



## Abercynon Overview Overview

### **Introduction:**

It is our intention to maintain the effort and drive shown in the past in the key areas of prevention. We will seek to work smarter in terms of targeting and deploying our resources to educate identified at risk groups.

### **Overview of Performance for 2009/10:**

### **Top 5 Achievements in 2009/10:**

### **Equality and Diversity:**

Staff at Abercynon will be guided by SWF&RS core values in that people will be treated fairly and according to their needs and supports and promotes equality of opportunity to all its services and accepts that it has a unique and influential position in the community as a quality service provider. It also accepts that it has a moral obligation to bring about positive change through its extensive contact with the community.

### **Welsh Language:**

Everyone will ensure that Welsh language issues are supported, and all public facing material is Bi-lingual, and that where possible information and activities offered is available in the medium of Welsh. Station personnel will continue to identify and offer all clients, whether individuals, groups, organisations or businesses within the community, its services in the medium of Welsh, and will make necessary arrangements whenever the need for communication in the medium of Welsh is requested or required.

### **Sustainable Development:**

In discharging the Service's aims and objectives, consideration will be given to minimising the negative impact we have on our natural environment as a result of our activities. Concern for the environment and promoting a broader sustainability agenda are integral to SWF&RS Policies

### **Budgetary and Resource Implications:**

### **Efficiency Gains:**

### **Geographical Risk Profile:**

### **Number of Dwellings in Station Area:**



**Number of HFSC's completed in Total Prior to April 2010:**

**% Dwellings in Station Area Received HFSC since HFC's Commenced:**

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