

South Wales Fire and Rescue Service

PERFORMANCE MONITORING REPORT

**Quarter 2
April to September
2008/09**

South Wales
Fire and Rescue Service



Gwasanaeth Tân ac Achub
De Cymru

Raising Awareness - Reducing Risk

Introduction

Within South Wales Fire and Rescue Service, our performance management framework consists of the following constituent elements:

- Performance measurement framework
- An appraisal system that provides links between the planning framework and individual improvement targets for all staff
- A monitoring framework to ensure that all targets and action plans are effectively delivered
- A risk management framework that identifies business risk and actions to manage or mitigate

This is the second Quarterly Performance Monitoring Report of 2008/09 and it highlights performance for the period April to September 2008. Following consideration by the Corporate Continuity Board and the Finance, Audit and Performance Management Committee, the report is made available to the public via the internet.

The main body of the report focuses on the key elements of our Performance Management Framework.

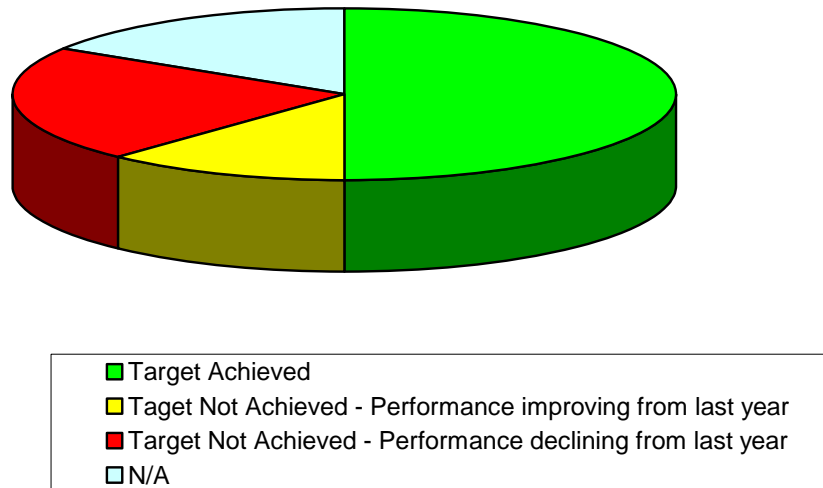
The Performance Management Unit on behalf of the Chief Fire Officer's Policy, Performance and Communications Directorate co-ordinates and compiles this report. All information is extracted from updated directorate quarterly business plans.

We are continually seeking to improve the Quarterly Performance Monitoring Report and would welcome comments on additional information that you would like to see included in the future.

Executive Summary

Performance Indicators

This graph illustrates our performance against our Strategic and Core National Indicators. This represents the total number of performance indicators, against our end of year projection, and whether we are likely to achieve our end of year targets based on the actual data from April – September 2008.



The following indicators are not expected to meet the target and performance declining compared to last year:-

- Accidental fire deaths – FRS/RRC/S/002 (ii)
- Deaths caused by fires started accidentally in dwellings – FRS/RRC/C/001 (ii)
- Injuries arising from fires started deliberately in premises other than dwellings – FRS/RRC/C/001 (viii)
- False alarms caused by automatic fire detection systems – FRS/RRC/C/003
- Dwelling fires where smoke alarms fitted and activated – FRS/RRC/C/005 (i)
- Dwelling fires where smoke alarms fitted but did not activate – FRS/RRC/C/005 (ii)
- WDS and RDS Staff who categorise themselves as being disabled – FRS/CHR/C/001 (i)
- All staff sickness absence – FRS/CHR/C/004 (i)
- Wholetime Uniformed sickness absence – FRS/CHR/C/004 (ii)
- Control sickness absence – FRS/CHR/C/004 (iii)
- Non uniformed sickness absence – FRS/CHR/C/004 (iv)

Business Plan Actions

Business planning is a key part of the corporate planning process, Directorate plans are drawn up in order to provide a clear statement of what each directorate is striving to achieve to help realise the corporate aims and objectives.

Business plans are working documents, which are monitored and reviewed throughout the year as circumstances change, and at every end of quarter in line with our Performance Management Framework. The actions contained within the business plans provide an integral part to the performance as an organisation.

As per our framework, Directorates are requested to update their business plans to show progress against performance indicators, actions and any associated business risk.

Updated business plans are available to view on the intranet pages; Department & Groups, Performance Management & Statistics Unit, Business Planning. Alternatively, if you wish copies of business plans, we will be happy to assist.

Corporate Risk

Corporate Risk is an event that has the potential to help or hinder the achievement of a strategic objective. Directors, Department and Station Managers are responsible for identifying risks during the business planning process and taking the appropriate actions to manage or mitigate risk within their areas.

The Corporate Risk Register records all risks, including those from the Directorate Plans, Risk Reduction Plan, corporate schemes and key projects. The Corporate Risk Register is reported on more fully in an annual report. All risks are rated as Manageable (low), Material (medium) or Significant (high).

The following table shows all of the risks owned by each directorate.

| Directorate | Number of Risks Owned | % Reviewed Q1 | % Reviewed Q2 |
|--------------------------------------|-----------------------|---------------|---------------|
| Intervention | 36 | 17% | 69% |
| Risk Reduction | 34 | 51% | 15% |
| OPDS | 19 | 100% | 100% |
| Finance & Asset Management | 18 | 36% | 55% |
| Policy, Performance & Communications | 49 | 52% | 65% |
| Human Resources & Training | 19 | 100% | 100% |
| Legal, Admin & ICT | 19 | 47% | 0% |

The risk section of this report provides an overview of the current high risks across the Service. There are currently 12 risks in this category.

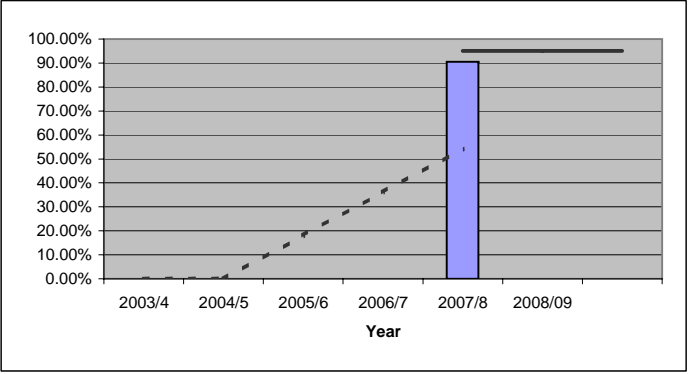
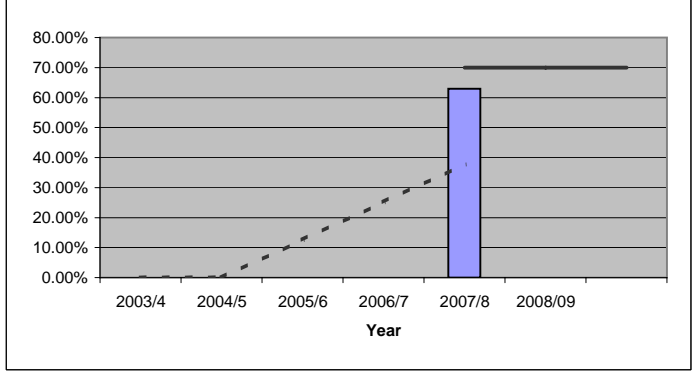
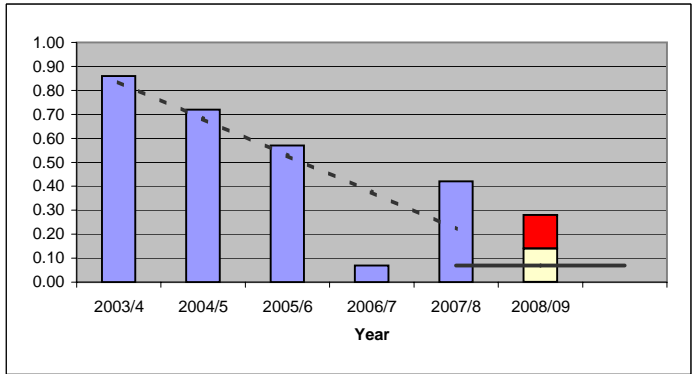
| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|--------------------------------------------------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|--------|--------|--------|--------|-------|--------|--------|--------|-------|---------|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/S/001 (i) | All Fires Attended per 10,000 population | ↓ | <table border="1"> <caption>Data for All Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>150.00</td></tr> <tr><td>2004/5</td><td>105.00</td></tr> <tr><td>2005/6</td><td>95.00</td></tr> <tr><td>2006/7</td><td>105.00</td></tr> <tr><td>2007/8</td><td>95.00</td></tr> <tr><td>2008/09</td><td>75.00</td></tr> </tbody> </table> | Year | Value | 2003/4 | 150.00 | 2004/5 | 105.00 | 2005/6 | 95.00 | 2006/7 | 105.00 | 2007/8 | 95.00 | 2008/09 | 75.00 | <p>The first quarter of the year is historically a busy period with the accompanying stats: 06/07 period: 34.05, 07/08 period: 38.75, 08/09 period: 22.71 Activity for the remaining quarters drops significantly. Therefore the trend will continue downwards and the target of 90 for the year is likely to be achieved. In summary this is a seasonal spike in an overall good performance where a downward trend is still anticipated.</p> <p>Trend has started in a downward direction in support of above comment with April – Sep totalling 37.73. On line to come below set target.</p> | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 150.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 105.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 95.00 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 105.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 95.00 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 75.00 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/001 (ii) | All Primary Fires Attended per 10,000 population | ↓ | <table border="1"> <caption>Data for All Primary Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>45.00</td></tr> <tr><td>2004/5</td><td>35.00</td></tr> <tr><td>2005/6</td><td>32.00</td></tr> <tr><td>2006/7</td><td>30.00</td></tr> <tr><td>2007/8</td><td>27.00</td></tr> <tr><td>2008/09</td><td>25.00</td></tr> </tbody> </table> | Year | Value | 2003/4 | 45.00 | 2004/5 | 35.00 | 2005/6 | 32.00 | 2006/7 | 30.00 | 2007/8 | 27.00 | 2008/09 | 25.00 | <p>The first quarter report is still favourable when viewed with the accompanying stats 06/07 period: 8.13, 07/08 period: 7.58, 08/09 period: 6.55 Activity for the remaining quarters tends to attain a lower figure than that of the first quarter. Therefore the trend will continue downwards and the target of 24.95 for the year is still likely to be achieved. In summary, the start to the year promises an overall good performance trend is still anticipated. This is the lowest statistical starting point ever (since 2002/2003). Stats are similar to those of the first quarter although a slight downward trend is starting to appear.</p> | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 45.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 35.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 32.00 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 30.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 27.00 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 25.00 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/001 (iii) | All Accidental Fires in Dwellings per 10,000 dwellings | ↓ | <table border="1"> <caption>Data for All Accidental Fires in Dwellings per 10,000 dwellings</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>14.50</td></tr> <tr><td>2004/5</td><td>14.00</td></tr> <tr><td>2005/6</td><td>14.50</td></tr> <tr><td>2006/7</td><td>13.50</td></tr> <tr><td>2007/8</td><td>13.50</td></tr> <tr><td>2008/09</td><td>11.00</td></tr> </tbody> </table> | Year | Value | 2003/4 | 14.50 | 2004/5 | 14.00 | 2005/6 | 14.50 | 2006/7 | 13.50 | 2007/8 | 13.50 | 2008/09 | 11.00 | <p>Downward Trend indicated by stats received. On line to come in below target set</p> | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 14.50 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 14.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 14.50 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 13.50 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 13.50 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 11.00 | | | | | | | | | | | | | | | | | | |

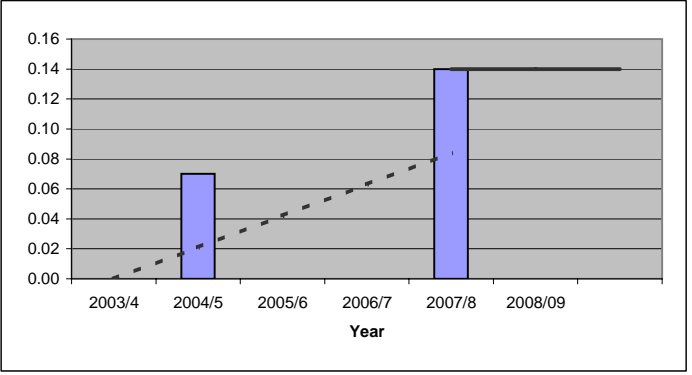
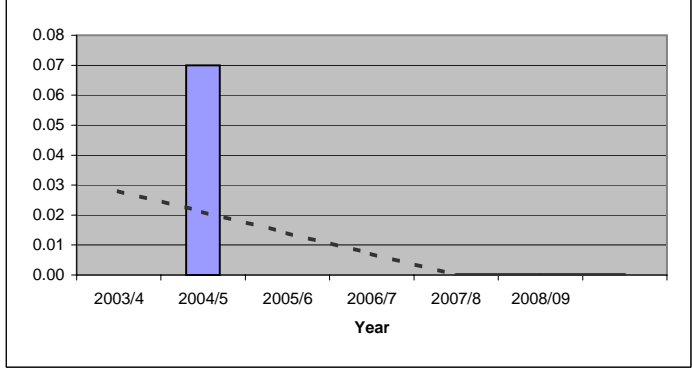
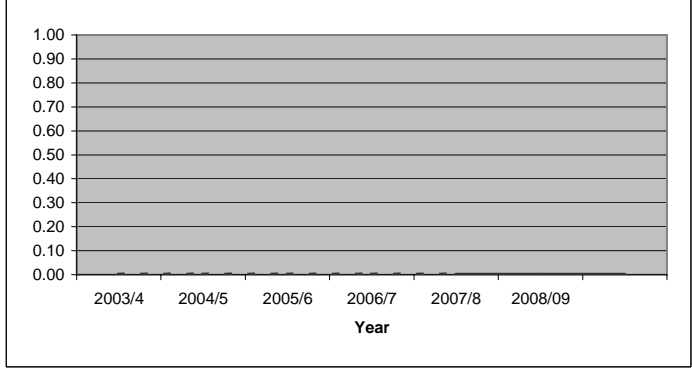
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|---------------------|---------------------------------------------------------|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|--------|--------|-------|--------|-------|--------|-------|--------|-------|---------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
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| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 129.98 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 89.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 79.00 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 88.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 84.61 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 17.86 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/002 (i) | The No of Fire Deaths per 100,000 population | ↓ | <table border="1"> <caption>Data for The No of Fire Deaths per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.93</td></tr> <tr><td>2004/5</td><td>0.86</td></tr> <tr><td>2005/6</td><td>0.63</td></tr> <tr><td>2006/7</td><td>0.28</td></tr> <tr><td>2007/8</td><td>0.77</td></tr> <tr><td>2008/09</td><td>0.42</td></tr> </tbody> </table> | Year | Value | 2003/4 | 0.93 | 2004/5 | 0.86 | 2005/6 | 0.63 | 2006/7 | 0.28 | 2007/8 | 0.77 | 2008/09 | 0.42 | <p>Still on target to achieve positive outcome, although will run very close to that which has been set.</p> | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.93 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.86 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.63 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.28 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.77 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.42 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/002 (ii) | The No of Accidental Fire Deaths per 100,000 population | ↓ | <table border="1"> <caption>Data for The No of Accidental Fire Deaths per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.85</td></tr> <tr><td>2004/5</td><td>0.71</td></tr> <tr><td>2005/6</td><td>0.58</td></tr> <tr><td>2006/7</td><td>0.14</td></tr> <tr><td>2007/8</td><td>0.63</td></tr> <tr><td>2008/09</td><td>0.41</td></tr> </tbody> </table> | Year | Value | 2003/4 | 0.85 | 2004/5 | 0.71 | 2005/6 | 0.58 | 2006/7 | 0.14 | 2007/8 | 0.63 | 2008/09 | 0.41 | <p>3 in total, 1 car fire, 2 dwellings As above (FRS/RRC/S/002)</p> | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.85 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.71 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.58 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.14 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.63 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.41 | | | | | | | | | | | | | | | | | | |

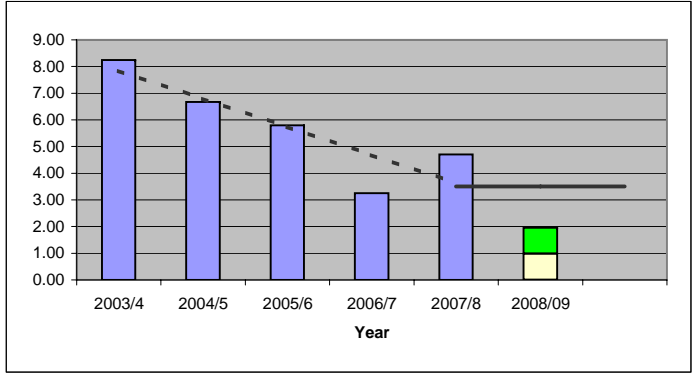
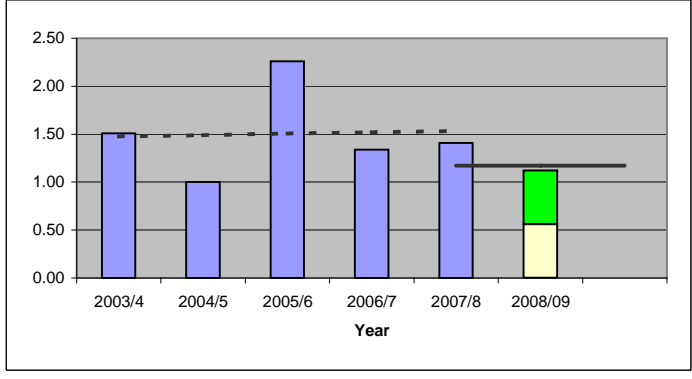
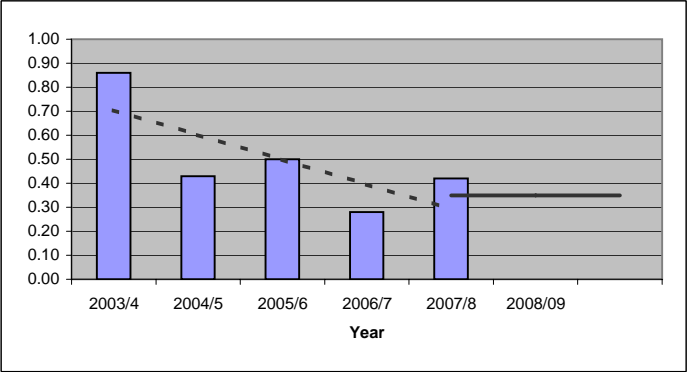
| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|------------------------------------------------------------------------------------------|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|------|--------|------|--------|------|--------|------|--------|------|---------|------|----------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/S/002 (iii) | The No of Deliberate Fire Deaths per 100,000 population | ↓ | <table border="1"> <caption>Deliberate Fire Deaths per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>0.07</td> </tr> <tr> <td>2004/5</td> <td>0.14</td> </tr> <tr> <td>2005/6</td> <td>0.07</td> </tr> <tr> <td>2006/7</td> <td>0.07</td> </tr> <tr> <td>2007/8</td> <td>0.14</td> </tr> <tr> <td>2008/09</td> <td>0.21</td> </tr> </tbody> </table> | Year | Value | 2003/4 | 0.07 | 2004/5 | 0.14 | 2005/6 | 0.07 | 2006/7 | 0.07 | 2007/8 | 0.14 | 2008/09 | 0.21 | No deliberate Fire Deaths this year to date. | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.07 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.14 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.07 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.07 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.14 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.21 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/002 (iv) | The No of Fire Injuries per 100,000 population | ↓ | <table border="1"> <caption>Fire Injuries per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>23.5</td> </tr> <tr> <td>2004/5</td> <td>21.0</td> </tr> <tr> <td>2005/6</td> <td>21.0</td> </tr> <tr> <td>2006/7</td> <td>16.5</td> </tr> <tr> <td>2007/8</td> <td>8.0</td> </tr> <tr> <td>2008/09</td> <td>4.0</td> </tr> </tbody> </table> | Year | Value | 2003/4 | 23.5 | 2004/5 | 21.0 | 2005/6 | 21.0 | 2006/7 | 16.5 | 2007/8 | 8.0 | 2008/09 | 4.0 | A good return with few injuries being sustained caused from fire. On target for below return | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 23.5 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 21.0 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 21.0 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 16.5 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 8.0 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 4.0 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/002 (v) | The No of Accidental Fire injuries excluding precautionary checks per 100,000 population | ↓ | <table border="1"> <caption>Accidental Fire injuries excluding precautionary checks per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>9.8</td> </tr> <tr> <td>2004/5</td> <td>8.5</td> </tr> <tr> <td>2005/6</td> <td>7.2</td> </tr> <tr> <td>2006/7</td> <td>4.2</td> </tr> <tr> <td>2007/8</td> <td>6.0</td> </tr> <tr> <td>2008/09</td> <td>2.5</td> </tr> </tbody> </table> | Year | Value | 2003/4 | 9.8 | 2004/5 | 8.5 | 2005/6 | 7.2 | 2006/7 | 4.2 | 2007/8 | 6.0 | 2008/09 | 2.5 | Another quarter indicating a good return of accidental fire injuries | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 9.8 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 8.5 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 7.2 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 4.2 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 6.0 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 2.5 | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|------|--------|------|--------|------|--------|------|--------|------|---------|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/S/002 (vi) | The No of Deliberate Fire Injuries excluding precautionary checks per 100,000 population | ↓ | <table border="1"> <caption>Deliberate Fire Injuries per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>2.2</td></tr> <tr><td>2004/5</td><td>1.9</td></tr> <tr><td>2005/6</td><td>2.7</td></tr> <tr><td>2006/7</td><td>1.9</td></tr> <tr><td>2007/8</td><td>2.0</td></tr> <tr><td>2008/09</td><td>1.8</td></tr> </tbody> </table> | Year | Value | 2003/4 | 2.2 | 2004/5 | 1.9 | 2005/6 | 2.7 | 2006/7 | 1.9 | 2007/8 | 2.0 | 2008/09 | 1.8 | In line to come in slightly above target if trend follows previous years quartiles. | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 2.2 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 1.9 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 2.7 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 1.9 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 2.0 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 1.8 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/003 | The No of Fires in Non domestic premises per 1,000 non domestic properties | ↓ | <table border="1"> <caption>Fires in Non domestic premises per 1,000 non domestic properties</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>14.5</td></tr> <tr><td>2004/5</td><td>13.5</td></tr> <tr><td>2005/6</td><td>12.5</td></tr> <tr><td>2006/7</td><td>12.0</td></tr> <tr><td>2007/8</td><td>12.0</td></tr> <tr><td>2008/09</td><td>10.0</td></tr> </tbody> </table> | Year | Value | 2003/4 | 14.5 | 2004/5 | 13.5 | 2005/6 | 12.5 | 2006/7 | 12.0 | 2007/8 | 12.0 | 2008/09 | 10.0 | The risk based inspection program in Fire Safety ensures that we target the most at risk premises. The audit program includes arson vulnerability assessments of commercial premises. | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 14.5 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 13.5 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 12.5 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 12.0 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 12.0 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 10.0 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/004 (i) | The number of homes that are within the above average risk category (as determined by the Fire Service Emergency Cover Model, FSEC) that have received, within the reporting year, a home fire safety risk assessment and are within the five minute service standard. | ↑ | <table border="1"> <caption>Homes in above average risk category with assessment</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0</td></tr> <tr><td>2004/5</td><td>0</td></tr> <tr><td>2005/6</td><td>0</td></tr> <tr><td>2006/7</td><td>0</td></tr> <tr><td>2007/8</td><td>500</td></tr> <tr><td>2008/09</td><td>6000</td></tr> </tbody> </table> | Year | Value | 2003/4 | 0 | 2004/5 | 0 | 2005/6 | 0 | 2006/7 | 0 | 2007/8 | 500 | 2008/09 | 6000 | Data collection method under review. Awaiting information from Fire Fighters Charity. | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 500 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 6000 | | | | | | | | | | | | | | | | | | |

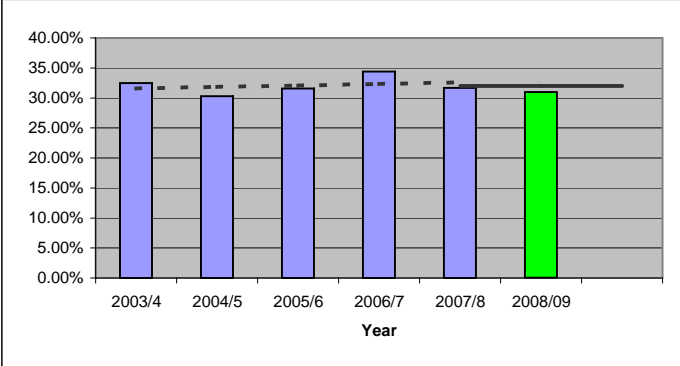
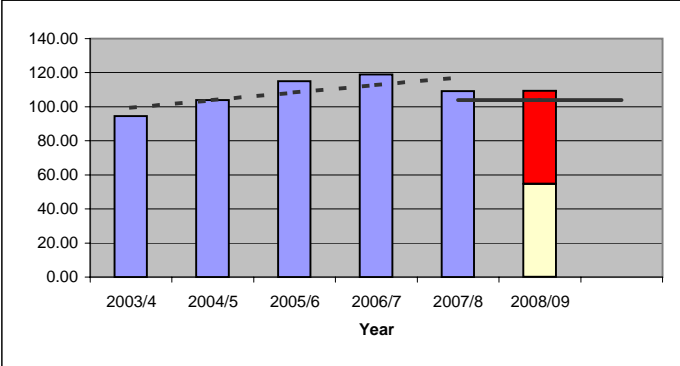
| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|------|--------|------|--------|------|--------|------|--------|---------|---------|------|---------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/S/004 (ii) | The number of homes that are within the above average risk category (as determined by the Fire Service Emergency Cover Model, FSEC) that have received, within the reporting year, a home fire safety risk assessment and are within the ten minute service standard. | ↑ | <table border="1"> <caption>Performance Data for Indicator (ii)</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00</td></tr> <tr><td>2004/5</td><td>0.00</td></tr> <tr><td>2005/6</td><td>0.00</td></tr> <tr><td>2006/7</td><td>0.00</td></tr> <tr><td>2007/8</td><td>1000.00</td></tr> <tr><td>2008/09</td><td>0.00</td></tr> </tbody> </table> | Year | Performance | 2003/4 | 0.00 | 2004/5 | 0.00 | 2005/6 | 0.00 | 2006/7 | 0.00 | 2007/8 | 1000.00 | 2008/09 | 0.00 | Data collection method under review. Awaiting information from Fire Fighters Charity. | Director Risk Reduction DCFO Barry |
| Year | Performance | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 1000.00 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.00 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/004 (iii) | The number of homes that are within the above average risk category (as determined by the Fire Service Emergency Cover Model, FSEC) that have received, within the reporting year, a home fire safety risk assessment and are outside the ten minute service standard. | NA | <table border="1"> <caption>Performance Data for Indicator (iii)</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00</td></tr> <tr><td>2004/5</td><td>0.00</td></tr> <tr><td>2005/6</td><td>0.00</td></tr> <tr><td>2006/7</td><td>0.00</td></tr> <tr><td>2007/8</td><td>100.00</td></tr> <tr><td>2008/09</td><td>0.00</td></tr> </tbody> </table> | Year | Performance | 2003/4 | 0.00 | 2004/5 | 0.00 | 2005/6 | 0.00 | 2006/7 | 0.00 | 2007/8 | 100.00 | 2008/09 | 0.00 | Data collection method under review. Awaiting information from Fire Fighters Charity. | Director Risk Reduction DCFO Barry |
| Year | Performance | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 100.00 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.00 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/S/004 (iv) | Total No of Fires in homes where a community safety initiative has been delivered within the previous and present reporting year | NA | <table border="1"> <caption>Performance Data for Indicator (iv)</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00</td></tr> <tr><td>2004/5</td><td>0.00</td></tr> <tr><td>2005/6</td><td>0.00</td></tr> <tr><td>2006/7</td><td>0.00</td></tr> <tr><td>2007/8</td><td>18.00</td></tr> <tr><td>2008/09</td><td>0.00</td></tr> </tbody> </table> | Year | Performance | 2003/4 | 0.00 | 2004/5 | 0.00 | 2005/6 | 0.00 | 2006/7 | 0.00 | 2007/8 | 18.00 | 2008/09 | 0.00 | Data collection method under review. Awaiting information from Fire Fighters Charity. | Director Risk Reduction DCFO Barry |
| Year | Performance | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 18.00 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.00 | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|-------|--------|-------|--------|--------|--------|--------|--------|--------|---------|--------|--------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/EFR/S/001 (i) | The Percentage of fires in Dwellings, within the 10 min service standard as identified by each FRA, that were attended within 10 mins | ↑ |  <table border="1" data-bbox="719 300 1408 675"> <caption>Performance Data for FRS/EFR/S/001 (i)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00%</td></tr> <tr><td>2004/5</td><td>0.00%</td></tr> <tr><td>2005/6</td><td>15.00%</td></tr> <tr><td>2006/7</td><td>35.00%</td></tr> <tr><td>2007/8</td><td>90.00%</td></tr> <tr><td>2008/09</td><td>95.00%</td></tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 0.00% | 2005/6 | 15.00% | 2006/7 | 35.00% | 2007/8 | 90.00% | 2008/09 | 95.00% | Data collection method under review. | Director Intervention ACO Martin |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 15.00% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 35.00% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 90.00% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 95.00% | | | | | | | | | | | | | | | | | | |
| FRS/EFR/S/002 | The Percentage of fires in Dwellings, identified as being in a risk category greater than 6, that were attended within 5 mins | ↑ |  <table border="1" data-bbox="719 702 1408 1077"> <caption>Performance Data for FRS/EFR/S/002</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00%</td></tr> <tr><td>2004/5</td><td>0.00%</td></tr> <tr><td>2005/6</td><td>10.00%</td></tr> <tr><td>2006/7</td><td>25.00%</td></tr> <tr><td>2007/8</td><td>65.00%</td></tr> <tr><td>2008/09</td><td>70.00%</td></tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 0.00% | 2005/6 | 10.00% | 2006/7 | 25.00% | 2007/8 | 65.00% | 2008/09 | 70.00% | Data collection method under review. | Director Intervention ACO Martin |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 10.00% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 25.00% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 65.00% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 70.00% | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/001 (i) | The No of Deaths caused by fires started Accidentally in Dwellings per 100,000 population | ↓ |  <table border="1" data-bbox="719 1104 1408 1479"> <caption>Performance Data for FRS/RRC/C/001 (i)</caption> <thead> <tr> <th>Year</th> <th>Deaths per 100,000</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.85</td></tr> <tr><td>2004/5</td><td>0.70</td></tr> <tr><td>2005/6</td><td>0.55</td></tr> <tr><td>2006/7</td><td>0.05</td></tr> <tr><td>2007/8</td><td>0.40</td></tr> <tr><td>2008/09</td><td>0.25</td></tr> </tbody> </table> | Year | Deaths per 100,000 | 2003/4 | 0.85 | 2004/5 | 0.70 | 2005/6 | 0.55 | 2006/7 | 0.05 | 2007/8 | 0.40 | 2008/09 | 0.25 | 2 dwellings Indications tend to highlight that this target will be exceeded. Following quarter will allow for a more detailed forecast. | Director Risk Reduction DCFO Barry |
| Year | Deaths per 100,000 | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.85 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.70 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.55 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.05 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.40 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.25 | | | | | | | | | | | | | | | | | | |

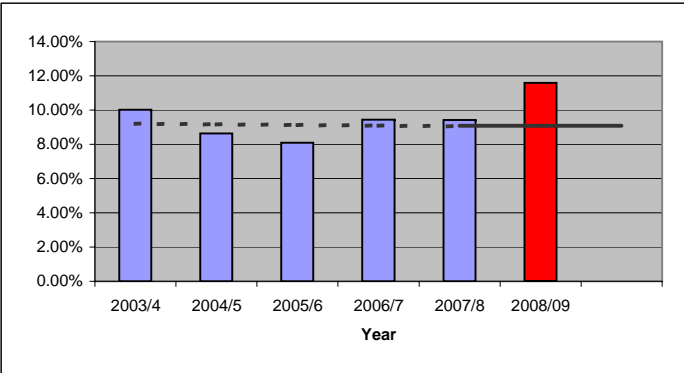
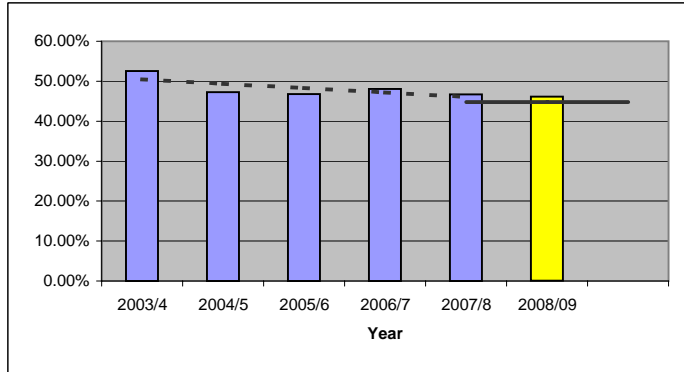
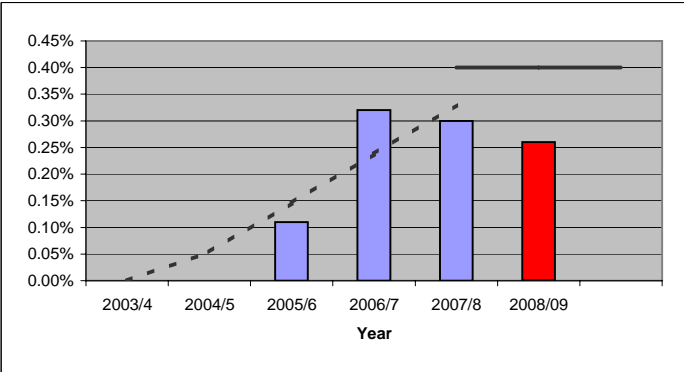
| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|---------------------------------------------------------------------------------------------------------------|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|------|--------|------|--------|------|--------|------|--------|------|---------|------|------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/C/001 (ii) | The No of Deaths caused by fires started Deliberately in Dwellings per 100,000 population | ↓ |  <table border="1" data-bbox="719 300 1408 676"> <caption>Deliberate Fire Deaths per 100,000 Population</caption> <thead> <tr> <th>Year</th> <th>Deaths per 100,000</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00</td></tr> <tr><td>2004/5</td><td>0.07</td></tr> <tr><td>2005/6</td><td>0.04</td></tr> <tr><td>2006/7</td><td>0.06</td></tr> <tr><td>2007/8</td><td>0.14</td></tr> <tr><td>2008/09</td><td>0.14</td></tr> </tbody> </table> | Year | Deaths per 100,000 | 2003/4 | 0.00 | 2004/5 | 0.07 | 2005/6 | 0.04 | 2006/7 | 0.06 | 2007/8 | 0.14 | 2008/09 | 0.14 | No deliberate fire deaths in quarter. Data error (recording 1 fire death prior to coroners report) As in first quarter | Director Risk Reduction DCFO Barry |
| Year | Deaths per 100,000 | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.07 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.04 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.06 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.14 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.14 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/001 (iii) | The No of Deaths caused by fires started Accidentally in premises other than Dwellings per 100,000 population | ↓ |  <table border="1" data-bbox="719 703 1408 1080"> <caption>Accidental Fire Deaths per 100,000 Population (Non-Dwellings)</caption> <thead> <tr> <th>Year</th> <th>Deaths per 100,000</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.03</td></tr> <tr><td>2004/5</td><td>0.07</td></tr> <tr><td>2005/6</td><td>0.02</td></tr> <tr><td>2006/7</td><td>0.01</td></tr> <tr><td>2007/8</td><td>0.00</td></tr> <tr><td>2008/09</td><td>0.00</td></tr> </tbody> </table> | Year | Deaths per 100,000 | 2003/4 | 0.03 | 2004/5 | 0.07 | 2005/6 | 0.02 | 2006/7 | 0.01 | 2007/8 | 0.00 | 2008/09 | 0.00 | No fire deaths currently reportable in properties subject to the RR (Fire Safety) Order. | Director Risk Reduction DCFO Barry |
| Year | Deaths per 100,000 | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.03 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.07 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.02 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.01 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.00 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/001 (iv) | The No of Deaths caused by fires started Deliberately in premises other than Dwellings per 100,000 population | ↓ |  <table border="1" data-bbox="719 1107 1408 1484"> <caption>Deliberate Fire Deaths per 100,000 Population (Non-Dwellings)</caption> <thead> <tr> <th>Year</th> <th>Deaths per 100,000</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00</td></tr> <tr><td>2004/5</td><td>0.00</td></tr> <tr><td>2005/6</td><td>0.00</td></tr> <tr><td>2006/7</td><td>0.00</td></tr> <tr><td>2007/8</td><td>0.00</td></tr> <tr><td>2008/09</td><td>0.00</td></tr> </tbody> </table> | Year | Deaths per 100,000 | 2003/4 | 0.00 | 2004/5 | 0.00 | 2005/6 | 0.00 | 2006/7 | 0.00 | 2007/8 | 0.00 | 2008/09 | 0.00 | No fire deaths currently reportable in properties subject to the RR (Fire Safety) Order. | Director Risk Reduction DCFO Barry |
| Year | Deaths per 100,000 | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.00 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.00 | | | | | | | | | | | | | | | | | | |

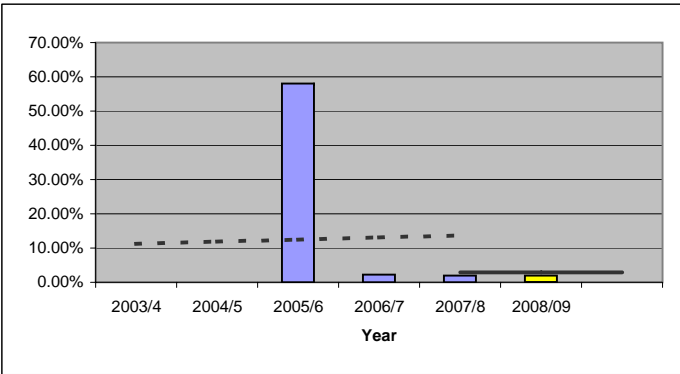
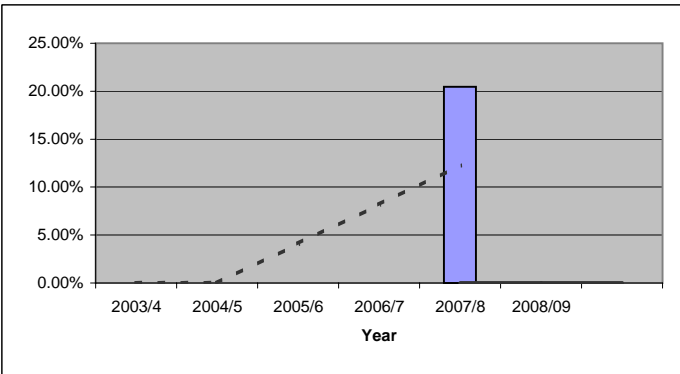
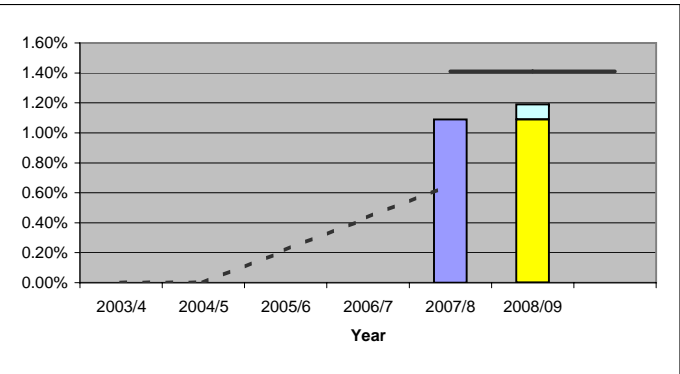
| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------------------|--------|------|--------|------|--------|------|--------|------|--------|------|---------|------|---------------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/C/001 (v) | The No of Injuries excluding Precautionary Checks arising from Fires started Accidentally in Dwellings per 100,000 population | ↓ |  <table border="1" data-bbox="719 296 1408 676"> <caption>Performance Data for Indicator (v)</caption> <thead> <tr> <th>Year</th> <th>Injuries per 100,000 population</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>8.2</td></tr> <tr><td>2004/5</td><td>6.8</td></tr> <tr><td>2005/6</td><td>5.8</td></tr> <tr><td>2006/7</td><td>3.2</td></tr> <tr><td>2007/8</td><td>4.8</td></tr> <tr><td>2008/09</td><td>1.8</td></tr> </tbody> </table> | Year | Injuries per 100,000 population | 2003/4 | 8.2 | 2004/5 | 6.8 | 2005/6 | 5.8 | 2006/7 | 3.2 | 2007/8 | 4.8 | 2008/09 | 1.8 | A healthy return for this second quarter | Director Risk Reduction DCFO Barry |
| Year | Injuries per 100,000 population | | | | | | | | | | | | | | | | | | |
| 2003/4 | 8.2 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 6.8 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 5.8 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 3.2 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 4.8 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 1.8 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/001 (vi) | The No of Injuries excluding precautionary checks arising from fires started deliberately in dwellings per 100,000 population | ↓ |  <table border="1" data-bbox="719 700 1408 1080"> <caption>Performance Data for Indicator (vi)</caption> <thead> <tr> <th>Year</th> <th>Injuries per 100,000 population</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>1.5</td></tr> <tr><td>2004/5</td><td>1.0</td></tr> <tr><td>2005/6</td><td>2.3</td></tr> <tr><td>2006/7</td><td>1.3</td></tr> <tr><td>2007/8</td><td>1.4</td></tr> <tr><td>2008/09</td><td>1.1</td></tr> </tbody> </table> | Year | Injuries per 100,000 population | 2003/4 | 1.5 | 2004/5 | 1.0 | 2005/6 | 2.3 | 2006/7 | 1.3 | 2007/8 | 1.4 | 2008/09 | 1.1 | A healthy second quarter that is still running below that of the same quartile, the previous year | Director Risk Reduction DCFO Barry |
| Year | Injuries per 100,000 population | | | | | | | | | | | | | | | | | | |
| 2003/4 | 1.5 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 1.0 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 2.3 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 1.3 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 1.4 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 1.1 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/001 (vii) | The No of Injuries excluding precautionary checks accidentally in premises other than dwellings per 100,000 population | ↓ |  <table border="1" data-bbox="719 1104 1408 1484"> <caption>Performance Data for Indicator (vii)</caption> <thead> <tr> <th>Year</th> <th>Injuries per 100,000 population</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.85</td></tr> <tr><td>2004/5</td><td>0.42</td></tr> <tr><td>2005/6</td><td>0.50</td></tr> <tr><td>2006/7</td><td>0.28</td></tr> <tr><td>2007/8</td><td>0.42</td></tr> <tr><td>2008/09</td><td>0.35</td></tr> </tbody> </table> | Year | Injuries per 100,000 population | 2003/4 | 0.85 | 2004/5 | 0.42 | 2005/6 | 0.50 | 2006/7 | 0.28 | 2007/8 | 0.42 | 2008/09 | 0.35 | No known injuries this quarter in premises that fall within the scope of the fire safety order. | Director Risk Reduction DCFO Barry |
| Year | Injuries per 100,000 population | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.85 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.42 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.50 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.28 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.42 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.35 | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|------|--------|------|--------|------|--------|------|--------|------|---------|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/C/001 (viii) | The No of Injuries excluding precautionary checks arising from fires started deliberately in premises other than Dwellings per 100,000 population | ↓ | <table border="1"> <caption>Performance Data for Indicator FRS/RRC/C/001 (viii)</caption> <thead> <tr> <th>Year</th> <th>Performance Value</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>0.28</td> </tr> <tr> <td>2004/5</td> <td>0.28</td> </tr> <tr> <td>2005/6</td> <td>0.14</td> </tr> <tr> <td>2006/7</td> <td>0.10</td> </tr> <tr> <td>2007/8</td> <td>0.21</td> </tr> <tr> <td>2008/09</td> <td>0.55</td> </tr> </tbody> </table> | Year | Performance Value | 2003/4 | 0.28 | 2004/5 | 0.28 | 2005/6 | 0.14 | 2006/7 | 0.10 | 2007/8 | 0.21 | 2008/09 | 0.55 | Four injuries in two incidents. However the incidents occurred within a Prison, which is a Crown Property and as such not subject to the RR(Fire Safety)O. | Director Risk Reduction DCFO Barry |
| Year | Performance Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.28 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.28 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.14 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.10 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.21 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.55 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/002 (i) | The No of Malicious False Alarms received by the Authority per 1,000 population | ↓ | <table border="1"> <caption>Performance Data for Indicator FRS/RRC/C/002 (i)</caption> <thead> <tr> <th>Year</th> <th>Performance Value</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>2.4</td> </tr> <tr> <td>2004/5</td> <td>2.2</td> </tr> <tr> <td>2005/6</td> <td>2.0</td> </tr> <tr> <td>2006/7</td> <td>2.1</td> </tr> <tr> <td>2007/8</td> <td>2.0</td> </tr> <tr> <td>2008/09</td> <td>2.0</td> </tr> </tbody> </table> | Year | Performance Value | 2003/4 | 2.4 | 2004/5 | 2.2 | 2005/6 | 2.0 | 2006/7 | 2.1 | 2007/8 | 2.0 | 2008/09 | 2.0 | In total 784 malicious calls were received of which 213 were attended. Should the current trend continue we anticipate being able to meet our target at the end of the year. | Director Intervention ACO Martin |
| Year | Performance Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 2.4 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 2.2 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 2.0 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 2.1 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 2.0 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 2.0 | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/002 (ii) | The Percentage of all Malicious False Alarms received that were not attended | ↑ | <table border="1"> <caption>Performance Data for Indicator FRS/RRC/C/002 (ii)</caption> <thead> <tr> <th>Year</th> <th>Performance Value</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>68%</td> </tr> <tr> <td>2004/5</td> <td>69%</td> </tr> <tr> <td>2005/6</td> <td>68%</td> </tr> <tr> <td>2006/7</td> <td>67%</td> </tr> <tr> <td>2007/8</td> <td>68%</td> </tr> <tr> <td>2008/09</td> <td>73.04%</td> </tr> </tbody> </table> | Year | Performance Value | 2003/4 | 68% | 2004/5 | 69% | 2005/6 | 68% | 2006/7 | 67% | 2007/8 | 68% | 2008/09 | 73.04% | The actual performance for April to September is 73.04% and the predicted end of year performance is 69% taking into consideration the initiatives planned for the remainder of the year. | Director Intervention ACO Martin |
| Year | Performance Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 68% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 69% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 68% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 67% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 68% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 73.04% | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|-------------------------------------------------------------------------------|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|-------|--------|-------|--------|-------|--------|-------|--------|-------|---------|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| FRS/RRC/C/002 (iii) | The Percentage of all Malicious False Alarms received that were attended | ↓ |  <table border="1" data-bbox="725 304 1402 671"> <caption>Performance Data for FRS/RRC/C/002 (iii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>32.5%</td> </tr> <tr> <td>2004/5</td> <td>30.0%</td> </tr> <tr> <td>2005/6</td> <td>31.5%</td> </tr> <tr> <td>2006/7</td> <td>34.5%</td> </tr> <tr> <td>2007/8</td> <td>31.5%</td> </tr> <tr> <td>2008/09</td> <td>31.0%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | 32.5% | 2004/5 | 30.0% | 2005/6 | 31.5% | 2006/7 | 34.5% | 2007/8 | 31.5% | 2008/09 | 31.0% | The actual performance for April to September is 29.96% and the predicted end of year performance is 31% taking into consideration the initiatives planned for the remainder of the year | Director Intervention ACO Martin |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 32.5% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 30.0% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 31.5% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 34.5% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 31.5% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 31.0% | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/003 | The No of Total False Alarms caused by AFDs per 1,000 Non-Domestic Properties | ↓ |  <table border="1" data-bbox="725 707 1402 1074"> <caption>Performance Data for FRS/RRC/C/003</caption> <thead> <tr> <th>Year</th> <th>Number of Alarms</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>95</td> </tr> <tr> <td>2004/5</td> <td>105</td> </tr> <tr> <td>2005/6</td> <td>115</td> </tr> <tr> <td>2006/7</td> <td>120</td> </tr> <tr> <td>2007/8</td> <td>110</td> </tr> <tr> <td>2008/09</td> <td>110</td> </tr> </tbody> </table> | Year | Number of Alarms | 2003/4 | 95 | 2004/5 | 105 | 2005/6 | 115 | 2006/7 | 120 | 2007/8 | 110 | 2008/09 | 110 | On average the half yearly figures are running below last years base figures. However, July to August has seen an increase on the first quarters return. An analysis of previous years also indicate a rise in AFA calls in this quarter. Further analysis of this data set is restricted by the limited stop codes used by operational crews at AFA calls. A revised and extensive stop code list will be introduced in line with IRS (the revised incident recording system) in the new year. In the future this will allow a greater degree of scrutiny of this data set. The subsequent half-year figures indicate that the projected target of 104 will not be achieved. However, based on historical evidence and data sets the remainder of the year should see a return to the monthly averages seen in the first quarter, this may achieve target. | Director OPDS ACO Skivens |
| Year | Number of Alarms | | | | | | | | | | | | | | | | | | |
| 2003/4 | 95 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 105 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 115 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 120 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 110 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 110 | | | | | | | | | | | | | | | | | | |

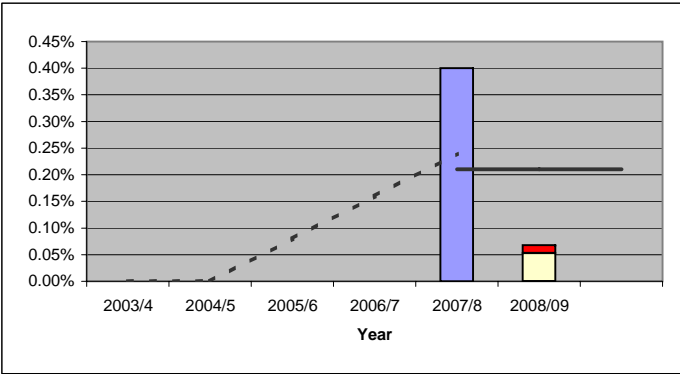
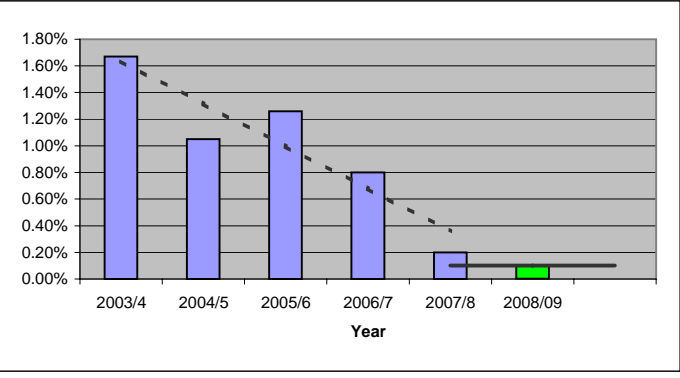
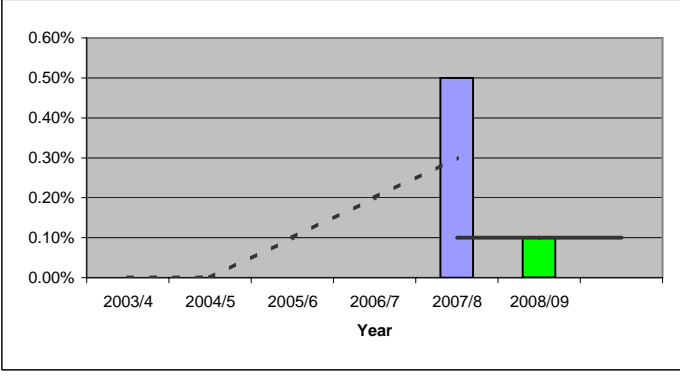
| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|--------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|-------|--------|-------|--------|-------|--------|-------|--------|-------|---------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/C/004 (i) | The No of Deliberate Primary Fires per 10,000 population | ↓ | <table border="1"> <caption>Deliberate Primary Fires per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>27.0</td></tr> <tr><td>2004/5</td><td>23.0</td></tr> <tr><td>2005/6</td><td>19.0</td></tr> <tr><td>2006/7</td><td>18.0</td></tr> <tr><td>2007/8</td><td>15.0</td></tr> <tr><td>2008/09</td><td>12.5 (Target)</td></tr> </tbody> </table> | Year | Value | 2003/4 | 27.0 | 2004/5 | 23.0 | 2005/6 | 19.0 | 2006/7 | 18.0 | 2007/8 | 15.0 | 2008/09 | 12.5 (Target) | Second Quarter running below that of previous year | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 27.0 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 23.0 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 19.0 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 18.0 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 15.0 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 12.5 (Target) | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/004 (ii) | The No of Deliberate Secondary Fires per 10,000 population | ↓ | <table border="1"> <caption>Deliberate Secondary Fires per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>105.0</td></tr> <tr><td>2004/5</td><td>65.0</td></tr> <tr><td>2005/6</td><td>60.0</td></tr> <tr><td>2006/7</td><td>68.0</td></tr> <tr><td>2007/8</td><td>68.0</td></tr> <tr><td>2008/09</td><td>54.6 (Target)</td></tr> </tbody> </table> | Year | Value | 2003/4 | 105.0 | 2004/5 | 65.0 | 2005/6 | 60.0 | 2006/7 | 68.0 | 2007/8 | 68.0 | 2008/09 | 54.6 (Target) | The first quarter of the year is historically a busy period with the accompanying stats: 06/07 period: 24.88, 07/08 period: 30.23, 08/09 period: 15.25 Activity for the remaining quarters tends to attain a lower figure than that of the first quarter. Therefore the trend will continue downwards and the target of 54.60 for the year is still likely to be achieved. Data from previous years indicate that a range of 10 to 15 per 10,000 is common for the forthcoming quarters. Arson reduction and grass arson reduction initiatives continue and appear to be successful. This is particularly noteworthy in the RCT area. Grass Fire initiatives are being driven from the centre and further staff have been recruited to facilitate the actions of these. | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 105.0 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 65.0 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 60.0 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 68.0 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 68.0 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 54.6 (Target) | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/005 (i) | The Percentage of dwelling fires where Smoke Alarms Fitted and Activated | ↑ | <table border="1"> <caption>Percentage of dwelling fires where Smoke Alarms Fitted and Activated</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>37.0%</td></tr> <tr><td>2004/5</td><td>43.0%</td></tr> <tr><td>2005/6</td><td>44.0%</td></tr> <tr><td>2006/7</td><td>42.0%</td></tr> <tr><td>2007/8</td><td>44.0%</td></tr> <tr><td>2008/09</td><td>45.0% (Target)</td></tr> </tbody> </table> | Year | Value | 2003/4 | 37.0% | 2004/5 | 43.0% | 2005/6 | 44.0% | 2006/7 | 42.0% | 2007/8 | 44.0% | 2008/09 | 45.0% (Target) | HFS Teams and Intervention Dept reminded to highlight the importance and benefits of having a working smoke detector within the home to all occupants | Director Risk Reduction DCFO Barry |
| Year | Value | | | | | | | | | | | | | | | | | | |
| 2003/4 | 37.0% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 43.0% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 44.0% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 42.0% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 44.0% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 45.0% (Target) | | | | | | | | | | | | | | | | | | |

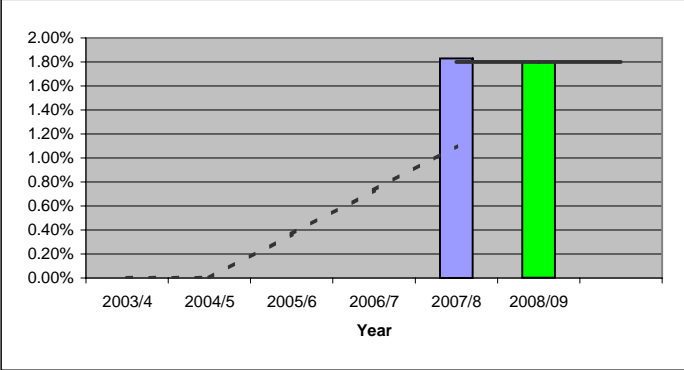
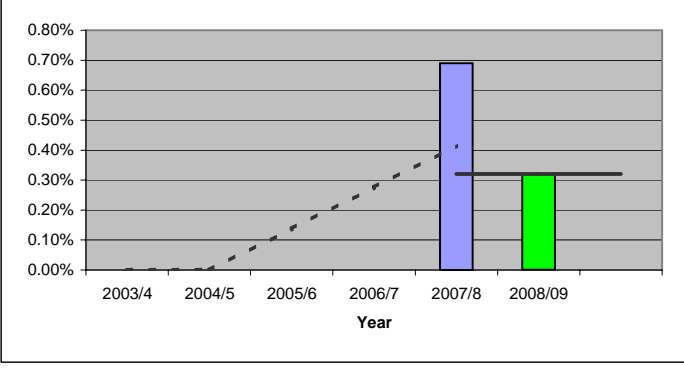
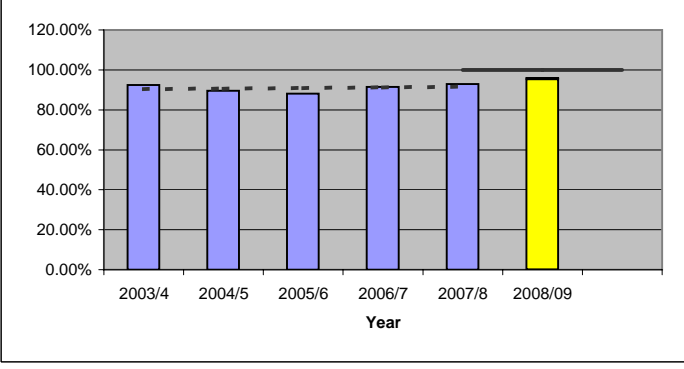
| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|--------------------------------------------------------------------------------------------------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| FRS/RRC/C/005 (ii) | The Percentage of dwelling fires where Smoke Alarms Fitted but did not activate | ↓ |  <table border="1" data-bbox="719 293 1400 667"> <caption>Performance Data for FRS/RRC/C/005 (ii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>10.00%</td> </tr> <tr> <td>2004/5</td> <td>8.50%</td> </tr> <tr> <td>2005/6</td> <td>8.00%</td> </tr> <tr> <td>2006/7</td> <td>9.50%</td> </tr> <tr> <td>2007/8</td> <td>9.50%</td> </tr> <tr> <td>2008/09</td> <td>11.50%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | 10.00% | 2004/5 | 8.50% | 2005/6 | 8.00% | 2006/7 | 9.50% | 2007/8 | 9.50% | 2008/09 | 11.50% | <p>A seasonal spike in data usually occurs in the second quarter for each year. Home Safety team allocated task to raise awareness and remind occupiers to check smoke alarms.</p> <p>Indications are that the set target will be exceeded. Investigation to be initiated by HFS Team.</p> | Director Risk Reduction DCFO Barry |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 10.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 8.50% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 8.00% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 9.50% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 9.50% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 11.50% | | | | | | | | | | | | | | | | | | |
| FRS/RRC/C/005 (iii) | The Percentage of dwelling fires where No Smoke Alarm Fitted | ↓ |  <table border="1" data-bbox="719 697 1400 1070"> <caption>Performance Data for FRS/RRC/C/005 (iii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>52.00%</td> </tr> <tr> <td>2004/5</td> <td>47.00%</td> </tr> <tr> <td>2005/6</td> <td>46.00%</td> </tr> <tr> <td>2006/7</td> <td>48.00%</td> </tr> <tr> <td>2007/8</td> <td>46.00%</td> </tr> <tr> <td>2008/09</td> <td>45.00%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | 52.00% | 2004/5 | 47.00% | 2005/6 | 46.00% | 2006/7 | 48.00% | 2007/8 | 46.00% | 2008/09 | 45.00% | HFS Team due to commence new initiatives in an attempt to address this issue | Director Risk Reduction DCFO Barry |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 52.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 47.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 46.00% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 48.00% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 46.00% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 45.00% | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/001 (i) | The Percentage of Uniformed Staff working WDS and RDS who categorise themselves as having a disability | ↑ |  <table border="1" data-bbox="719 1101 1400 1474"> <caption>Performance Data for FRS/CHR/C/001 (i)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>0.00%</td> </tr> <tr> <td>2004/5</td> <td>0.05%</td> </tr> <tr> <td>2005/6</td> <td>0.11%</td> </tr> <tr> <td>2006/7</td> <td>0.32%</td> </tr> <tr> <td>2007/8</td> <td>0.30%</td> </tr> <tr> <td>2008/09</td> <td>0.26%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 0.05% | 2005/6 | 0.11% | 2006/7 | 0.32% | 2007/8 | 0.30% | 2008/09 | 0.26% | Accordance with DDA provisions. Monitored/assessed via OHS & Absence Management. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.05% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.11% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.32% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.30% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.26% | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|--------------------------------------------------------------------------------------------------|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|---------|--------|---------|--------|---------|--------|--------|--------|---------|---------|--------|---------------------------------------------------------------------------------------------------------------------|------------------------------------|
| FRS/CHR/C/001 (ii) | The Percentage of Control and Non-Uniformed Staff who categorise themselves as having disability | ↑ |  <table border="1" data-bbox="725 292 1402 667"> <caption>Performance Data for FRS/CHR/C/001 (ii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>~10.00%</td> </tr> <tr> <td>2004/5</td> <td>~10.00%</td> </tr> <tr> <td>2005/6</td> <td>~58.00%</td> </tr> <tr> <td>2006/7</td> <td>~2.00%</td> </tr> <tr> <td>2007/8</td> <td>~2.00%</td> </tr> <tr> <td>2008/09</td> <td>~2.00%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | ~10.00% | 2004/5 | ~10.00% | 2005/6 | ~58.00% | 2006/7 | ~2.00% | 2007/8 | ~2.00% | 2008/09 | ~2.00% | In accordance with DDA provisions. Monitored/assessed via OHS & Absence Management. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | ~10.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | ~10.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | ~58.00% | | | | | | | | | | | | | | | | | | |
| 2006/7 | ~2.00% | | | | | | | | | | | | | | | | | | |
| 2007/8 | ~2.00% | | | | | | | | | | | | | | | | | | |
| 2008/09 | ~2.00% | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/001 (iii) | The Percentage of People who categorise themselves as having a disability in the Authority Area | NA |  <table border="1" data-bbox="725 695 1402 1070"> <caption>Performance Data for FRS/CHR/C/001 (iii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>~0.00%</td> </tr> <tr> <td>2004/5</td> <td>~0.00%</td> </tr> <tr> <td>2005/6</td> <td>~4.00%</td> </tr> <tr> <td>2006/7</td> <td>~8.00%</td> </tr> <tr> <td>2007/8</td> <td>~20.00%</td> </tr> <tr> <td>2008/09</td> <td>~0.00%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | ~0.00% | 2004/5 | ~0.00% | 2005/6 | ~4.00% | 2006/7 | ~8.00% | 2007/8 | ~20.00% | 2008/09 | ~0.00% | This is an annual indicator and figures are obtained via the Wales Local Government Data Unit on behalf of the WAG. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | ~0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | ~0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | ~4.00% | | | | | | | | | | | | | | | | | | |
| 2006/7 | ~8.00% | | | | | | | | | | | | | | | | | | |
| 2007/8 | ~20.00% | | | | | | | | | | | | | | | | | | |
| 2008/09 | ~0.00% | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/002 (i) | The Percentage of Staff who belong to a Minority Ethnic Group | ↑ |  <table border="1" data-bbox="725 1099 1402 1474"> <caption>Performance Data for FRS/CHR/C/002 (i)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>~0.00%</td> </tr> <tr> <td>2004/5</td> <td>~0.00%</td> </tr> <tr> <td>2005/6</td> <td>~0.10%</td> </tr> <tr> <td>2006/7</td> <td>~0.20%</td> </tr> <tr> <td>2007/8</td> <td>~1.10%</td> </tr> <tr> <td>2008/09</td> <td>~1.15%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | ~0.00% | 2004/5 | ~0.00% | 2005/6 | ~0.10% | 2006/7 | ~0.20% | 2007/8 | ~1.10% | 2008/09 | ~1.15% | WT Recruitment campaign initiated. Outreach and engagement work progressing. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | ~0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | ~0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | ~0.10% | | | | | | | | | | | | | | | | | | |
| 2006/7 | ~0.20% | | | | | | | | | | | | | | | | | | |
| 2007/8 | ~1.10% | | | | | | | | | | | | | | | | | | |
| 2008/09 | ~1.15% | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|--------------------------------------------------------------------------------------------------------|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-----------------------|--------|-------|--------|-------|--------|-------|--------|-------|--------|-------|---------|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| FRS/CHR/C/002 (ii) | The Percentage of People from Minority Ethnic Groups who are economically active in the Authority Area | NA | <table border="1"> <caption>Performance Data for FRS/CHR/C/002 (ii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00%</td></tr> <tr><td>2004/5</td><td>0.00%</td></tr> <tr><td>2005/6</td><td>0.50%</td></tr> <tr><td>2006/7</td><td>1.20%</td></tr> <tr><td>2007/8</td><td>3.10%</td></tr> <tr><td>2008/09</td><td>0.00%</td></tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 0.00% | 2005/6 | 0.50% | 2006/7 | 1.20% | 2007/8 | 3.10% | 2008/09 | 0.00% | Comprehensive base data not available. This is produced on an annual basis and provided by the Wales Local Government Data Unit on behalf of the WAG. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.50% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 1.20% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 3.10% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.00% | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/003 | The Percentage of Fire-fighters who are Women | ↑ | <table border="1"> <caption>Performance Data for FRS/CHR/C/003</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00%</td></tr> <tr><td>2004/5</td><td>1.00%</td></tr> <tr><td>2005/6</td><td>1.10%</td></tr> <tr><td>2006/7</td><td>1.20%</td></tr> <tr><td>2007/8</td><td>1.60%</td></tr> <tr><td>2008/09</td><td>1.70%</td></tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 1.00% | 2005/6 | 1.10% | 2006/7 | 1.20% | 2007/8 | 1.60% | 2008/09 | 1.70% | WT Recruitment campaign initiated. Outreach and engagement work progressing. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 1.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 1.10% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 1.20% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 1.60% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 1.70% | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/004 (i) | The No of Working Days/Shifts lost to Sickness Absence per full time equivalent Employee - All Staff | ↓ | <table border="1"> <caption>Performance Data for FRS/CHR/C/004 (i)</caption> <thead> <tr> <th>Year</th> <th>Number of Days/Shifts</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>11.50</td></tr> <tr><td>2004/5</td><td>11.50</td></tr> <tr><td>2005/6</td><td>9.50</td></tr> <tr><td>2006/7</td><td>7.50</td></tr> <tr><td>2007/8</td><td>7.50</td></tr> <tr><td>2008/09</td><td>8.28</td></tr> </tbody> </table> | Year | Number of Days/Shifts | 2003/4 | 11.50 | 2004/5 | 11.50 | 2005/6 | 9.50 | 2006/7 | 7.50 | 2007/8 | 7.50 | 2008/09 | 8.28 | The projected end of year performance is 8.28, which although this is well above the target of 6.76 is only slightly above last year's figure. | Director HR & Training P Haynes |
| Year | Number of Days/Shifts | | | | | | | | | | | | | | | | | | |
| 2003/4 | 11.50 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 11.50 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 9.50 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 7.50 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 7.50 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 8.28 | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|----------------------------------------------------------------------------------------------------------------------|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|-------|--------|-------|--------|-------|--------|-------|--------|-------|---------|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| FRS/CHR/C/004 (ii) | The No of Working Days/Shifts lost to Sickness Absence per full time equivalent Employee - Wholetime Uniformed Staff | ↓ | <table border="1"> <caption>Performance Data for Wholetime Uniformed Staff</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>12.00</td></tr> <tr><td>2004/5</td><td>11.50</td></tr> <tr><td>2005/6</td><td>9.50</td></tr> <tr><td>2006/7</td><td>7.00</td></tr> <tr><td>2007/8</td><td>7.50</td></tr> <tr><td>2008/09</td><td>7.58</td></tr> </tbody> </table> | Year | Performance | 2003/4 | 12.00 | 2004/5 | 11.50 | 2005/6 | 9.50 | 2006/7 | 7.00 | 2007/8 | 7.50 | 2008/09 | 7.58 | The projected end of year performance is 7.58, which although this is above the target of 6.20 is an improvement on the projected end of year performance at the end of the first quarter. There have been a significant number of staff on long term sickness owing to operations and serious illness. A number of these staff should be returning to duty/non operational duties in this quarter. Predicted end of year performance is 12.24, which although this is significantly above the target of 8.00 is only slightly above last year's figure. | Director HR & Training P Haynes |
| Year | Performance | | | | | | | | | | | | | | | | | | |
| 2003/4 | 12.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 11.50 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 9.50 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 7.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 7.50 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 7.58 | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/004 (iii) | The No of Working Days/Shifts lost to Sickness Absence per full time equivalent Employee - Control Staff | ↓ | <table border="1"> <caption>Performance Data for Control Staff</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>26.00</td></tr> <tr><td>2004/5</td><td>23.00</td></tr> <tr><td>2005/6</td><td>11.50</td></tr> <tr><td>2006/7</td><td>12.00</td></tr> <tr><td>2007/8</td><td>11.00</td></tr> <tr><td>2008/09</td><td>12.24</td></tr> </tbody> </table> | Year | Performance | 2003/4 | 26.00 | 2004/5 | 23.00 | 2005/6 | 11.50 | 2006/7 | 12.00 | 2007/8 | 11.00 | 2008/09 | 12.24 | The projected end of year performance is 12.24, which although this is significantly above the target of 8.00 is only slightly above last year's figure. The high absence rate is as a result of almost 10% of the department being on long term sickness a number of which are owing to serious illness. A number of these staff have recently returned to duty and it is anticipated the projected end of year performance will improve by the end of the next quarter. | Director HR & Training P Haynes |
| Year | Performance | | | | | | | | | | | | | | | | | | |
| 2003/4 | 26.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 23.00 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 11.50 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 12.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 11.00 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 12.24 | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/004 (iv) | The No of Working Days/Shifts lost to Sickness Absence per full time equivalent Employee - non operational staff | ↓ | <table border="1"> <caption>Performance Data for non operational staff</caption> <thead> <tr> <th>Year</th> <th>Performance</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>9.00</td></tr> <tr><td>2004/5</td><td>8.50</td></tr> <tr><td>2005/6</td><td>8.00</td></tr> <tr><td>2006/7</td><td>8.00</td></tr> <tr><td>2007/8</td><td>7.50</td></tr> <tr><td>2008/09</td><td>9.26</td></tr> </tbody> </table> | Year | Performance | 2003/4 | 9.00 | 2004/5 | 8.50 | 2005/6 | 8.00 | 2006/7 | 8.00 | 2007/8 | 7.50 | 2008/09 | 9.26 | The projected end of year performance is 9.26, which is well above the target of 6.80. There have been a significant number of staff on long term sickness a number of which are owing to serious illness. One of the staff has now retired, and one is shortly to retire both on the grounds of ill health. A number of other staff have recently returned to duty and it is anticipated the projected end of year performance will improve by the end of the next quarter | Director HR & Training P Haynes |
| Year | Performance | | | | | | | | | | | | | | | | | | |
| 2003/4 | 9.00 | | | | | | | | | | | | | | | | | | |
| 2004/5 | 8.50 | | | | | | | | | | | | | | | | | | |
| 2005/6 | 8.00 | | | | | | | | | | | | | | | | | | |
| 2006/7 | 8.00 | | | | | | | | | | | | | | | | | | |
| 2007/8 | 7.50 | | | | | | | | | | | | | | | | | | |
| 2008/09 | 9.26 | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|----------------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|-------|--------|-------|--------|-------|--------|-------|--------|-------|---------|-------|---------------------------------------------------------------------|------------------------------------|
| FRS/CHR/C/005 (i) | The Total No of Ill-Health Retirements as a % of the total Workforce | ↓ |  <table border="1" data-bbox="725 293 1402 673"> <caption>Performance Data for Indicator (i)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>0.00%</td> </tr> <tr> <td>2004/5</td> <td>0.00%</td> </tr> <tr> <td>2005/6</td> <td>0.05%</td> </tr> <tr> <td>2006/7</td> <td>0.15%</td> </tr> <tr> <td>2007/8</td> <td>0.40%</td> </tr> <tr> <td>2008/09</td> <td>0.05%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 0.00% | 2005/6 | 0.05% | 2006/7 | 0.15% | 2007/8 | 0.40% | 2008/09 | 0.05% | Assessed via OHS Consultant and supported by HR Absence Management. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.05% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.15% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.40% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.05% | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/005 (ii) | The Total No of WT Uniformed Personnel Ill-Health Retirements as a % of the total WT Uniformed workforce | ↓ |  <table border="1" data-bbox="725 699 1402 1078"> <caption>Performance Data for Indicator (ii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>1.65%</td> </tr> <tr> <td>2004/5</td> <td>1.05%</td> </tr> <tr> <td>2005/6</td> <td>1.25%</td> </tr> <tr> <td>2006/7</td> <td>0.80%</td> </tr> <tr> <td>2007/8</td> <td>0.25%</td> </tr> <tr> <td>2008/09</td> <td>0.10%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | 1.65% | 2004/5 | 1.05% | 2005/6 | 1.25% | 2006/7 | 0.80% | 2007/8 | 0.25% | 2008/09 | 0.10% | Assessed via OHS Consultant and supported by HR Absence Management. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 1.65% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 1.05% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 1.25% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.80% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.25% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.10% | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/005 (iii) | The Total No of RDS personnel ill-Health Retirements as a % of the total RDS workforce | ↓ |  <table border="1" data-bbox="725 1104 1402 1484"> <caption>Performance Data for Indicator (iii)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2003/4</td> <td>0.00%</td> </tr> <tr> <td>2004/5</td> <td>0.00%</td> </tr> <tr> <td>2005/6</td> <td>0.10%</td> </tr> <tr> <td>2006/7</td> <td>0.20%</td> </tr> <tr> <td>2007/8</td> <td>0.50%</td> </tr> <tr> <td>2008/09</td> <td>0.10%</td> </tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 0.00% | 2005/6 | 0.10% | 2006/7 | 0.20% | 2007/8 | 0.50% | 2008/09 | 0.10% | Assessed via OHS Consultant and supported by HR Absence Management. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.10% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.20% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.50% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.10% | | | | | | | | | | | | | | | | | | |

| Indicator Reference | Description | Desired Direction of Travel | Performance | Intended Response | Director Responsible | | | | | | | | | | | | | | |
|---------------------|------------------------------------------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|--------|-----------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| FRS/CHR/C/005 (iv) | The Total No of Control Personnel ill-Health Retirements as a % of the total Control workforce | ↓ |  <table border="1" data-bbox="719 304 1400 675"> <caption>Performance Data for FRS/CHR/C/005 (iv)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00%</td></tr> <tr><td>2004/5</td><td>0.00%</td></tr> <tr><td>2005/6</td><td>0.20%</td></tr> <tr><td>2006/7</td><td>0.40%</td></tr> <tr><td>2007/8</td><td>1.80%</td></tr> <tr><td>2008/09</td><td>1.80%</td></tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 0.00% | 2005/6 | 0.20% | 2006/7 | 0.40% | 2007/8 | 1.80% | 2008/09 | 1.80% | Assessed via OHS Consultant and supported by HR Absence Management. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.20% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.40% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 1.80% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 1.80% | | | | | | | | | | | | | | | | | | |
| FRS/CHR/C/005 (v) | The Total No of Non-Uniformed Personnel ill-Health Retirements as a % of the total Non-Uniformed workforce | ↓ |  <table border="1" data-bbox="719 708 1400 1078"> <caption>Performance Data for FRS/CHR/C/005 (v)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>0.00%</td></tr> <tr><td>2004/5</td><td>0.00%</td></tr> <tr><td>2005/6</td><td>0.10%</td></tr> <tr><td>2006/7</td><td>0.20%</td></tr> <tr><td>2007/8</td><td>0.70%</td></tr> <tr><td>2008/09</td><td>0.30%</td></tr> </tbody> </table> | Year | Percentage | 2003/4 | 0.00% | 2004/5 | 0.00% | 2005/6 | 0.10% | 2006/7 | 0.20% | 2007/8 | 0.70% | 2008/09 | 0.30% | Assessed via OHS Consultant and supported by HR Absence Management. | Director HR & Training P Haynes |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 0.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 0.10% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 0.20% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 0.70% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 0.30% | | | | | | | | | | | | | | | | | | |
| FRS/CFH/C/001 | The percentage of undisputed invoices that were paid in 30 days | ↑ |  <table border="1" data-bbox="719 1112 1400 1482"> <caption>Performance Data for FRS/CFH/C/001</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2003/4</td><td>90.00%</td></tr> <tr><td>2004/5</td><td>88.00%</td></tr> <tr><td>2005/6</td><td>88.00%</td></tr> <tr><td>2006/7</td><td>90.00%</td></tr> <tr><td>2007/8</td><td>90.00%</td></tr> <tr><td>2008/09</td><td>95.00%</td></tr> </tbody> </table> | Year | Percentage | 2003/4 | 90.00% | 2004/5 | 88.00% | 2005/6 | 88.00% | 2006/7 | 90.00% | 2007/8 | 90.00% | 2008/09 | 95.00% | Continue to liase with larger departments including Fleet and Engineering to improve promptness of return of undisputed invoices. | Director Finance S Thomas |
| Year | Percentage | | | | | | | | | | | | | | | | | | |
| 2003/4 | 90.00% | | | | | | | | | | | | | | | | | | |
| 2004/5 | 88.00% | | | | | | | | | | | | | | | | | | |
| 2005/6 | 88.00% | | | | | | | | | | | | | | | | | | |
| 2006/7 | 90.00% | | | | | | | | | | | | | | | | | | |
| 2007/8 | 90.00% | | | | | | | | | | | | | | | | | | |
| 2008/09 | 95.00% | | | | | | | | | | | | | | | | | | |

Corporate Risks**Significant (High) Risk**

| Risk Ref. | Risk Origin | Risk | Controls in Place | Quarterly Commentary Q2 - 2008/2009 | Risk Owner |
|-----------|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| JRA/002 | JRA | Failure to generate capacity to support 10 local strategic boards and related partnerships | Partnership department liaison officers currently attend CSPs and act as the liaison with FRA members within each authority. LSB in Cardiff has identified capacity issues. | Emerging position with Cardiff LSB that it will act as an umbrella leadership team for Cardiff CSP. This may address problematic capacity issues. Review in second quarter for actual position. | SDO Martin Henderson |
| JRA/003 | JRA | Failure to manage effectively the risks associated with the transfer of Fire HQ to a new premise and the disposal of the existing building whilst also addressing existing demands of the capital programme. | Estates transferred to the Director of Finance and a Building Development Manager in post. Relocation Project Team and documentation in place. | In relation to cost of refurbishment a detailed risk register is in place and constantly reviewed. Regular updates are submitted to the Program Board. Risk entered in the Register twice as two owners – sale of Lanelay Hall and impact on capital program are outside of the scope of the relocation team. | SDO Greg Clement Sue Thomas |
| JRA/006 | JRA | Potential adverse impacts of the HQ move on financial reserves and balances. | Overall financial position sound, proposals to use some reserves to finance new HQ potential for cash flow issues. Specialist advice from sector on borrowing and investment issues. | Budget of project continually monitored and reported to program board, project board and fire authority. Risk entered in the Register twice as two owners – sale of Lanelay Hall outside the scope of the relocation project team. | SDO Greg Clement Sue Thomas |
| JRA/016 | JRA | Potential for operational ineffectiveness/error due to policies and procedures not being reviewed and maintained. | Ongoing discussion at CCB and BCB regarding resource allocation. | Inherent and residual risk score increased to high at JRA update to Fire Authority in July 08. | ACO Steve Skivens |

| Risk Ref. | Risk Origin | Risk | Controls in Place | Quarterly Commentary Q2 - 2008/2009 | Risk Owner |
|-----------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| JRA/018 | JRA | Operational crews not provided with up to date risk information and mitigation measures. | Ongoing discussion at CCB and BCB regarding resource allocation | Wording amended and inherent and residual risk score increased to high at JRA update to Fire Authority in July 08. | SDO Huw Jakeway |
| HQ/001 | HQ Project Plan | If the relocation of the HQ is not completed within time scales and budget then efficiency savings and improvements in working practices will not be achieved. | Project team have a detailed risk log that is regularly reviewed. | Project team continue to regularly monitor risks and report to CCB any concerns as they arise. Currently awaiting Environment Agency Report on Lanelay Hall site. Hope to refer to Planning Committee early 2009. | SDO Greg Clements |
| SAR/01 | SAR | Special Appliance Review (SAR) does not align with Risk Reduction Plan. | Context of SAR changed to that of reference document. | Risk identified Sept 08 – first review due in quarter 3. | ACO Steve Martin |
| SAR/03 | SAR | Effect on Standard Building Specification. | Estates Strategy Steering Group formed | Risk identified Sept 08 – first review due in quarter 3. | Geraint Thomas |
| SAR/04 | SAR | Suitability of receiving buildings influencing location. | Estates Strategy Steering Group formed. FSEC modelling. | Risk identified Sept 08 – first review due in quarter 3. | Geraint Thomas |
| SAR/10 | SAR | Delays in CCB approval. | Context of SAR changed to that of reference document. Link to RRP. | Risk identified Sept 08 – first review due in quarter 3. | ACO Steve Martin |
| SAR/11 | SAR | Delays in representative bodies approval. | Consultation and negotiation. | Risk identified Sept 08 – first review due in quarter 3. | ACO Steve Martin |

Key to risk origin: JRA = Wales Audit Office, Joint Risk Assessment 2007/08

SAR = Special Appliance Review 2008

Full details of all these risks together with material and manageable risks can be found in the Corporate Risk Register and the Directorate Plans.