Target	0.14	None year to date	0				
Year	Value																				
2006/7	0.14																				
2007/8	0.14																				
2008/09	0.14																				
2009/10	0.14																				
Target	0.14																				

Deaths and Injuries

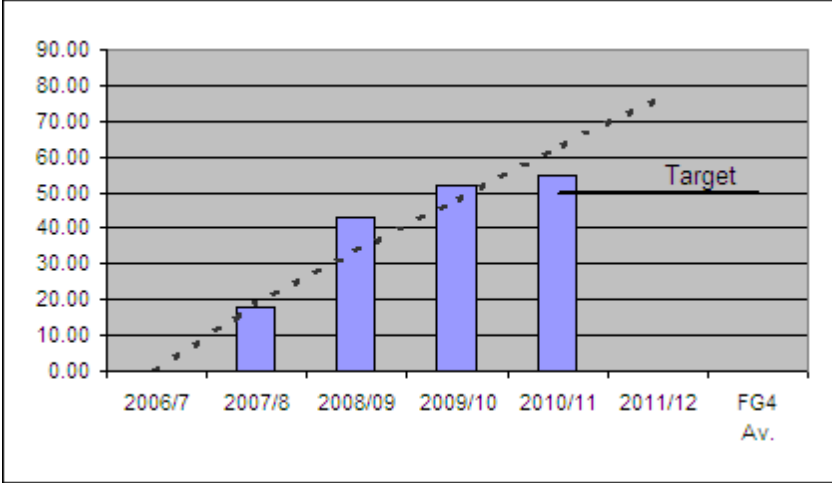
Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																
FRS/RRC/S/002 (iv)	The No of Fire Injuries per 100,000 population	↓	<table border="1"> <caption>Fire Injuries per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>6.8</td> </tr> <tr> <td>2007/8</td> <td>7.8</td> </tr> <tr> <td>2008/09</td> <td>7.8</td> </tr> <tr> <td>2009/10</td> <td>8.8</td> </tr> <tr> <td>2010/11</td> <td>10.5</td> </tr> <tr> <td>2011/12</td> <td>5.6</td> </tr> <tr> <td>FG4 Av.</td> <td>10.5</td> </tr> </tbody> </table>	Year	Value	2006/7	6.8	2007/8	7.8	2008/09	7.8	2009/10	8.8	2010/11	10.5	2011/12	5.6	FG4 Av.	10.5	Good performance incidents running at 08/09 levels. Predicted to achieve annual target.	41
Year	Value																				
2006/7	6.8																				
2007/8	7.8																				
2008/09	7.8																				
2009/10	8.8																				
2010/11	10.5																				
2011/12	5.6																				
FG4 Av.	10.5																				
FRS/RRC/S/002 (v)	The No of Accidental Fire injuries excluding precautionary checks per 100,000 population	↓	<table border="1"> <caption>Accidental Fire Injuries per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>4.8</td> </tr> <tr> <td>2007/8</td> <td>6.0</td> </tr> <tr> <td>2008/09</td> <td>5.5</td> </tr> <tr> <td>2009/10</td> <td>6.5</td> </tr> <tr> <td>2010/11</td> <td>9.0</td> </tr> <tr> <td>2011/12</td> <td>4.0</td> </tr> <tr> <td>FG4 Av.</td> <td>9.0</td> </tr> </tbody> </table>	Year	Value	2006/7	4.8	2007/8	6.0	2008/09	5.5	2009/10	6.5	2010/11	9.0	2011/12	4.0	FG4 Av.	9.0	Quarter 2 performance contains a single incident with 6 injuries. Although performance is predicted to meet the annual target.	30
Year	Value																				
2006/7	4.8																				
2007/8	6.0																				
2008/09	5.5																				
2009/10	6.5																				
2010/11	9.0																				
2011/12	4.0																				
FG4 Av.	9.0																				

Deaths and Injuries

Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals																		
FRS/RRC/S/002 (vi)	The No of Deliberate Fire Injuries excluding precautionary checks per 100,000 population		 <table border="1"> <caption>Performance Data (Estimated from Chart)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2006/7</td> <td>2.0</td> </tr> <tr> <td>2007/8</td> <td>2.0</td> </tr> <tr> <td>2008/09</td> <td>2.5</td> </tr> <tr> <td>2009/10</td> <td>2.4</td> </tr> <tr> <td>2010/11</td> <td>1.5</td> </tr> <tr> <td>2011/12</td> <td>1.5</td> </tr> <tr> <td>FG4 Av.</td> <td>~2.1</td> </tr> <tr> <td>Target</td> <td>1.0</td> </tr> </tbody> </table>	Year	Value	2006/7	2.0	2007/8	2.0	2008/09	2.5	2009/10	2.4	2010/11	1.5	2011/12	1.5	FG4 Av.	~2.1	Target	1.0	Quarter 2 performance contains a single incident with 4 injuries. Although performance is predicted not to meet the annual target.	11
Year	Value																						
2006/7	2.0																						
2007/8	2.0																						
2008/09	2.5																						
2009/10	2.4																						
2010/11	1.5																						
2011/12	1.5																						
FG4 Av.	~2.1																						
Target	1.0																						

Community Fire Safety Measures

At the time of publication 2011/2012 data for this indicator is not currently available.

Community Fire Safety Measures					
Indicator Reference	Description	Good	Performance	Q2 Comments	Q2 Actuals
FRS/RRC/S/004 (iv)	Total No of Fires in homes where a community safety initiative has been delivered within the previous and present reporting year			Data Not Available	0