



Ebbw Vale Fire Station Service Delivery Plan Overview

Introduction:

Ebbw Vale Fire Station serves the main town of Ebbw Vale inclusive of the surrounding villages of Beaufort and Cwm. The estimated population of all being 28,000 persons in an area of some 13 square miles. Ebbw Vale station attends an average of calls per year, with a projected total of 427 occurring within the station area.

Our aim as a Service is not only to make South Wales a safer place in which to live, work and visit, but also to promote and improve the environment in which we all live. In order to achieve this, South Wales Fire and Rescue Service endeavours to set certain targets for the year 2009~10 for all of the Fire Stations. We will strive to achieve these targets in partnership with others who not only exist in local authority, but also exist within the community and are more locally based. More comprehensive details of these targets are outlined in the "Local Performance Indicators" further on in this document.

Overview of Performance for 2009/10:

For the year 2009/10 the incidents within the Station Area can be broken down as follows:

1	Accidental FR1 fires	24
2	Deliberate FDR1 fires	48
3	Accidental Dwelling Fires	09
4	Deliberate Vehicle fires	32
5	FDR3 fires	104
6	RTC Attended	12
7	Special Service Calls	29
8	Unwanted Fire Signals	37
9	Malicious calls	02

Top 5 Achievements in 2009/10:

- 1 Introduction of station Green Champions and improved station recycling.
- 2 Reduction in Deliberate FDR1 fires
- 3 Achieving re evaluated home figure targets for 09/10
- 4 Reduction in FAM calls
- 5 Reduction in dwelling fires



Equality and Diversity:

Ebbw Vale Fire Station is committed to the promotion and implementation of Equality, Fairness and Diversity to and for all employees, members of the public, partnership groups and other organisations.

To achieve this, personnel at Ebbw Vale will endeavour to:

Promote the SWFRS Race and Gender Equality Plan as it relates to the Station.

Promote and implement the SWF&RS policy on Equality, Fairness and

Diversity to the organisation and all external groups/individuals.

· Ensure personnel are familiar with Policy by completion of the training program module.

· Maintain the workplace free from materials (e.g. posters, magazines etc.) that may be considered offensive by way of sexual or racist content.

· Ensure that all personnel have appropriate facilities and amenities appropriate to their sex, race or religious belief.

Support Organisational efforts in the recruitment of BME, female and LGBT firefighters by locating and targeting local groups and organisations.

Welsh Language:

The Directorate is dedicated to the aims and objectives of the South Wales Fire and Rescue Service Welsh Language Scheme 2007-2010. In addition to providing welsh speaking staff for lectures in the Welsh secondary comprehensive, we will endeavour to deliver both school and community safety presentations in Welsh when ever requested to do so.

Provide community safety advice through the medium of welsh.

Ensure all literature is bilingual.

Offer further training for those members of staff keen to learn welsh.

Provide an environment where welsh speakers are not disadvantaged (e.g. all station signage to be bilingual).

Sustainable Development:

In discharging the Service's aims and objectives, consideration will be given to minimising the negative impact we have on our natural environment as a result of our activities.

All station staff will strive to:

Minimise the damage to our environment from our activities.

Work in partnership with Blaenau Gwent to improve the quality of



life of the public of Blaenau Gwent, and the rest of South Wales.
Monitor and decrease our energy consumption by 5%.
Improve our levels of recycling in line with local and national legislative requirements.
Maintain environmental awareness and commitment at all times.

Budgetary and Resource Implications:

Finance implications will be identified and monitored during all aspects of work activity

Efficiency Gains:

Station and watch Green Champions

Recycling more on station with less waste going to landfill

Geographical Risk Profile:

Ebbw Vale has a varying range of industries, businesses, and residential areas. There is a large retail park, a busy town centre shopping precinct and various out of town stores. Ebbw Vale also benefits from an excellent rugby and cricket ground, and leisure centre.

The town centre has the usual range of retail premises, and the retail outlet park at the festival park site. There are two large supermarkets owned by Tesco and Morison's and also a large Focus DIY store. Residential areas vary from low socio-economic, multi-occupancy housing to larger housing in the more affluent areas. There are many unoccupied properties, boarded up awaiting demolition.

The station covers several industrial sites including the very large site at Rassau, which comprises of approximately 35 medium to large factories units undertaking carrying out various manufacturing processes.

The regeneration work at the former Corus Steelworks is now well under way and will provide a local general hospital, railway station, general shopping areas, sports pitches, leisure centre, a theatre, high quality offices, a learning campus, and around 500 homes. The improvement works to the A465 'Heads of the Valleys' road is now complete with the dualling of the carriageway from Abergavenny to Tredegar.

The rural risk comprises a number of hill farms and smallholdings with a large forestry at Llangynidr and several wooded areas surrounding the station and neighbouring station areas.

The station area also has several large static water risks such as reservoirs, and ponds and fast flowing rivers in the Ebbw & Sirhowy.

Number of Dwellings in Station Area:



Number of HFSC's completed in Total Prior to April 2010:

% Dwellings in Station Area Received HFSC since HFC's Commenced:

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