



Roath Station Service Plan Overview

Introduction:

The Directorate leadership team has set five areas for prioritising its activities. These are to:

- Reduce Deaths and Injuries
- Reduce Arson Incidents
- Reduce Road Traffic Collisions
- Reduce Environmental Impact
- Increase the Safety of Our Staff

This station plan has been produced to ensure the continual improvement of the service provided by all personnel at Roath Community Fire Station. This will ensure that the area served by Roath will be as safe as possible for all people who live, work and visit there.

Roath Community Fire Station is historically one of the busiest one water ladder stations in the United Kingdom. It is the first appliance mobilised in conjunction with Central fire station to all incidents in the Cardiff City centre requiring three pumps.

The station attended 2500 calls during the period 2001-2002, but due to ongoing community safety initiatives this total has fallen to 1622 calls in 2009/10. This represents an overall reduction over this period of 35%.

Roath Station plan is designed to address issues to develop and improve service delivery within its area.

The station will continue its community safety work in schools and in the local community in order to make Roath a safer place to work, live and visit.

Overview of Performance for 2009/10:

The station has achieved some significant successes over the last year, including reducing the number of accidental dwelling fires by 8% (from 60 in 2007-08 to 55 in 2009-10). This is a measure of the success of the station's commitment to community safety work within the local area.

Historically, the number of arson incidents within the area have been relatively high and consequently caused a high demand on resources. Deliberate fire setting is mainly attributed to FDR 1V and FDR3 type incidents. To address this an East Cardiff Arson Reduction Initiative (ECARI) was established at Roath Fire and Rescue Station.

The ECARI project required extensive multi-agency partnership



working. Action days involving the DVLA, South Wales Police, Cardiff City Council Waste, Highways and the Environmental Agency were instigated to remove the sources of deliberate fire setting and to address associated problems. Project ECARI also worked with other agencies to restrict vehicular access to known 'hot spots' of deliberate fire setting. These action days are an integral part of keeping the community safe and has contributed to a reduction of incidents (FDR1v down from 195 to 109; 45% reduction and FDR3 down from 560 to 412; approx 26%). What is not unclear yet is whether or not the wettest summer since records began affected these statistics.

Top 5 Achievements in 2009/10:

1. 98% of gypsy and travellers homes have had a home fire safety check. A homework club has also been set up at the Shirenewton site where Firefighters assist with lessons.
2. In 2009 Home Fire Safety checks were increased to 864 an increase by 64%, while the number of HFSC in BME households was increased from 28 – 32. The Station has exceeded the BME target carrying out 90 home fire safety checks in this area.
3. Working in conjunction with the Arson Reduction Team, we have carried out a number of multi agency action days which has resulted in a reduction of calls for both FDR3 and FDRV fires.
4. All 32 schools in the Roath Station area have had key stage 1 and key stage 2 visits by the Roath community firefighters.
5. The station has also carried out 800 home fire safety checks an increase of 37% from 2008/2009
6. While performing their duties Firefighter have been subjected to a number of attacks from a small anti-social element of some communities. These attacks peaked at a level of 9-recorded serious incidents in a 12-month period during 2004-05. Two head cameras have been provided for Firefighters at Roath Station, which have been used to identify perpetrators, and the videos recorded from these incidents have been used as evidence for police to use for prosecution. These initiatives have seen attacks on fire fighters drop to 1 attack in the year 2009-10 . Part of the community safety budget for 2008-09 was used to fund an after school sports club in an attempt to educate the younger generation and discourage them from committing any crimes.



Equality and Diversity:

A key area, within this plan, is the identification of BME groups to enable increased engagement and involvement with these groups so SWFRS can meet any needs they have and improve service delivery to BME groups.

An example of this, is the increased involvement with the Gypsy and Traveller communities within the area, which has helped to gain access to their dwellings to perform HFSCs. Through ongoing interaction we aim to not only keep these communities safer, but also to show them that there is a possible career for them within SWFRS.

Welsh Language:

Roath Community Fire Station is dedicated to the aims and objectives of the South Wales Fire and Rescue Service Welsh Language Scheme 2007-2010. In particular we will ensure that we:

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Offer school visits in the medium of both Welsh and English

Offer all Home safety checks in both mediums.

Offer Community Safety advice in both mediums

Support and help all personnel to learn to speak Welsh

Support and promote the South Wales Fire and Rescue Welsh Language Scheme.

Sustainable Development:

In discharging the Service's aims and objectives, consideration will be given to minimising the negative impact we have on our natural environment as a result of our activities. To this end we aim to: -

- * Minimise the damage to our environment from our activities.
- * Monitor and decrease our energy consumption by 5% by working with Property Maintenance to improve the stations energy efficiency.
- * Improve our levels of recycling in line with local and national legislative requirements.
- * Maintain environmental awareness and commitment at all times.
- * Reduce the number of unnecessary vehicle movements
- * Minimise environmental damage from our activities at incidents
- * We liaise with the Environment Agency at Incidents to minimise and mitigate effects on the environment.
- * We gather information on known risks and train to mitigate effects

Further to this we aim to increase our recycling and have appointed a number of green champions. These personnel are listed below: -
Red Watch – Watch Manager J. Bushell



White Watch - Crew Manager A. McCarthy
Green Watch – Crew Manager M Wheadon
Blue Watch – Firefighter M James

Budgetary and Resource Implications:

Efficiency Gains:

Geographical Risk Profile:

Roath Community Fire Station is situated on Colchester Avenue, Roath and serves the eastern side of the City of Cardiff. The station area, in addition to Roath itself, encompasses Cyncoed, Pentwyn, Penylan, Splott, Tremorfa, Pengam, Llanedeyrn, Llanrumney, Rumney, Pontprennau, St Mellons and Trowbridge and the surrounding villages of Marshfield and Castleton. The total number of properties totalling some 37.765. These areas provide a broad socio-demographic, ranging from affluent areas to areas of low socio-economic development. The Splott and Tremorfa wards have been Communities First areas since 2001 and in 2007 the area of Plasnewydd (Roath South) was recognised as an area of social deprivation and afforded Communities First status. The Rumney, St Mellons, Trowbridge and Llanrumney areas have now also been recognised as community's first areas.

The station is located close to a number of major roads, including the M4 and the A48 (M), which results in the appliance attending a consistent number of RTCs.

The river Rhymney runs through the station area and this combined with several large static water risks increases the potential of station personnel attending a water related incident. The risk matrix for the station is extremely varied, ranging from docks to heavy (including a major steel works) and light industry, a number of large retail outlets and a heliport, which is situated on the border with Cardiff Central Fire Station. In addition to the mainstream residential areas there are also the two largest permanent Gypsy and Traveller sites in Europe located at Rover Way, Tremorfa & Shirenewton, Wentloog. There is also a large range of student accommodation within the station administration area, including Halls of Residence and Houses in Multiple Occupation.

There are a large number of sleeping risks contained within the area, including a number of hotels, the BUPA Hospital Pentwyn and a substantial number of Residential care Premises.

All 2009/2010 figures quoted in this document are based on actual statistics.

This plan identifies the aspirations of Roath Community Fire Station



for the forthcoming year and is designed to help meet the challenging objectives of the Operations corporate plan as well as addressing locally identified issues

Number of Dwellings in Station Area:

37765

Number of HFSC's completed in Total Prior to April 2010:

% Dwellings in Station Area Received HFSC since HFC's Commenced:

0.00%