

Annual Action Plan for 2008/09

“At the Heart of the Community – becoming a citizen-centred service” is an interim document in which the service’s action plan for 2008/09 can be found. It also identifies activities which, although not directly featured in the Welsh Assembly Government guidance for Risk Reduction Planning “Wales a Safer Country”, the Authority believes should be actioned to improve the service to the communities it serves.

The full document is available on our internet site at: www.southwales-fire.gov.uk

Proposal	Action	Target Completion Date	Lead Officer
Improve statistical analysis to focus evermore on those truly at risk	Undertake research and develop models such as Fire Service Emergency Cover Model (FSEC)	Ongoing	Director Risk Reduction
Move to a new HQ allowing all non-station staff to be on one site	Develop new HQ and move staff	August 2008	Corporate Continuity Board
Work towards Phase B of the Firelink project	Install all vehicles with new radio equipment	August 2009	Director Risk Reduction - DCFO
Develop vehicles and procedures for new dimension resilience and civil protection	Work with the Welsh Assembly Government to develop new protocols	Ongoing	Director Operational Planning, Development and Support
Review of operational vehicles	Undertake review to determine if operational vehicle mix is the best available with developments in the industry	March 2009	Director Intervention
Review policies for developing sustainable procurement and carbon light buildings and vehicles	Undertake review of relevant policies	Ongoing	Director Finance and Asset Management
Develop ICT infrastructure to be more citizen centric eg. Web based access	Continue to develop E-enabled processes to allow the public to engage more easily	Ongoing	Director Legal, Admin and ICT